

# PLATTE COUNTY CSBG COMMUNITY NEEDS ASSESSMENT

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*"Building Communities - One Relationship at a Time"* **CBI**

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## Executive Summary

Platte County contracted with Community Builders, Inc. (CBI) to prepare a Community Service Block Grant Needs Assessment to better understand the needs of people who are living in poverty in Platte County, Wyoming. It looked at the extent of poverty in Platte County, factors that support the creation of poverty, factors that exacerbate the impact of poverty, services and resources currently available to offset the creation or impact of poverty, priorities for meeting needs, and barriers to services. The process included a review of existing studies, targeted surveys of the community population and of stakeholders and agencies that provide services to low income persons, and analysis of objective data.

This needs assessment looked at many different topics in evaluating and analyzing those living in poverty in Platte County. These CSBG Information System Survey Service Categories include:

- Employment
- Education
- Housing
- Nutrition
- Asset Development
- Health Services
- Transportation

Banner Health completed a Community Health Needs Assessment in May of 2016 for the Platte County Memorial Hospital. This assessment was reviewed, and its findings incorporated into this needs assessment where appropriate. *Source: Platte County Memorial Hospital Community Health Needs Assessment dated 5/17/16.*

It should be noted at the outset of this Needs Assessment that the subjective data gathering segment was hampered without a functioning Platte County Community Service Block Grant (CSBG) Advisory Board to assist with local promotion of the process. Also, the community and client survey process was not uniformly productive. Seventy-three percent (73%) of the 96 survey respondents were female and 72% were age 65 and above. Also, 43% were retired. These factors reflect the reality that most survey respondents were captured at or through the Services for Seniors stakeholder group. Other stakeholders and providers were less committed to assisting with the gathering of opinion among their clientele.

Although the subjective input received during this process is heavily influenced by senior citizens, Platte County's elderly population does not appear to be struggling with poverty. In fact, the objective data strongly suggests that most families with young children – especially single mothers – are truly at risk from poverty. If Platte County should consider shifting their poverty strategies to assist to this vulnerable population.

## Analysis of Core Issues - Summary

### Improving Family and Individual Economic Security

Analyzing the core issues of family and individual economic security, this assessment seeks to identify the barriers for individuals to develop the skills and assets they will need to gain and keep family-supporting jobs and assets. Identification of community resources that can help remove these barriers is also critical.

- **Snapshot and trends of economic security/insecurity**
  - Platte County has many elderly residents, and the community has made significant investments in facilities and programs to assist them in many ways
  - A small percentage of Hispanic or Latino residents live below the poverty level; language barriers may prevent them from escaping poverty
  - There appears to be a sizeable number of young families at risk in Platte County, due to their relatively low incomes
  
- **Community, cultural, social, and economic assets**
  - Affordable senior housing is well addressed in the community
  - Public transportation not perceived as a problem
  - Education/literacy not perceived as a problem
  
- **Community deficits that threaten a more secure future**
  - Affordability drives the ability to access many focus areas (cost of healthcare or insurance; cost of utilities; cost of housing; cost of food)
  - 70% of housing stock was constructed prior to 1980 – many single-family homes are aging and there are not a lot of multi-family options at any income level. However, home values and gross rental rates are low.
  - High utility costs place residents at risk of disconnection for nonpayment
  - Unemployment rates are low, but this appears to be primarily because many workers have left the area to seek employment
  
- **Individual and family assets and deficits**
  - There is a high percentage of households in Platte County that rely on Social Security and retirement income
  - Platte County residents who are Hispanic or Latino origin (any race) are twice as likely to be below the poverty level
  - Low income in young families has many different causes including low-paying jobs, lack of skills or education and childcare barriers
  - Childcare assistance would allow more parents to return to the workforce or, if they are already working, allow them to work more
  
- **Agency resources**
  - Support for senior citizens is well-met in community

- Downturn in the energy economy has had a significant and negative impact on social service providers in Platte County (budget cuts)

## Improving the Well-Being of Families and Children

- **Community, cultural, social, and economic assets**
  - Domestic violence was not raised as a significant issue
- **Community deficits that threaten a more secure future**
  - Platte County ranks 21<sup>st</sup> of 23 counties in Wyoming for health outcomes. As such, it appears to be one of the unhealthiest counties in the state.
  - Platte County's health behaviors including adult smoking, adult obesity, physical inactivity, excessive drinking, substance abuse, mental illness puts demands on the health care system and a family's ability to pay for services related to the treatment of such.
  - Forty percent of Platte County Memorial's primary service area population is over the age of 55. Platte County has one of the oldest populations in the state (and the nation).
  - A significantly higher percentage of families in Platte County are living below the poverty level than the State of Wyoming, especially those with single mothers with young children (80.2% poverty)
  - Many people who are technically "insured" still cannot afford their high co-pays and high deductible. Ultimately, they may not seek needed care or end up using emergency services for non-emergent care.
  - Access to healthcare is a barrier – cost, lack of information
  - Behavioral health is a priority – mental health and substance abuse issues
  - Chronic disease is a concern – cancer, heart disease, diabetes and obesity
  - Health targets – alcohol and substance abuse prevention; chronic disease; cost of healthcare
- **Individual and family assets and deficits**
  - Pride is a major stumbling block to seeking of help and resources
  - Individuals may not know where to go for help
  - Individuals may not be able to afford the fees for services
  - Continuation of senior support services will minimize the threat of poverty for the elderly population in Platte County
- **Agency resources**
  - Wyoming 2-11, which keeps a database on social service agencies throughout the State of Wyoming, is a little-known entity in Platte County and should be more visible

## Increasing Community Economic Vitality and Opportunities

- **Community, cultural, social, and economic assets**
  - Platte County has a relatively low cost of living making it “affordable” from homeownership and other living costs
  - There is a great deal of support for senior citizens in the community – senior centers, senior housing, assisted living facility, nursing home
  - The Laramie River Power Station is a major employer in the County and an important asset
  - Glendo Reservoir provides a significant source of tourist income to the county
  - The Platte County Economic Development Agency can be a great resource in economic development efforts
  
- **Community deficits that threaten a more secure future**
  - 16.1% of the population in Platte County live below the poverty line, a higher percentage than the national average of 14.7%
  - Platte County does not have a strong community college presence, although Eastern Wyoming College conducts outreach activities and training there. Insufficient higher education resources can create a barrier for adult learners and workforce skill development.
  - Unemployment rates are low, probably because many workers have left the area to seek employment. Long-term trends suggest that unemployment is typically very low.
  - Downturn in the energy economy has had a significantly negative impact on Platte County’s tax base
  
- **Individual and family assets and deficits**
  - Lack of education and literacy is higher among low income population
  - More women than men are living in Platte County below the poverty level, more so than the rest of Wyoming and the nation
  - Large families are especially at risk of poverty in Platte County
  
- **Agency resources**
  - Stronger collaboration with community organizations would help resolve the root causes of poverty in Platte County
  - More community education/awareness of how to manage one’s health would help improve outcomes for residents
  - Better access to healthy and affordable food would lead to lower healthcare costs and more productive workers

## Key Opportunities

- **Threats and opportunities**

- The lack of a tripartite board or other entity to administer the CSBG program will prevent a valuable source of funding to fight poverty in Platte County. This entity, if it existed, would be a logical clearinghouse for social service agencies to coordinate broader efforts to meet the poverty reduction goals of Platte County.
- Hosting a “Dialogue on Poverty,” similar to one held each year in Campbell County, would bring agencies together in the areas of health, education, transportation, employment, housing, nutrition, and asset development, where they could reach consensus on the best applications of CSBG funding.
- Budget cuts will reduce already strapped social service agencies and their ability to provide much-needed services.
- There are “dueling” senior service providers which may be splitting funds to meet the needs of seniors. Ideally, these entities would join forces rather than competing for limited resources.
- The overall vision is, of necessity, going to be one of rebuilding the level of support and awareness of the value of the CSBG program and to create a functioning advisory committee to work on communication, education and administration of the program going forward.

- **Assets**

- There are good services available and good referral to those who can help – the disconnect is in the education of where to go for what help and a dialog among agencies
- There seem to be good linkages among various providers of services and resources in some areas
- Low home values and rents keep the cost of living lower for Platte County residents, and help to ease the impact of poverty
- Platte County has been known to step up and fight for causes important to it. An example is the recent Capital Facilities Tax that residents overwhelmingly approved to construct a new nursing home and assisted living facility (the previous nursing home was threatened with closure).

The community assessment report becomes the primary tool to guide Platte County’s CSBG strategic investment decisions. Accordingly, it is not the final authority on the agency’s decisions, though it may make recommendations. The assessment will be a dependable source of information, allowing the county to use it to support public presentations, decisions, and strategies.

## **Phase 1: Create Vision and Finalize Planning Approach**

### **Overall Vision for Project**

The Community Service Block Grant (CSBG) program requires that a comprehensive community needs assessment be conducted every three years. This needs assessment becomes the basis for considering whether current programs are effectively achieving their strategic goals. Accordingly, this assessment seeks to empower local community leaders to understand the scope of both emerging and ongoing needs of economically insecure residents in the community.

Platte County contracted with Community Builders, Inc. (CBI), to conduct this needs assessment. Platte County is in a unique position in that it does not have an active, functioning CSBG agency to administer funds from this program. The Platte County Grants Coordinator was tasked with administering the grant and its programs; however, the County Commissioners have opted not to be that entity going forward. CBI's efforts at full community engagement were stifled because of this lack of local boots on the ground for the CSBG program.

In early conversations with the Platte County Grants Administrator, it became evident that the primary vision for the CSBG Needs Assessment was more of an exit strategy. Platte County had already opted NOT to be the administrator of this grant or the funds, and therefore this program, in ensuing years.

The overall vision is, of necessity, going to be one of rebuilding the level of support and awareness of the value of the CSBG program and to create a functioning advisory committee to work on communication, education and administration of the program going forward.

### **Methodology and Data Sources**

To complete this assessment, CBI engaged community leaders to identify economic resources, social resources, and partnership opportunities in the community. This report can now be used to help guide local discussions about public policy issues, and it can educate community residents and leaders about the local needs. CBI prepared this Needs Assessment for delivery to the Platte County Commissioners with input and direction from the Wyoming Department of Health.

CBI worked with the Platte County Grants Administrator to develop a contact list for every known health and human service provider in Platte County. Approximately 60 agencies were identified for survey, however only 11 returned the survey. Targeted stakeholders included the CSBG-funded agencies, government agencies, schools, nonprofit/community service agencies, health agencies, housing/senior housing facilities, churches and others. CBI sought input through surveys and interviews with residents, stakeholders and their clients. Providers and stakeholders were then also contacted via email. They were asked to complete a survey, and were asked to provide their clients with either electronic or paper copies of the community survey. Eleven (11) providers and 96 community members responded to their respective survey. The providers who responded to the survey include the following:

- Elected State Representative
- Platte County Day Care/Kid's Kastle
- Platte County Housing Authority
- Platte County Public Health
- Platte County Treasurer's Office
- Project SAFE, Inc.
- Salvation Army
- Services for Seniors
- Town of Chugwater
- Town of Glendo
- Wyoming Child and Family Development

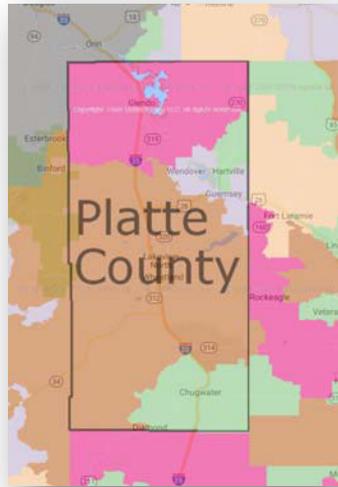
It should be noted that all currently funded agencies responded to the survey and/or were interviewed by CBI personnel. Those agencies include Services for Seniors, Project Safe, Platte County Public Health, Salvation Army and Platte County Housing Authority.

These interviews and surveys were conducted to identify key needs, assets and services to help fight poverty. This public input helped target limited resources so that they can be used most effectively. In several areas of analysis, the large percentage of older residents living in Platte County stands out. Although it may be tempting to ignore the survey results (because so many respondents were 65 years old or older), one should bear in mind that Platte County does indeed have many elderly residents. Further, residents understand that their aging population presents unique challenges and opportunities, and they clearly want to find ways to support older residents.

CBI also conducted an objective analysis into the Platte County population, including demographics, economics, housing, employment, and poverty. The U.S. Census Bureau American Community Survey (ACS) data is used throughout this report. Additional data has been obtained from the Wyoming Department of Workforce Services/Labor Market Information, and the Wyoming Division of Economic Analysis.

### **Defining the Community**

The primary service area for information collection is countywide – all of Platte County is served by most social service agencies and overlapping jurisdictions are not a factor in most social service areas. There are five incorporated municipalities in Platte County (Chugwater, Glendo, Guernsey, Hartville, and county seat Wheatland). The “community of place” is defined by these distinct geographic boundaries. The “community of interest” is defined by shared common interests, goals, or knowledge. These communities, rural by nature, tend to share common interests and live and work in the county.



*Platte County, Wyoming Zip Code Polygon Map*

### **Issues for Analysis**

The decision was made to organize the needs assessment around the CSBG Information System Survey Service Categories of:

- Employment
- Education
- Housing
- Nutrition
- Asset Development
- Health Services
- Transportation

Questions developed for interviews and surveys centered around these topical areas.

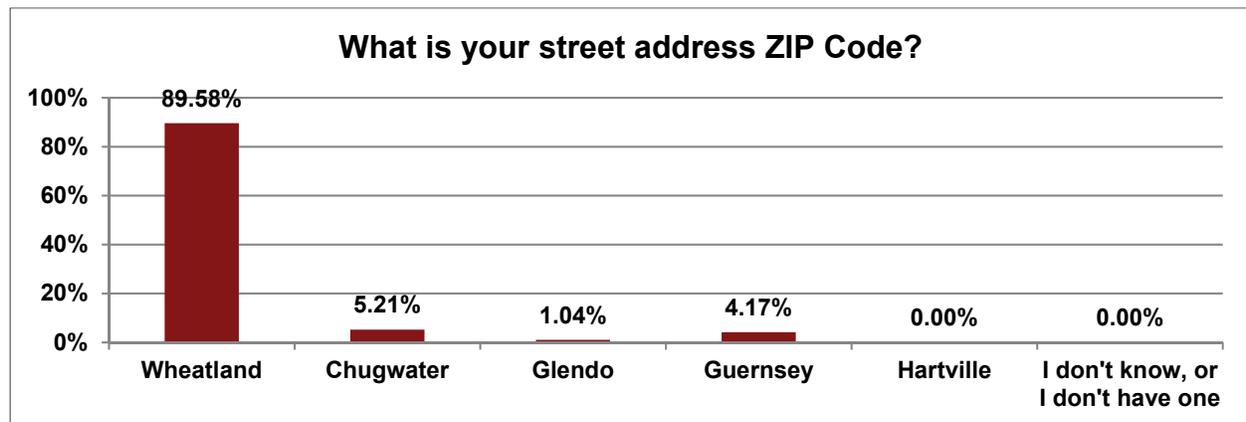
## Phase 2: Information Gathering – Community Profile

Platte County is in southeastern Wyoming. The local economy is based on agriculture, natural resources, and utility power generation. There are five incorporated municipalities in Platte County: Chugwater, Glendo, Guernsey, Hartville and Wheatland. Wheatland is the County Seat.

### Population

Platte County is a large rural area (more than 2,000 square miles) in southeast Wyoming with a population of 8,680 residents (as of July 1, 2016). Sixty-one percent (61%) of those residents live in one of the municipalities: Chugwater (population 212), Glendo (population 203), Guernsey (1,171), Hartville (population 61), and Wheatland (population 3,606).

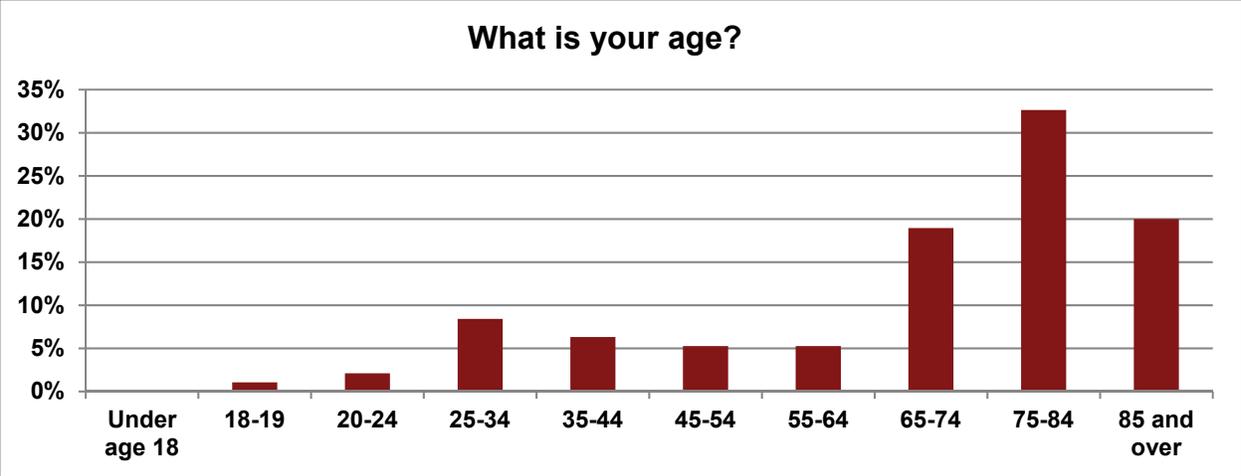
Most (89.6%) of the 96 community surveys were returned by Wheatland residents, even though Wheatland comprises 45.5% of the actual population. Thus, Wheatland is overrepresented in this assessment in terms of the survey data generated.



### Demographics

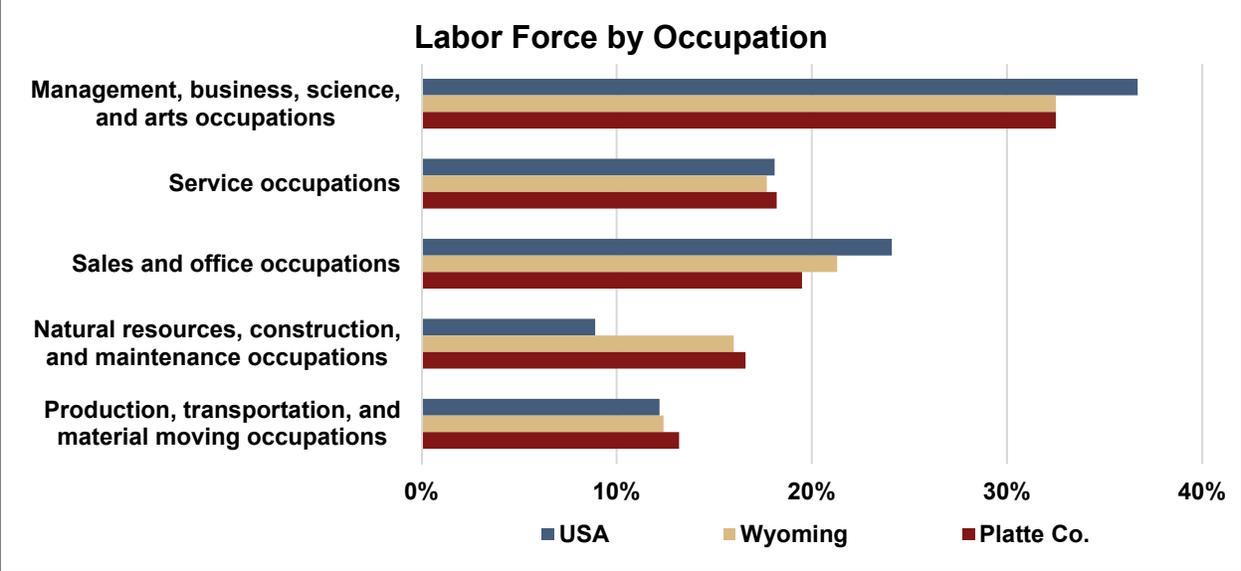
As is typical in Wyoming, there are more males (51.4%) than females (48.6%) living in Platte County. Platte County residents tend to be older (median age of 47.9, compared to 37.6 nationwide), and 22.9% of the population is 65 or older (compared to 14.1% nationwide). Most residents are white (94.3%), with a small number of residents who are African-Americans, Native Americans, Chinese, Japanese, and other races. A small minority of residents (7.7%) identify themselves as being Hispanic or Latino.

Survey respondents were heavily female (72.6%); heavily over 65 years of age (71%) and White (93.6%). Survey respondents also tend to be either married (37.6%), or widowed (34.4%). Because these survey demographics are, in most cases, not in concert with the objective demographics, this Needs Assessment will not rely on the community survey results to any great extent. Survey samples are available in the Appendix.



**Labor Force**

Platte County has a civilian workforce of 4,233 workers. These workers live near their workplace, with short commutes (averaging 17.9 minutes, compared to 25.9 minutes nationwide). The mix of occupations in Platte County reflects the influence of local assets: agriculture and natural resources. The following chart compares the types of occupations found in Platte County, compared with Wyoming and the United States.



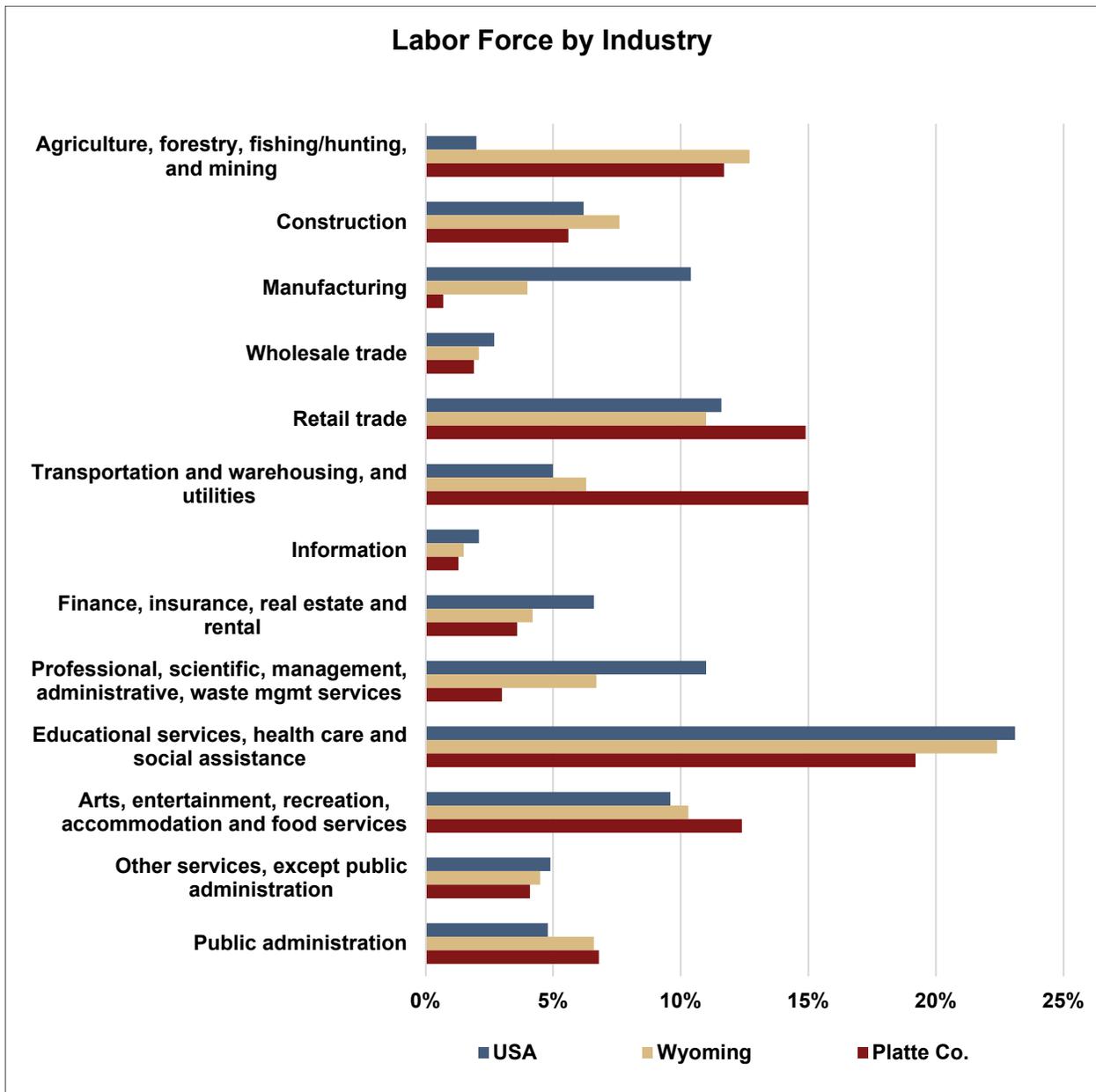
**Unemployment**

Unemployment is typically very low in Platte County (about 4% the last few years). Recently (during the last few years), unemployment has remained low even while the labor force has shrunk. According to the Wyoming Department of Employment, a big reason for the region’s low unemployment rate is that workers are leaving the area to find work elsewhere.

## Industries

The largest industry sectors in Platte County are associated with agricultural production, natural resources, tourism and travel. Interstate 25 traverses the county, bringing recreational users and tourists on their way to Glendo Reservoir, Laramie Peak, Ft. Laramie Historic Site, or some other place. Additionally, public schools and local governments are some of the largest employers in Platte County, which is typical in many parts of Wyoming.

The following table illustrates the mix of industries providing jobs in Platte County, Wyoming, and the United States.

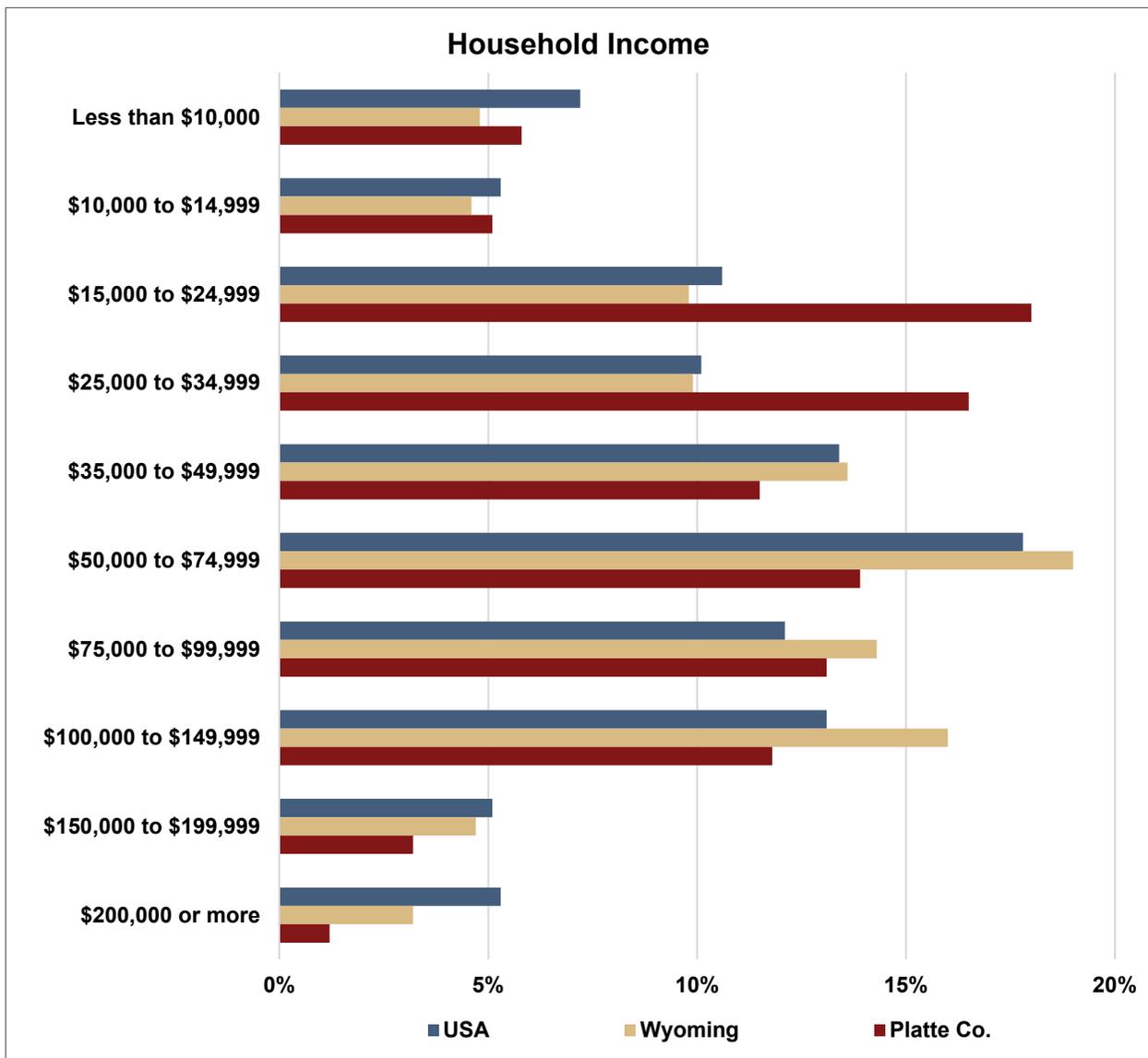


## Income

Platte County's median household income is \$38,500, which is much lower than the rest of Wyoming and the nation. The following table provides comparisons for various measures of income.

Income Measure	USA	Wyoming	Platte Co.
Median household income	\$53,889	\$58,840	\$38,500
Median family income	\$66,011	\$73,194	\$58,427
Per capita income	\$28,930	\$29,803	\$25,899

A closer examination of the distribution of income levels in Platte County illustrates some of the key differences in household incomes, compared to Wyoming and the United States. The following chart provides a comparison of income brackets.



More detailed data from the Census Bureau suggests that 38.1% of all households in Glendo have incomes lower than \$25,000, and 50.1% of all households in Wheatland earn less than \$36,000. Hartville appears to have relatively few lower income residents. Comparison of all five incorporated communities in Platte County is provided below.



### Crime

Reported crimes in Platte County have dropped each of the last three years, from a high of 169 serious crimes reported in 2013 down to 96 reported crimes in 2016. Most of those crimes are property crimes, not violent. Interviews with community leaders and residents reveals that most residents do not consider crime to be a significant issue for the area.

## Housing

According to Census/ACS data, nearly 20% of all housing units in Platte County are vacant, compared to about 12% nationwide. However, rental vacancies are very low (0.9%), which suggests that some homes that are vacant are not available for rent. There are many reasons for this kind of housing situation – some are vacation homes, others have been vacant for many years, and still others are held by out-of-state owners for unknown purposes.

Most housing units in Platte County are single family homes (77.3%), and the next most common type of housing is mobile homes (17.1%). There are very few multi-family units in Platte County (just 4.8% of all housing units). In contrast, other communities in Wyoming and the rest of the nation have significantly more multi-family housing units (16.1% and 26.1%, respectively). Nearly 70% of all housing stock in Platte County was constructed prior to 1980, compared to 55% in Wyoming and the rest of the nation.

Home values in Platte County, especially in Chugwater and Glendo, are much lower than the rest of Wyoming and the nation. Platte County home values are about 87% of the national median, and 80% of the state median. The following table compares median home values for Platte County and its municipalities.

Median Home Values (ACS)							
USA	Wyoming	Platte Co.	Chugwater	Glendo	Guernsey	Hartville	Wheatland
\$178,600	\$194,800	\$155,500	\$67,700	\$82,000	\$116,800	\$118,300	\$156,800

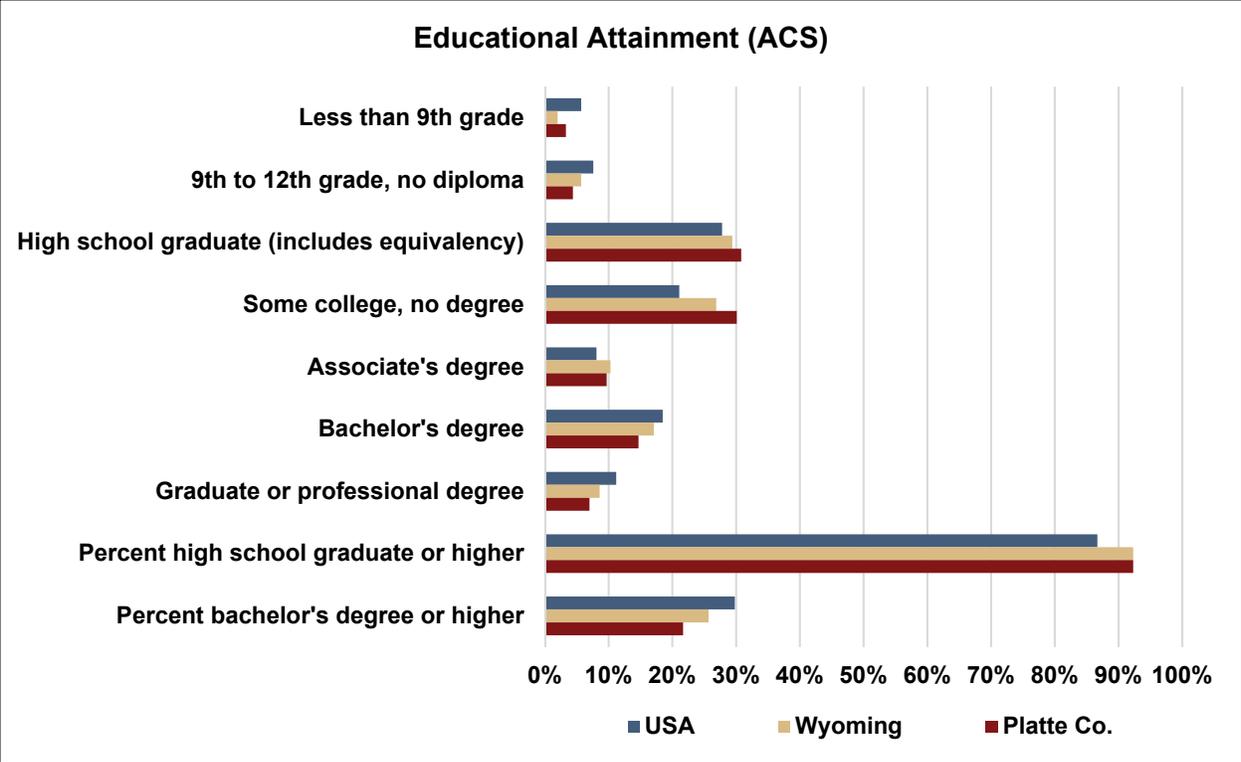
Similarly, the median gross rent paid for living units is much lower in Platte County than elsewhere. The following table compares median gross rent amounts for Platte County and its municipalities.

Median Monthly Gross Rent (ACS)							
USA	Wyoming	Platte Co.	Chugwater	Glendo	Guernsey	Hartville	Wheatland
\$928	\$789	\$592	\$631	\$783	\$775	NA	\$575

Low home values and rents keep the cost of living lower for Platte County residents, and help to ease the impact of poverty.

## Education

Platte County boasts a high percentage of high school graduates and residents who have some college education. While the number of residents with advanced professional degrees is smaller than other areas, Platte County residents' educational attainment is comparable to other areas, as shown in the following chart. These numbers are reflected in the composition of the survey results as well.



## Phase 2: Information Gathering - Public Engagement

To complete this assessment, CBI engaged community leaders and the public to identify economic resources, social resources, and partnership opportunities in the community. CBI sought input from Platte County residents through surveys and interviews with stakeholders and residents/clients.

These interviews and surveys were conducted to identify key needs, assets and services to help address local poverty. This public input helped target limited resources so that they can be used most effectively. In several areas of analysis, the large percentage of older residents living in Platte County stands out. Local residents understand that their aging population presents unique challenges and opportunities.

A general media release was prepared and distributed within the community at the beginning of the public engagement process.

### Stakeholders

CBI worked with the Platte County Grants Administrator to develop a contact list for every known health and human service provider in Platte County. Approximately 60 agencies were identified for survey, however only 11 returned the survey, despite repeated reminders from CBI staff. CBI also obtained a database of all agencies serving Platte County from Wyoming 2-11. Target

stakeholders included the CSBG-funded agencies, government agencies, schools, nonprofit/community service agencies, health agencies, housing/senior housing facilities, churches and others.

Current CSBG funding recipients were contacted by phone and were personally interviewed by CBI (Services for Seniors, Project Safe, Platte County Public Health, Salvation Army and Platte County Housing Authority).

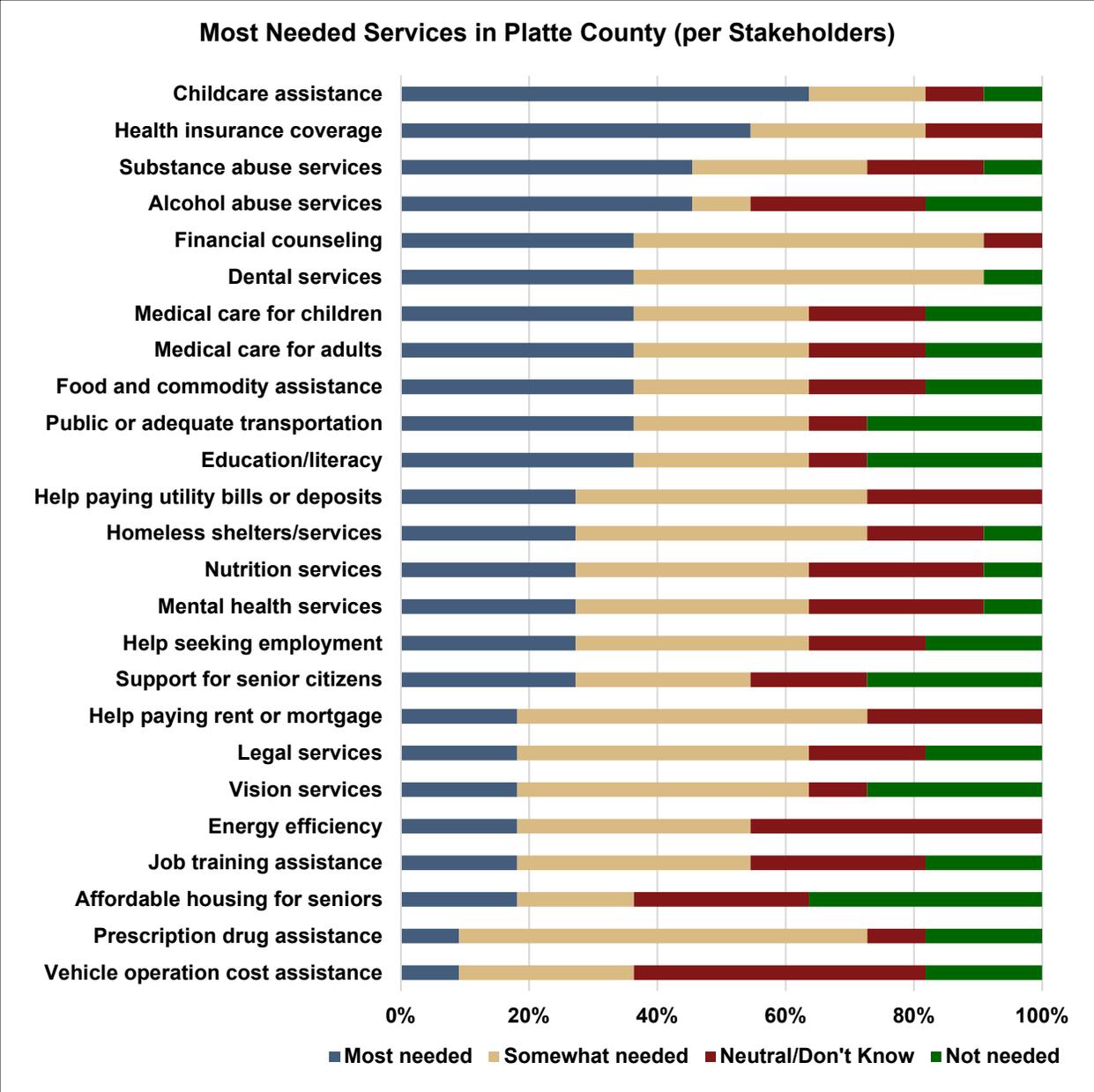
All providers and stakeholders were initially contacted via email. They were asked to complete an online survey (see Appendix), and were asked to provide their clients with either electronic or paper copies of the community survey. The providers who responded to the survey include the following:

- Town of Chugwater
- Project SAFE, Inc.
- Town of Glendo
- Elected State Representative
- Platte County Housing Authority
- Wyoming Child and Family Development
- Platte County Public Health
- Salvation Army
- Services for Seniors
- Platte County Day Care/Kid's Kastle
- Platte County Treasurer's Office

Although there were not many respondents, they do seem to have a consensus about Platte County's biggest needs for fighting poverty. The top community needs appear to focus on families, including childcare assistance, health insurance coverage, substance/alcohol abuse services, and financial counseling at the top of the list of most needed services. These stakeholders' perceptions seem consistent with the objective data collected in this assessment. That is, although the public survey generated substantial input from seniors, there is substantial evidence of poverty among families in Platte County. These are also the types of services that are most promising to help populations escape poverty.

The needs of older residents appear to be adequately addressed at this time (at least according to the stakeholders who responded), which means that affordable senior housing and support for senior services rank near the bottom of needs. Transportation, nutrition, and job training services – all services that have proven to reduce poverty – did not rate as highly rated poorly.

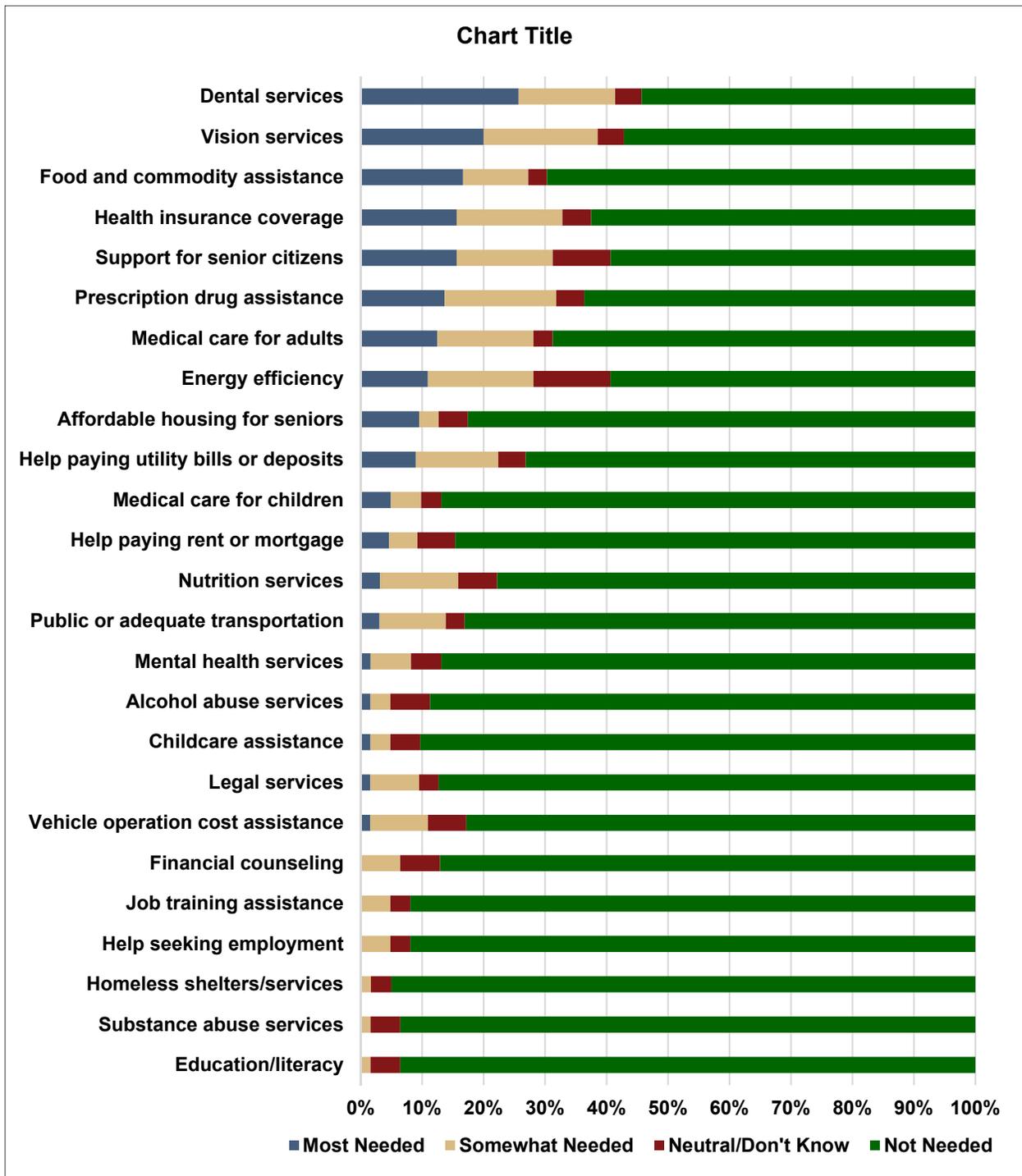
The following chart illustrates the stakeholders' views on the services most needed in Platte County.



**Community Survey**

The community survey was available online or as a paper copy at several locations (Platte County Public Health, Services for Seniors, and Town and City Halls). Agencies were asked to distribute surveys to their low-income clientele. A total of 96 surveys was returned in the community survey. Unfortunately, the community surveys were overrepresented by the older population. Many of the questions posed were designed to elicit information from younger clients with children and their resources. Because of this bias in the survey results, the community survey results will not be used to base conclusions on needs across the demographics.

In contrast to the stakeholder survey, many community residents who responded to the survey did not feel that they needed any services. In part, this typical response reflects the reality that many older residents are being adequately supported at this time. Although this survey cannot be considered reflective of the entire community, it is enlightening to see how the (mostly) senior residents answered this question on the survey.



## Interviews

Interviews of key stakeholders were conducted by CBI over a two-day period in July 2017. These interviews were captured into stakeholder survey data. Interviews conducted included:

- Platte County– Amy Butler, Grants Coordinator
- Platte County Public Health - Nicole Sticka, Kerry Jackson, and Jackie Angle
- Services for Seniors - Carolyn Teter and Ronnie Wahl
- Platte County Hospital District – Lori Modesitt, Board Member
- Project SAFE – Samantha Twiford, Executive Director
- Salvation Army - Diane Mitchell
- Platte County Housing Authority – Deanna Brandt

A full list of stakeholders identified that should be the focus of ongoing efforts at collaboration and coordination is included in the Appendix.

## Phase 3: Analysis – Poverty Indicators

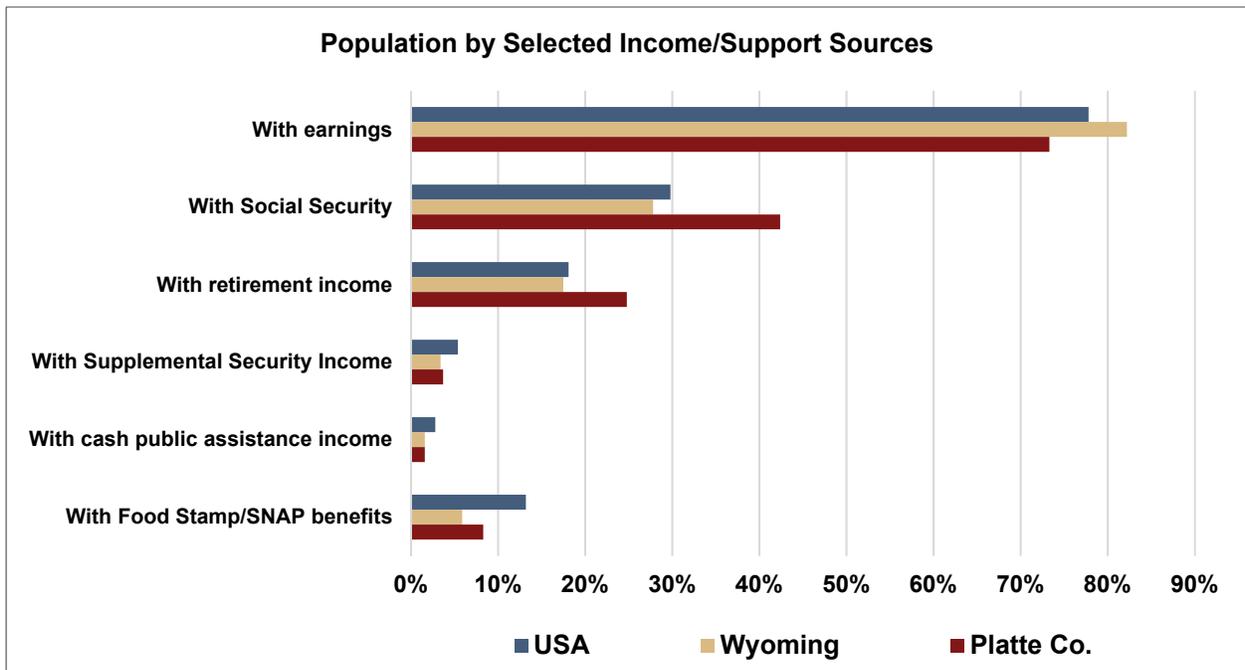
The flip side of income comparisons is poverty. According to the Census Bureau, the poverty rate in Platte County (for 2015, which is the most recent data available) is relatively high (16.1%). By comparison, Wyoming’s poverty rate is 11.5% and the nation’s is 15.5%. However, the poverty rate should also be considered for different cohorts and their household situation. Poverty rates are much higher in families with young children, especially for female householders when no husband is present (57.3 – 80.2%, depending on the age of the child, which is significantly higher than state and national averages). In contrast, very few Platte County residents (5.5%) who are 60 years old and over are living under the poverty level, as the following table demonstrates.

Percentage of Population Under Poverty Level	USA	Wyoming	Platte Co.
<b>Individuals by Age:</b>			
Under 18 years	21.7%	14.6%	32.1%
Under 5 years	24.5%	17.2%	<b>49.0%</b>
5 to 17 years	20.7%	13.5%	25.2%
Related children of householder under 18 years	21.4%	14.1%	31.4%
18 to 64 years	14.5%	11.4%	14.8%
18 to 34 years	19.5%	17.6%	25.9%
35 to 64 years	11.6%	7.7%	10.2%
60 years and over	9.7%	7.1%	<b>5.5%</b>
65 years and over	9.4%	6.6%	<b>5.5%</b>
<b>Individuals by Sex:</b>			
Male	14.2%	10.1%	12.8%
Female	16.7%	13.0%	19.6%
<b>Families:</b>	11.3%	7.7%	13.8%
With related children of the householder under 18 years	18.0%	12.7%	29.1%
With related children of the householder under 5 years only	18.0%	14.4%	44.4%
Married couple families	5.6%	3.7%	3.5%
With related children of the householder under 18 years	8.3%	5.4%	7.0%
With related children of the householder under 5 years only	6.7%	5.6%	11.3%
Families with female householder, no husband present	30.6%	30.4%	<b>57.3%</b>
With related children of the householder under 18 years	40.5%	37.7%	<b>67.2%</b>
With related children of the householder under 5 years only	46.3%	47.6%	<b>80.2%</b>
<b>Total Population</b>	<b>15.5%</b>	<b>11.5%</b>	<b>16.1%</b>

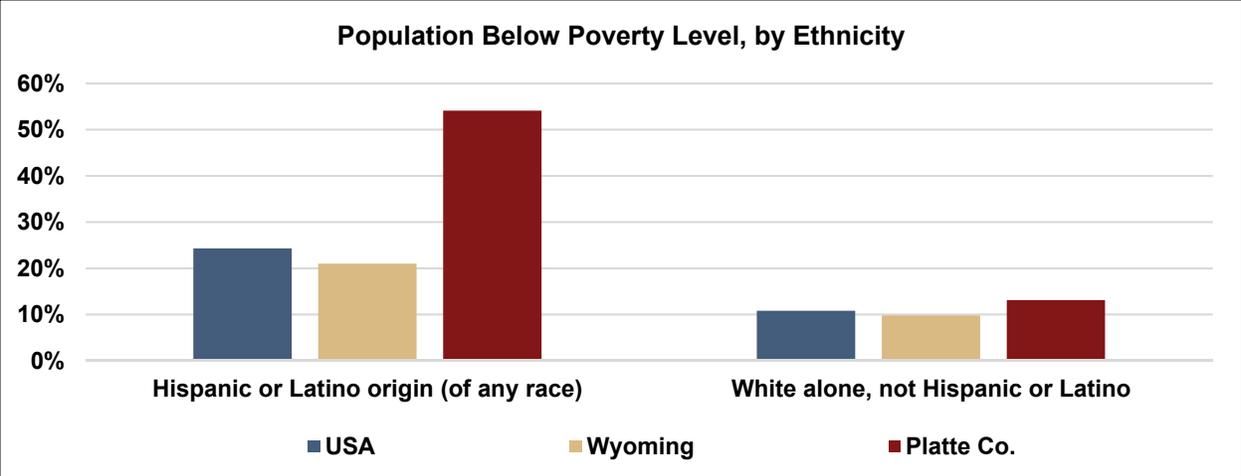
The two major questions to be analyzed in this Needs Assessment are the following:

1. What is the *current status* of poverty and the conditions with which low-income residents struggle
2. What are the *trends* in poverty and conditions that may impact low-income residents in the future?

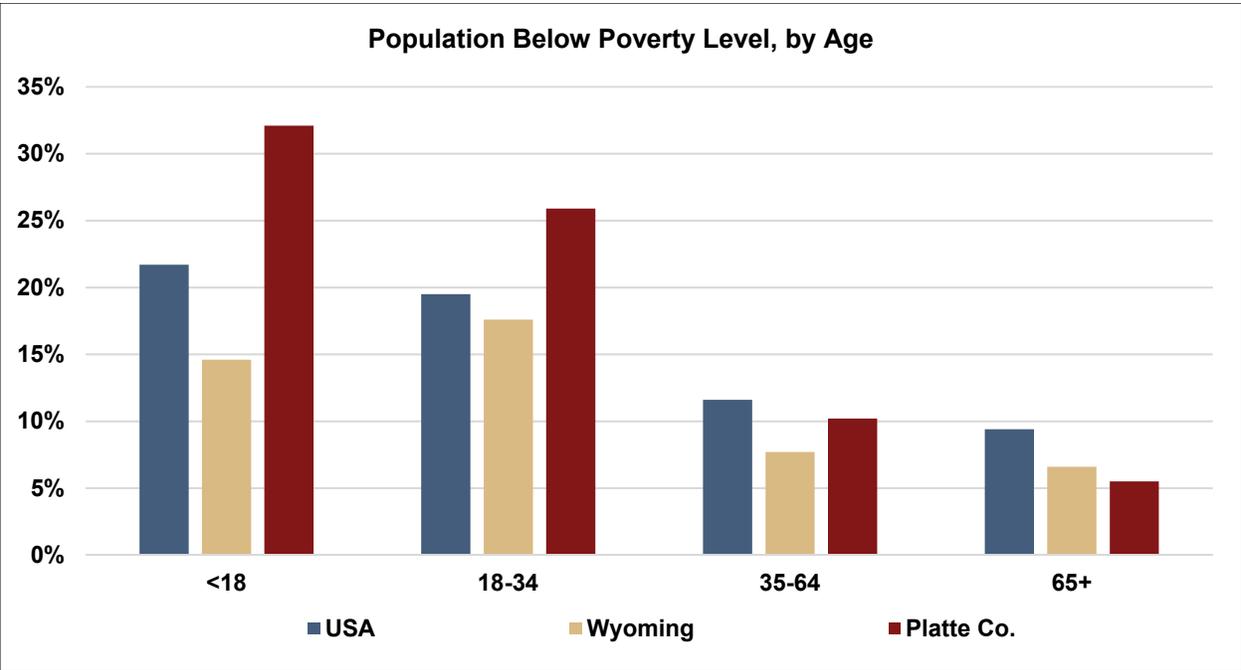
Household income is one of the best ways to evaluate any population for poverty. Income *sources* are also important to consider when analyzing any community. For example, if a given population is heavily dependent upon fixed income sources (such as Social Security), then those households are especially vulnerable to the pitfalls of poverty when inflation drives their cost of living higher than their fixed income can support. This appears to be an issue for Platte County residents, compared to Wyoming and the United States. For example, the following chart shows that there is a high percentage of households in Platte County that rely on Social Security and retirement income. (Note: The total of all income sources in the following chart exceeds 100%, because many households have multiple sources of income.)



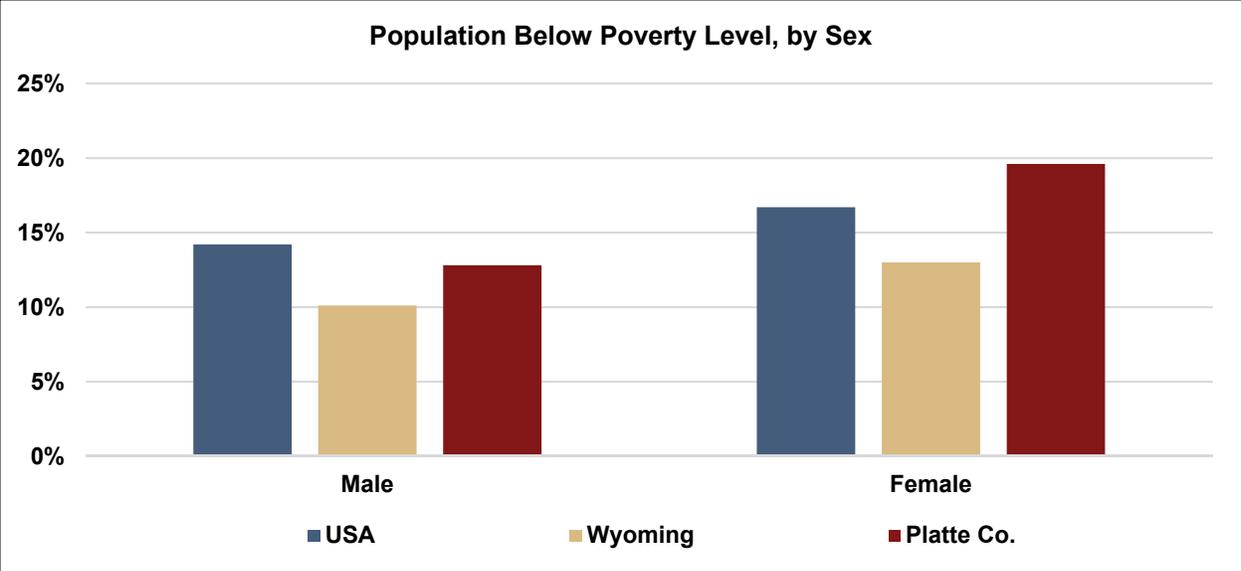
Platte County residents who are Hispanic or Latino origin (any race) are twice as likely to be below the poverty level, as the following chart illustrates.



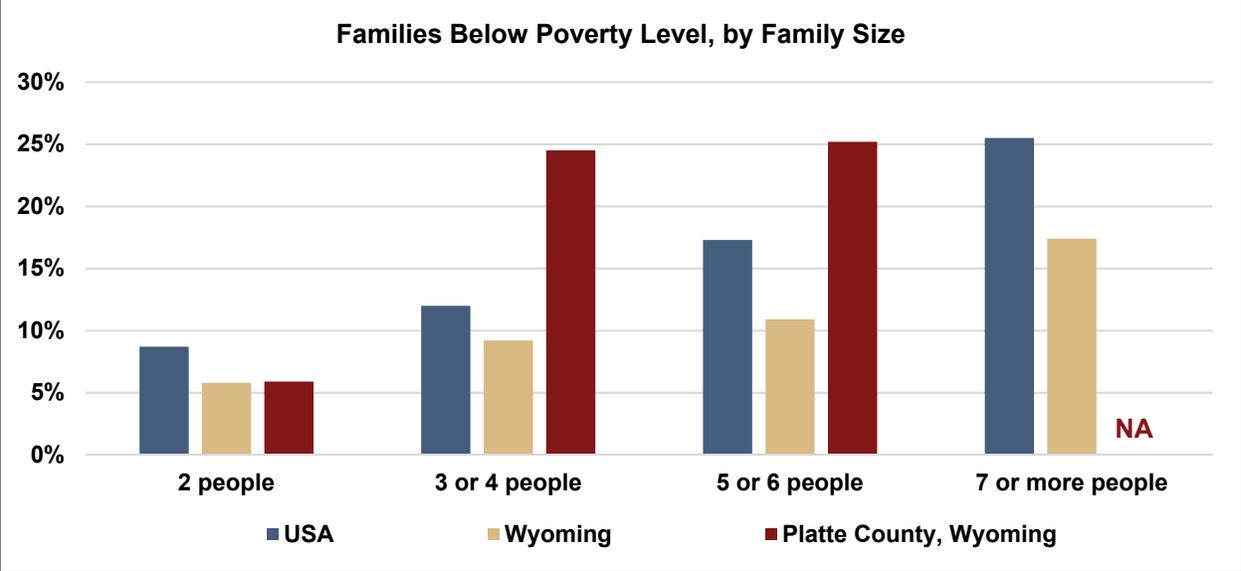
Younger adults are also much more likely to be living below the poverty level in Platte County than older residents, as shown in the following chart. This finding suggests that service providers may want to increase their education and outreach to young adults and families.



More women than men are living in Platte County below the poverty level, more so than the rest of Wyoming and the nation, as shown below.



Large families are especially at risk of poverty in Platte County. While small families (i.e., 2 people) living in Platte County have poverty rates that are lower than the national average, larger families are twice as likely to be living below the poverty level. The following chart illustrates this unique aspect of Platte County.



## Appendices

- **News Release**
- **Public Outreach Letter**
- **Table of Stakeholders**
- **Public Survey Instrument**
- **Stakeholder Survey Instrument**

## NEWS RELEASE July 21, 2017

\*\*\*\*FOR IMMEDIATE RELEASE\*\*\*\*

### Contacts:

Community Builders, Inc.– Bobbe Fitzhugh- (307)359-3311 [bobbe@consultcbi.com](mailto:bobbe@consultcbi.com)

Community Builders, Inc.– Sarah Hutchins- [sarah@consultcbi.com](mailto:sarah@consultcbi.com)

Community Builders, Inc. (CBI), a consulting firm from Douglas, Wyoming, has been contracted by the Platte County Commissioners to complete a Community Needs Assessment. The purpose of this assessment is to determine the needs and resources of low-income people within Platte County.

Platte County is responsible for distributing Wyoming Community Services Block Grant (CSBG) funds to service providers to reduce poverty, improve the general health and living conditions and increase economic self-sufficiency of county residents. The result is the development of strategic goals with a clear action plan to meet the needs of the community. Targeted areas include education, employment, nutrition, health services and housing, to name a few.

Throughout the months of July and August, CBI will be gathering information from service providers, community stakeholders, and low-income consumers of services through surveys and personal interviews. After gathering this information, CBI will analyze data with two perspectives: (1) What is the current status of poverty and the conditions with which low-income residents struggle; and (2) What are the trends in poverty and conditions that may impact low-income residents in the future?

A public meeting will be held in September to present the findings from the survey and personal interview portion of the assessment.



**TO:** Platte County Stakeholders and Service Providers  
**RE:** Platte County CSBG Community Needs Assessment  
**DATE:** July 24, 2017

Community Builders, Inc. has been retained by the Platte County Commissioners to conduct a Community Needs Assessment to determine the needs of low-income people within Platte County. Platte County is responsible for using Community Services Block Grant (CSBG) funds to reduce poverty, improve the general health and living conditions, and increase economic self-sufficiency of Platte County residents.

CSBG regulations require that a community needs assessment be completed every three years to assist in preparation of Platte County's Community Action Plan. In order to complete the assessment, we are gathering information from service providers, community stakeholders, and low-income clients and residents through surveys and personal interviews. For the best results, we need your help with two things:

**1. Provide and collect Client Surveys**

I am attaching a Client Survey (Adobe PDF) that we would like you to provide to your low-income clients or customers who live in Platte County. In order to obtain a representative sample of client surveys we ask that you distribute surveys to no more than 25% of your low-income clients, customers, or patrons, up to a maximum of 50 client surveys. This survey is capturing data from low-income Platte County residents only.

Please feel free to print and distribute the appropriate number of surveys. You may also contact Amy Butler, Platte County Grant Coordinator at 307-322-1348, and let her know how many surveys she should print for you. You could then drop by and pick them up at there, or make arrangements with Amy for them to be delivered to you. In an effort to go "green" and not kill any more trees than necessary, we will only print the number needed.

We encourage you to assist those who desire to complete the Client Survey on-line by providing them with computer access and assistance (if needed). Your clients may complete the survey on line at: <https://www.surveymonkey.com/r/PlatteCommunity>

You may place this web link for the Client Survey on your agency website (so that your clients can find it easily). If you want to email the survey to your clients, or embed the survey on your website, blog, Facebook, or Twitter, we can assist you with that effort. We ask that your clients complete and return written surveys prior to August 15, 2017. You or your clients may return the survey to Amy Butler at the Platte County Public Health Building at 718 Ninth Street (Coleman Building), Wheatland.

Alternatively, you may mail completed surveys to CBI, 873 Esterbrook Road, Douglas, WY 82633. CBI will then compile all surveys and integrate survey responses into the final report.

## **2. Complete a Provider Survey.**

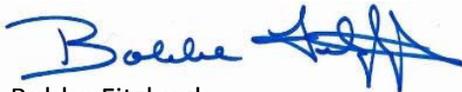
As a stakeholder or service provider, you have experience and unique insight into the needs of low-income residents of Platte County. We would like you to complete an online survey to share your thoughts on Platte County's needs, prior to August 15, 2017. Please click on the following link to take the provider survey:

<https://www.surveymonkey.com/r/PlatteStakeholder>

**This survey is for key stakeholders and service providers of community services in Platte County.** If you are no longer serving in this capacity, please let us know and we will remove you from our provider data base. Any updates to this information would be appreciated.

Thank you for your help in this process! If you have any questions, please call CBI Research Analyst Sarah Hutchins at 518-321-0257 or me at 307-359-3311, or email me at [Bobbe@consultCBI.com](mailto:Bobbe@consultCBI.com).

Sincerely,



Bobbe Fitzhugh  
Principal Consultant  
Community Builders, Inc.

## List of Stakeholders

Platte County Stakeholders	Contact Name	Position
<b>Existing Funding Agencies</b>		
Services for Seniors	Ronnie	
Project Safe	Sam	Executive Director
Platte County Public Health	Nicole Sticka	
Salvation Army	Pastor Adam Lovitt	
Platte County Housing Authority	Deanna Brant	Executive Director
<b>Government Agencies</b>		
a. Department of Family Services-Platte County	Carol Gooden-Rice	Foster Care Coordinator
a. Department of Family Services-Wheatland Office	Holly Lebsack	District Manager
a. Department of Family Services-Wheatland Office	Jacque Herb	Family Assistance Region Manager
a. Department of Family Services-Goodwill Industries of Wyoming	Cindy Hamilton	Transitional Living Coordinator
b. Child Support Services		
c. Cooperative Extension Services	Dallas Mount	County Coordinator
d. Head Start	Liz Goddard	Center Coordinator
Wyoming Child and Family Development Wheatland Center	Becky Condie	Center Coordinator
e. Vocational Rehabilitation		
f. Wyoming Workforce Services Employment & Training		
g. Town of Wheatland	Candy Wright	Clerk/ Treasurer
h. Town of Guernsey	Kate Farmer	Clerk/ Treasurer
i. Town of Glendo	Brenda Hagen or Susan Juska	Clerk/ Treasurer
j. Town of Chugwater	Linda Webster	Clerk/ Treasurer
k. Town of Hartville		
l. Platte County Commissioners	Steve Shockley	
	Sandy Kontour	
	Eric Johnston	
m. Platte County Jail	Clyde Harris	
n. Platte County Public Defender	Doug Weaver	County Prosecuting Attorney
o. Platte County Hospital District	Chuck Frederick	Chairman
p. State Representatives	Dan Kirkbride	Representative House District 04
q. State Senator	Brian Boner	
r. Wyoming Senior Citizens, Inc. -	Patricia Hall	Regional Ombudsman
<b>Schools</b>		
a. Platte County School District #1	Dennis Fischer	Superintendent
b. Platte County School District #2	Mike Beard	Superintendent
<b>Non-Profit/Community Service</b>		
a. Chamber of Commerce	Kit Armour	Executive Director
b. Child & Nutrition Services		
c. Public Library	Julie Henion	Director
d. Outreach ministries	United Church of Christ	

Platte County Stakeholders	Contact Name	Position
e. Child Care Centers	Kids Castle	
	Piccadilly Playschool	
	Bright Beginnings Childcare	
<b>Health Agencies</b>		
a. Platte County Hospital -	Shelby Nelson	Executive Director
b. Platte County Public Health	<u>Kerry Jackson</u>	
c. Home Health Care	Home Health Care- Cheyenne Regional Hospital	Platte County Home Health Care Services
d. Physical Therapy	Platte County Legacy Home	
	North Platte Physical Therapy	
	Premier Bone and Joint Center	
e. Mental Health	Peak Wellness Center	
g. Private Medical Providers		
h. Dental Providers	Dr. Zane Nevins	Dentist (DDS)
	Dr. Mark Anderson	Dentist (DDS)
i. Eyecare Providers	Mud Springs Vision Clinic- Jaime A. Hazen	Optometrist (OD)
<b>Housing/Senior Housing/Nursing Homes</b>		
a. Platte County Legacy Home	Shane Filipi	Administrator
b. Legacy Home - Assisted Living	Shane Filipi	Administrator
c. Platte County Housing Authority	Deanna Brant	Executive Director
e. North Platte Physical Therapy -	North Platte Physical Therapy	
f. Private Senior Housing Facilities		
i. Country Club Living		
ii. William Irvine Home Trust		
iii. Skyview Villa (Guernsey)		
iv. Glendo Sr. Housing		
<b>Other</b>		
a. Churches		
Wheatland United Church of Christ		
St Patrick's Church		
All Saints Episcopal Church		
Wheatland United Methodist Church		
Covenant Lutheran Church		
First Christian Church		
Memorial Baptist Church		
Trinity Lutheran Church		
Wheatland Worship Center		
Impact Ministries		
Wheatland SDA Company		
Circle G Cowboy Church		
b. Food Banks		

## Platte County Community Assessment Survey

Platte County is responsible for using Community Services Block Grant (CSBG) funds to reduce poverty, improve health and living conditions, and increase the economic self-sufficiency of Platte County residents. Community Builders, Inc. (CBI) is conducting this survey to assist Platte County in determining the needs of the community.

Your answers will be confidential, and we are not asking for your name. You can skip any questions you want but, if you complete all questions, Platte County can do a better job serving the community's needs. CBI will provide the summarized results to Platte County, but will not disclose anyone's individual information. Please complete and return this survey by August 15, 2017 (you can also complete it online at:

<https://www.surveymonkey.com/r/PlatteCommunity>

**THANK YOU FOR YOUR PARTICIPATION!**

### 1. What is your street address ZIP Code (not P.O. box)?

- |                                |                                |                                       |                                 |
|--------------------------------|--------------------------------|---------------------------------------|---------------------------------|
| <input type="checkbox"/> 82201 | <input type="checkbox"/> 82213 | <input type="checkbox"/> 82215        | <input type="checkbox"/> Other: |
| <input type="checkbox"/> 82210 | <input type="checkbox"/> 82214 | <input type="checkbox"/> I don't know |                                 |

### 2. Are you:

- |                                 |                               |                                      |
|---------------------------------|-------------------------------|--------------------------------------|
| <input type="checkbox"/> Female | <input type="checkbox"/> Male | <input type="checkbox"/> Transgender |
|---------------------------------|-------------------------------|--------------------------------------|

### 3. What is your age?

- |                                       |                                |                                |                                      |
|---------------------------------------|--------------------------------|--------------------------------|--------------------------------------|
| <input type="checkbox"/> Under age 18 | <input type="checkbox"/> 25-34 | <input type="checkbox"/> 55-64 | <input type="checkbox"/> 85 and over |
| <input type="checkbox"/> 18-19        | <input type="checkbox"/> 35-44 | <input type="checkbox"/> 65-74 |                                      |
| <input type="checkbox"/> 20-24        | <input type="checkbox"/> 45-54 | <input type="checkbox"/> 75-84 |                                      |

### 4. What is your marital status?

- |                                  |                                    |                                  |
|----------------------------------|------------------------------------|----------------------------------|
| <input type="checkbox"/> Single  | <input type="checkbox"/> Separated | <input type="checkbox"/> Widowed |
| <input type="checkbox"/> Married | <input type="checkbox"/> Divorced  |                                  |

### 5. What is your race?

- |  |   |   |                                 |
|--|---|---|---------------------------------|
| <input type="checkbox"/> White                     | <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Asian              | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Black or African American |   | <input type="checkbox"/> More than one race |                                 |

### 6. Are you Hispanic or Latino?

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

### 7. What is the highest grade that you completed in school?

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Have not completed high school | <input type="checkbox"/> Technical school or some college, no degree | <input type="checkbox"/> Graduate or professional degree |
| <input type="checkbox"/> High school or GED graduate    | <input type="checkbox"/> Associate's degree                          |  |
|   | <input type="checkbox"/> Bachelor's degree                           |  |

### 8. What is your employment status?

- |   |   |   |   |
|---|---|---|---|
| <input type="checkbox"/> Employed full-time | <input type="checkbox"/> Stay at home parent or spouse      | <input type="checkbox"/> Not employed, looking for work | <input type="checkbox"/> Disabled, not able to work |
| <input type="checkbox"/> Employed part-time | <input type="checkbox"/> Not employed, NOT looking for work | <input type="checkbox"/> In Armed Forces                | <input type="checkbox"/> Other:                     |
|   |   | <input type="checkbox"/> Student                        |   |
|   |   | <input type="checkbox"/> Retired                        |   |

### 9. How many people live in your household on a regular basis?

- |   |                                    |                                    |  |
|---|------------------------------------|------------------------------------|--|
| <input type="checkbox"/> 1 person (just me) | <input type="checkbox"/> 3 persons | <input type="checkbox"/> 6 persons | <input type="checkbox"/> 8 or more persons |
| <input type="checkbox"/> 2 persons          | <input type="checkbox"/> 4 persons | <input type="checkbox"/> 7 persons |  |
|   | <input type="checkbox"/> 5 persons |                                    |  |

### 10. How many children age 5 and under live in your household?

- |                                  |                                     |                                     |   |
|----------------------------------|-------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> None    | <input type="checkbox"/> 2 children | <input type="checkbox"/> 4 children | <input type="checkbox"/> 5 or more children |
| <input type="checkbox"/> 1 child | <input type="checkbox"/> 3 children |                                     |   |

### 11. How many children age 6 to age 12 live in your household?

- |                                  |                                     |                                     |   |
|----------------------------------|-------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> None    | <input type="checkbox"/> 2 children | <input type="checkbox"/> 4 children | <input type="checkbox"/> 5 or more children |
| <input type="checkbox"/> 1 child | <input type="checkbox"/> 3 children |                                     |   |

**12. How many children age 13-17 live in your household?**

- None  2 children  4 children  5 or more children  
 1 child  3 children

**13. Does anyone in your household have a special need or disability? (Check all that apply)**

- Yes, someone under 18 years old  Yes, someone who is 18-64 years old  Yes, someone who is 65 or older  No

**14. Is there a teenage parent in the home?**

- Yes  No

**15. If there is a child (children) in the household, are both biological parents involved in raising the child?**

- Yes  No  Not applicable to me

**16. Do you have access to children's books?**

- Yes  No  Not applicable to me

**17. How often do you read to your child (children)?**

- Daily  Several times a week  Weekly  Never  
 Occasionally  Not applicable

**18. What is the primary language spoken in the home?**

- English  Spanish  Other:

**19. How many persons age 65 and older live in your household?**

- None  1 person  2 persons  3 or more

**20. Are you a grandparent raising your own grandchild (grandchildren)?**

- Yes  No

**21. How would you describe your living quarters?**

- I own my home  Hotel/Motel  I am homeless (shelter, car, temporary stay)  Campground or RV  
 I rent  Group living facility  Other:  
 I live with friends or family

**22. What are your major housing concerns? (Check all that apply)**

- Rent too high  No rentals available  Property tax too high  Residence is not handicapped accessible  
 Utilities too high  House needs major repairs  House too small  Other:  
 Can't find house in price range  Unsuitable neighborhood

**23. Do you have any of the following? (Check all that apply)**

- Cell phone  Smart Phone  Internet access  
 Land line phone  Computer  Reliable vehicle

**24. Indicate the areas you or someone in your household receives assistance: (Check all that apply)**

- TANF (Temporary Assistance to Needy Families)  Equality Care, Kid Care, or other state coverage  Assistance Program  Home-delivered meals  
 SNAP  Low-income housing or renter's assistance  Weatherization  Free or reduced price lunch (at public school)  
 WIC  Mortgage assistance  Head Start  Unemployment Insurance  
 Food Bank  LIEAP (Low-income Energy)  SSDI (Social Security Disability Income)  Workers Compensation  
 Medicare, Medicaid, Medicaid Waiver  Veteran's Administration  Senior services  Other:

**25. What is your approximate household annual income? (Include total of everyone living in your household)**

- |   |   |   |   |
|---|---|---|---|
| <input type="checkbox"/> Less than \$4,999  | <input type="checkbox"/> \$10,000 to \$14,999 | <input type="checkbox"/> \$25,000 to \$34,999 | <input type="checkbox"/> \$50,000 to \$74,999 |
| <input type="checkbox"/> \$5,000 to \$9,999 | <input type="checkbox"/> \$15,000 to \$24,999 | <input type="checkbox"/> \$35,000 to \$49,999 | <input type="checkbox"/> \$75,000 or more     |
|   |   |   | <input type="checkbox"/> I don't know         |

**26. What changes have you or your household experienced in the past twelve months that negatively affect your income? (Check all that apply)**

- |   |   |  |   |
|---|---|--|---|
| <input type="checkbox"/> Unemployment                                       | <input type="checkbox"/> Change in marital status | <input type="checkbox"/> Serious or chronic illness      | <input type="checkbox"/> Availability of childcare  |
| <input type="checkbox"/> Under - employment (am qualified for a better job) | <input type="checkbox"/> Cost of housing          | <input type="checkbox"/> Cost of healthcare or insurance | <input type="checkbox"/> Affordability of childcare |
| <input type="checkbox"/> Reduction of work hours                            | <input type="checkbox"/> Cost of food             | <input type="checkbox"/> Retirement                      | <input type="checkbox"/> Legal problems             |
|   | <input type="checkbox"/> Cost of transportation   |  | <input type="checkbox"/> Death in family            |
|   | <input type="checkbox"/> Cost of utilities        |  | <input type="checkbox"/> Other:                     |

**27. Which of the following services do you need? (Respond by checking the box that best matches your need.)**

Service	Most Needed	Somewhat Needed	Neutral/Don't Know	Not Needed
Help paying rent or mortgage				
Affordable housing for seniors				
Energy efficiency				
Help paying utility bills or deposits				
Homeless shelters/services				
Public or adequate transportation				
Vehicle operation cost assistance				
Food and commodity assistance				
Nutrition services				
Medical care for children				
Medical care for adults				
Vision services				
Dental services				
Health insurance coverage				
Mental health services				
Substance abuse services				
Alcohol abuse services				
Prescription drug assistance				
Support for senior citizens				
Help seeking employment				
Job training assistance				
Education/literacy				
Financial counseling				
Legal services				
Childcare assistance				
Other (list)				

**28. Do you have health insurance?**

- Yes                       No

**29. If you have insurance, what type of insurance do you have? (Check all that apply)**

- |   |   |   |   |
|---|---|---|---|
| <input type="checkbox"/> I don't have insurance | <input type="checkbox"/> Employer provided health insurance | <input type="checkbox"/> Equality Care/CHIP | <input type="checkbox"/> Veteran's Administration |
| <input type="checkbox"/> ACA Exchange           | <input type="checkbox"/> Medicaid                           | <input type="checkbox"/> Medicare           | <input type="checkbox"/> Other:                   |

**30. Does your child (children) have health insurance?**

- Yes                       Not applicable
- No

**31. Are any of the following things preventing you from receiving assistance with your basic needs?**

Potential Problem Areas	A Big Problem	Somewhat of a Problem	Neutral or Don't Know	Not a Problem
I can't afford fees/cost of assistance				
I don't think I am eligible or qualify				
I have no transportation				
I don't know where to go for help				
My pride gets in the way				
The services I need are not available				
It didn't work out the last time I tried				
I always have to work				
My health/disability prevents me				
I don't speak English well				
My criminal history prevents me				
I have no childcare				
Other:				

**32. Is there something preventing you from:**

Service	No or not needed	Cost or lack of insurance	Lack of transportation to appointment	Lack of childcare during appointment
Receiving Health Care				
Receiving Dental Care				
Receiving Vision Care				
Other:				

**33. Is there something preventing you from being employed? (Check all that apply)**

- |   |  |   |                                  |
|---|--|---|----------------------------------|
| <input type="checkbox"/> No                     | <input type="checkbox"/> Wages too low     | <input type="checkbox"/> Lack of training or experience | <input type="checkbox"/> Retired |
| <input type="checkbox"/> Not enough jobs        | <input type="checkbox"/> Lack of childcare | <input type="checkbox"/> Lack of work clothes           | <input type="checkbox"/> Other:  |
| <input type="checkbox"/> Lack of transportation | <input type="checkbox"/> Disability        | <input type="checkbox"/> Discrimination                 |                                  |

**34. Is there something preventing you from having reliable transportation? (Check all that apply)**

- |   |  |  |   |
|---|--|--|---|
| <input type="checkbox"/> No               | <input type="checkbox"/> Cost of car maintenance is too high | <input type="checkbox"/> No driver's license           | <input type="checkbox"/> Price of gas       |
| <input type="checkbox"/> Do not own a car |  | <input type="checkbox"/> Lack of public transportation | <input type="checkbox"/> Price of insurance |
|   |  |  | <input type="checkbox"/> Other:             |

**35. How physically healthy do you consider yourself to be?**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Extremely healthy | <input type="checkbox"/> Somewhat healthy | <input type="checkbox"/> Not at all healthy |
| <input type="checkbox"/> Very healthy      | <input type="checkbox"/> Not so healthy   |   |

**36. How important is exercise to your lifestyle?**

- |  |   |   |   |
|--|---|---|---|
| <input type="checkbox"/> Extremely important | <input type="checkbox"/> Somewhat important | <input type="checkbox"/> Not so important | <input type="checkbox"/> Not at all important |
| <input type="checkbox"/> Very important      |   |   |   |

**37. In a typical day, how many microwavable or ready-made meals do you eat? \_\_\_\_\_**

**38. In a typical week, how many times do you eat out? \_\_\_\_\_**

**THANK YOU!**

Please return completed survey to Amy Butler at Platte County Public Health building – 9<sup>th</sup> and Maple Street, Wheatland or mail to:  
**CBI, 873 Esterbrook Road, Douglas, WY 82633**  
 Or return to the entity that provided the survey to you

## Platte County CSBG Stakeholder Survey

Platte County is responsible for using Community Services Block Grant (CSBG) funds to reduce poverty, improve health and living conditions, and increase the economic self-sufficiency of Platte County residents. Community Builders, Inc. (CBI) is conducting this survey to assist Platte County in determining the needs of the community.

CBI is conducting two surveys to help determine community needs: This survey is for key stakeholders and providers of community services in Platte County. As a stakeholder or service provider, you have experience and unique insight into the needs of low-income residents in Platte County. The other survey is for clients and potential clients, especially those who are low-income or are receiving assistance (CBI will be asking stakeholders and service providers to help distribute and collect those surveys).

Your response to this survey is very important as it will help us address the needs of those living in Platte County. Please complete this survey by August 15, 2017. <https://www.surveymonkey.com/r/PlatteStakeholder>

THANK YOU FOR YOUR PARTICIPATION!

### 1. Name of Agency/Organization:

### 2. Contact Information

Name

Title

Mailing Address

City

Zip

Phone

Email

### 3. Approximately how long have you been at this Agency/Organization?

- Less than 1 year
- 1-5 years
- 6-10 years
- 11-15 years
- 15-20 years
- More than 20 years

**4. Agency/Organization Status**

- Private non-profit
- Private for profit
- Local Municipal Government
- County Government
- State Government
- Federal Government
- Volunteer Organization
- Faith-based Organization
- Other

Other (please specify)

**5. Is your Agency/Organization part of a larger Agency/Organization?**

- No
- Yes

If yes, please provide name

**6. Number of Employees and Volunteers in your Agency/Organization (in digits, not words)**

Full time employees

Part time employees

Volunteers

7. How many people did your Agency/Organization serve in 2016? (for example, 7, not seven; no decimals; leave blank if unknown)

Total # of unduplicated clients served (including CSBG clients)

Total # units of service for all clients (one client may receive several units of service in a year)

Total # unduplicated clients who are at or below federal poverty level

Total # units of service for clients who are at or below federal poverty level

8. How many people did your Agency/Organization serve in 2015? (For example 7, not seven, no decimals; leave blank if unknown)

Total # of unduplicated clients served (including CSBG clients)

Total # units of service for all clients (one client may receive several units of service in a year)

Total # unduplicated clients who are at or below federal poverty level

Total # units of service for clients who are at or below federal poverty level

9. How many people did your Agency/Organization serve in 2014? (For example 7, not seven; no decimals; leave blank if unknown)

Total # of unduplicated clients served (including CSBG clients)

Total # units of service for all clients (one client may receive several units of service in a year)

Total # unduplicated clients who are at or below federal poverty level

Total # units of service for clients who are at or below federal poverty level

10. Who does your Agency/Organization serve? (Check all that apply)

- Infants
- Children
- Adults
- Seniors
- Families
- All ages served
- Other

Other (please specify)

11. What geographical area does your Agency/Organization serve? (Check all that apply)

- Wheatland
- Guernsey
- Chugwater
- Hartville
- Glendo
- Platte County
- State of Wyoming
- Other

Other (please specify)

12. What specific criteria must be met for people to obtain services from your Agency/Organization? (check all that apply)

- Age
- Gender
- Income
- Health Condition
- Referral
- Disability
- None
- Other

Other Criteria (please specify)

13. What services or activities best describe the services your Agency/Organization provides to low-income clients in Platte County? (Check all that apply)

- Child Services
- Dental services
- Education/literacy
- Emergency services
- Employment or training services
- Eye care services
- Family services
- Food and commodities
- Housing assistance
- Legal services
- Medical services
- Mental health services
- Nutrition services
- Prescription drugs
- Referrals to other agencies
- Reproductive health care
- Senior services
- Services for the disabled
- Substance abuse services
- Transportation
- Other

Other (please specify)

14. What services did your clients need in the past twelve months that were not available in Platte County?

15. Which of the following community resources do you feel are most needed in Platte County? Respond by checking the box that best matches your response for each service.

	Most needed	Somewhat needed	Neutral/Don't Know	Not needed
Help paying rent or mortgage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable housing for seniors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Energy efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help paying utility bills or deposits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless shelters/services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public or adequate transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vehicle operation cost assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food and commodity assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nutrition services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical care for children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical care for adults	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vision services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health insurance coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance abuse services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcohol abuse services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prescription drug assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support for senior citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help seeking employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education/literacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Childcare assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

16. Are you aware of any duplication of services across agencies/organizations in Platte County, where the same service is provided by more than one agency/organization?

- No  
 Yes

If yes, please explain

17. What factors have your clients experienced in the past twelve months that affects their income status?  
(Check all that apply)

- Unemployment  
 Under-employment  
 Reduction of work hours  
 Change in marital status  
 Cost of housing  
 Cost of food  
 Cost of transportation  
 Cost of utilities  
 Serious or chronic illness  
 Cost of healthcare or insurance  
 Retirement  
 Availability of childcare  
 Affordability of childcare  
 Legal problems  
 Death in family

Other (please specify)

18. If you could do one thing to assist your clients out of poverty, what would it be?

THANK YOU!

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