

# FREMONT COUNTY CSBG COMMUNITY NEEDS ASSESSMENT

*August 2018*



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**Community Builders, Inc.**



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## Executive Summary

The Fremont County Community Service Block Grant Board of Directors contracted with Community Builders, Inc. (CBI) to prepare a Community Service Block Grant Needs Assessment to study the needs of people who are living in poverty in Fremont County, Wyoming. This study examines the extent of poverty in Fremont County, factors that support the creation of poverty, factors that worsen the impact of poverty, services and resources currently available to offset the creation or impact of poverty, priorities for meeting needs, and barriers to services.

This study began with a review of Fremont County’s demographics, economy, and other information about the community. CBI conducted two targeted surveys, one of the community population (Community Survey) and the other surveyed stakeholders and agencies that provide services to low-income persons (Stakeholder/Provider Survey). Additionally, CBI gathered and analyzed objective data from several sources. Survey collection was conducted through SurveyMonkey, and the effort focused on agencies and organizations that provide services in Fremont County. These stakeholders and service providers were, in turn, asked to supplement this effort by collecting surveys from the individuals they serve.

Survey responses were compared with objective data to see how the surveys compared with known demographics for the area. In the surveys, there tended to be a slight bias toward women and the elderly (as with other similar studies), because women and seniors tend to participate in such surveys, while men and younger adults do not. Additionally, surveys were not sought from clients under the age of 18; yet more than 25% of the county population is under 18.

This needs assessment looked at many different issues, concerns, and trends among those who are living in poverty in Fremont County. These categories include:

- Employment
- Education
- Housing
- Nutrition
- Asset Development
- Health Services
- Transportation

While there were not enough surveys gathered to make any bold assertions, the surveys were in fact consistent with objective data. There were differences in perception between Stakeholders/Providers and the community regarding their perceptions of the greatest needs, but that is not unusual. Many communities have a “disconnect” between community perceptions and service providers. For example, in Fremont County, substance and alcohol abuse services are considered to be a low priority. Residents do not believe they need such services, or they believe that the available services are adequate for others. Many service providers, in contrast, often point to the availability of such services as THE key to addressing poverty.

The following table provides the top five needs, as perceived by the two survey groups.

Top Needs - Community Survey	Top Needs - Stakeholders/Providers
Dental Services	Substance or alcohol abuse services
Affordable health insurance coverage	Affordable housing
Prescription drug assistance	Medical care for adults
Affordable housing	Medical care for children
Support for senior citizens	Food and commodity assistance

At least two other needs are readily apparent and should be addressed by the CSBG Board: Transportation and Education/Outreach. Transportation was the number one barrier identified in this study, preventing community members from accessing needed services. The need for education and outreach is also apparent, since so many community members are unaware of available services, uncertain about their eligibility for them, and under the (probably mistaken belief) that they cannot afford such services. In fact, education and outreach may be the most important goal for the Fremont County CSBG Board for the foreseeable future. It is achievable, affordable, and will lay a good foundation for future efforts to fight poverty.

## Analysis of Core Issues

### Improving Family and Individual Economic Security

Analyzing the core issues of family and individual economic security, this assessment seeks to identify the barriers for individuals to develop the skills and assets they will need to gain and keep family-supporting jobs and assets. Identification of community resources that can help remove these barriers is also critical.

- **Snapshot and trends of economic security/insecurity**
  - Fremont County has approximately 5,585 residents living in poverty as of 2016, or about 14.1% of the population. This is a higher percentage of residents than the Wyoming average (11.6%), but slightly lower than the percentage of residents in poverty in the United States (15.1%).
  - The total number of residents living in poverty has declined slightly more than the general population in the last 5 years.
  - Fremont County’s income levels have dropped in comparison to the nation and the state.
    - Fremont County’s Median Household Income as of 2016 is \$53,559, which is 3.2% lower than the nation’s (\$55,322) and 9.4% lower than Wyoming’s (\$59,143).
    - Fremont County’s Per Capita Income as of 2016 is \$30,152, which is 1.1% higher than the nation’s (\$29,829), and just slightly (0.04%) higher than Wyoming’s (\$30,139).
    - The relatively low median household income compared to the relatively high per capita income strongly suggests that there are a small number of very wealthy residents in Fremont County, which skews the data in this way:

Income Measure	USA	Wyoming	Fremont County
Median household income	\$55,322	\$59,143	\$53,559
Median family income	\$67,871	\$73,654	\$65,403
Per capita income	\$29,829	\$30,139	\$30,152

- Unemployment in Fremont County is currently at 5.1%, which is higher than the nation (4.1%) and Wyoming (3.8%). Translated to real terms, that means there are about 1,000 individuals currently looking for work in Fremont County. Continued sluggishness in the oil and gas industries, a major part of the local economy, is expected to continue for years.
- Fremont County’s home values are comparable to the nation and the state. As of 2016, Fremont County’s Median Home Value is \$189,600, which is 2.7% higher than the nation’s (\$184,700) and 5.2% lower than Wyoming’s (\$199,900). As the

labor force has declined, it is likely that there will soon be some downward pressure on home values, since vacancies have increased.

- Although home values are high, average monthly rent for residential units in Fremont County (\$714) is lower than the national average (\$949) and the Wyoming average (\$802) for 2016. The lower average rent cost may be reflective of the high number of mobile homes in the area. More typically, there are more multi-family facilities that tend to keep rental rates more consistently high.
  - There are 19 low income housing apartment complexes which contain 749 low income apartments and 352 rent assisted apartments in Fremont County, Wyoming.
  - The HUD-funded Public Housing Agency that serves Lander and Riverton (largest cities in Fremont County) is the Housing Authority of the City of Cheyenne.
- **Community deficits that threaten a more secure future**
    - Affordability drives the ability to access many focus areas (cost of healthcare or insurance; cost of utilities; cost of housing; cost of food)
    - High utility costs place residents at risk of disconnection for nonpayment
    - High unemployment rates are coming down, but this appears to be because many workers left the area to seek employment elsewhere when the energy industry bottomed out.
  - **Individual and family assets and deficits**
    - Community survey respondents list cost of living, retirement, unemployment, and serious or chronic illness as top factors that affected their income the most in the past 12 months.
  - **Agency resources**
    - The Fremont County CSBG organization has not been particularly active during the last several years, and it is building its capacity
    - This Needs Assessment originally contemplated including analysis of the Eastern Shoshone Tribe (located in Fremont County). There are insufficient resources and connections to those resources at this time for such an analysis. However, building provider networks to include Tribal resources is recommended.

## Improving the Well-Being of Families and Children

- **Community, cultural, social, and economic assets**
  - 52.8% of students are enrolled in free/reduced price lunches in Fremont County compared to a Wyoming average of 28.6% (2017).
  - Fremont County has 4,960 SNAP (food stamp program) participants (2016)
  - Fremont County ranked very poorly (23<sup>rd</sup> out of 23 counties in Wyoming) 2018 County Health Rankings National Database in terms of health outcomes and health factors.

- **Community deficits that threaten a more secure future**
  - Many people who are technically “insured” still cannot afford their high co-pays and high deductible. Ultimately, they may not seek needed care or end up using emergency services for non-emergent care.
  - Affordability of services (in general) is a common concern
  - Affordability of healthcare (health insurance) is a common barrier
  - Behavioral health, especially mental health and substance abuse issues, continue to be priorities
  
- **Individual and family assets and deficits**
  - Pride and the visibility of living in a small town often hinders an individual’s willingness to walk into a helping agency
  - Survey respondents lack knowledge of available resources, suggesting a need to engage in outreach, education and marketing
  - There are a number of households with special needs persons, including adults, that may not be receiving the individual agency support needed.
  - Continuation of strong senior support services will minimize the threat of poverty for the elderly population in Fremont County
  
- **Agency resources**
  - Wyoming 2-1-1, which keeps a database on social service agencies throughout the State of Wyoming, is a little-known entity in Fremont County and should be more visible

## Increasing Community Economic Vitality and Opportunities

- **Community, cultural, social, and economic assets**
  - There is a great deal of support for senior citizens in the county – senior centers, senior housing, assisted living facility, nursing home – and yet continued support remains a priority concern for survey respondents
  - The energy, agriculture, and tourism industries drive Fremont County’s economy.
  - Low residential rents keep the cost of living lower for Fremont County residents, and help to ease the impact of poverty
  
- **Community deficits that threaten a more secure future**
  - There are insufficient multi-family units in Fremont County (just 12.5% of all housing units). In contrast, other communities in Wyoming and the rest of than nation have significantly more multi-family housing units (20.3% and 31.9%, respectively)
  - While home values are comparable to other areas, the cost to rent a residence is relatively low.
  - More affordable housing is needed

- **Individual and family assets and deficits**
  - For economic reasons, many adults are sometimes living together in the same home, resulting in fewer traditional family units. Large household sizes are common in the unincorporated areas of Fremont County.
- **Agency resources**
  - Stronger collaboration with community organizations would help address the root causes of poverty in Fremont County
  - More community education/awareness of available services (and fees, if any) would help improve outcomes for residents

### Key Opportunities

- **Threats and opportunities**
  - Hosting a “Bridges Out of Poverty” event, would bring agencies together in the areas of health, education, transportation, employment, housing, nutrition, and asset development, where they could reach consensus on the best applications of CSBG funding
  - Budget cuts will reduce already strapped social service agencies and their ability to provide much-needed services
- **Assets**
  - There are good services available and good referral to those who can help
  - Fremont County needs to work toward developing linkages among various providers of services and resources

The community assessment report becomes the primary tool to guide Fremont County’s CSBG strategic investment decisions. Accordingly, it is not the final authority on the local agency’s decisions. The assessment is a source of information, allowing the county to use it to support public presentations, decisions, and strategies.

## Create Vision and Finalize Planning Approach

### Overall Vision for Project

The Community Service Block Grant (CSBG) program requires that a comprehensive community needs assessment be conducted every three years. This needs assessment becomes the basis for considering whether current programs are effectively achieving their strategic goals. Accordingly, this assessment seeks to empower local community leaders to understand emerging and ongoing needs of economically insecure residents in the community.

The Fremont County Community Service Block Grant (CSBG) Board contracted with Community Builders, Inc. (CBI), to conduct this needs assessment. These assessments are typically conducted every three years. The CSBG Board is responsible for distributing Wyoming CSBG funds in Fremont County. The primary objectives are to assist low income families to become more self-sufficient, more employable and better able to stay employed.

The CSBG Board will use this assessment to make future decisions about funding priorities, based on the services and resources available and the identified needs of the low income, disabled and elderly residents of Fremont County.

### Methodology and Data Sources

To complete this assessment, CBI engaged community leaders to identify economic resources, social resources, and partnership opportunities in the community. This report can now be used to help guide local discussions about public policy issues, and it can educate community residents and leaders about the local needs. CBI prepared this Needs Assessment for delivery to and acceptance by the Fremont County CSBG Board.

CBI worked with the CSBG Board to develop a contact list for every known health and human service provider in Fremont County. Approximately 100 agencies and organizations were identified for survey. Targeted stakeholders included government agencies, schools, nonprofit/community service agencies, health agencies, housing/senior housing facilities, churches and others. CBI sought input through surveys and public forums with residents, stakeholders and their clients.

Community surveys were available at a number of local locations (such as senior centers). Providers and stakeholders were contacted via email with at least three follow-up emails if they were not responsive to the survey request. They were asked to complete a survey and to provide their clients with either electronic or paper copies of the community survey. Fourteen (14) stakeholders and 46 community members responded to their respective survey. These interviews and surveys were conducted to identify key needs, assets and services to help fight poverty. Even though there was a limited response to these survey efforts, the information gathered is consistent with objective measures. The survey respondents have also added valuable insight to local problems and resources.

CBI also conducted an objective analysis into the Fremont County population, including demographics, economics, housing, employment, and poverty. The U.S. Census Bureau’s American Community Survey (ACS) data is used throughout this report. Additional data has been obtained from the Wyoming Department of Workforce Services/Labor Market Information, and the Wyoming Division of Economic Analysis, the Wyoming Department of Revenue, and the Wyoming Community Development Authority.

### Defining the Community

The primary service area for information collection is countywide – all of Fremont County is served by most social service agencies and overlapping jurisdictions are not a significant factor in most social service areas. There are six incorporated municipalities in Fremont County (Dubois, Hudson, Lander, Pavillion, Shoshone and Riverton). In addition, there are several unincorporated communities, especially on the Wind River Reservation (and which covers includes much of the county). The “community of place” is defined by these distinct geographic boundaries. The “community of interest” is defined by shared common interests, goals, or knowledge. These communities, rural by nature, tend to share common interests and live and work in the county.



Fremont County, Wyoming. Source: Google maps

## Issues for Analysis

The decision was made to organize the needs assessment around the CSBG Information System Survey Service Categories of:

- Employment
- Education
- Housing
- Nutrition
- Asset Development
- Health Services
- Transportation

Questions developed for interviews and surveys centered around these topical areas.

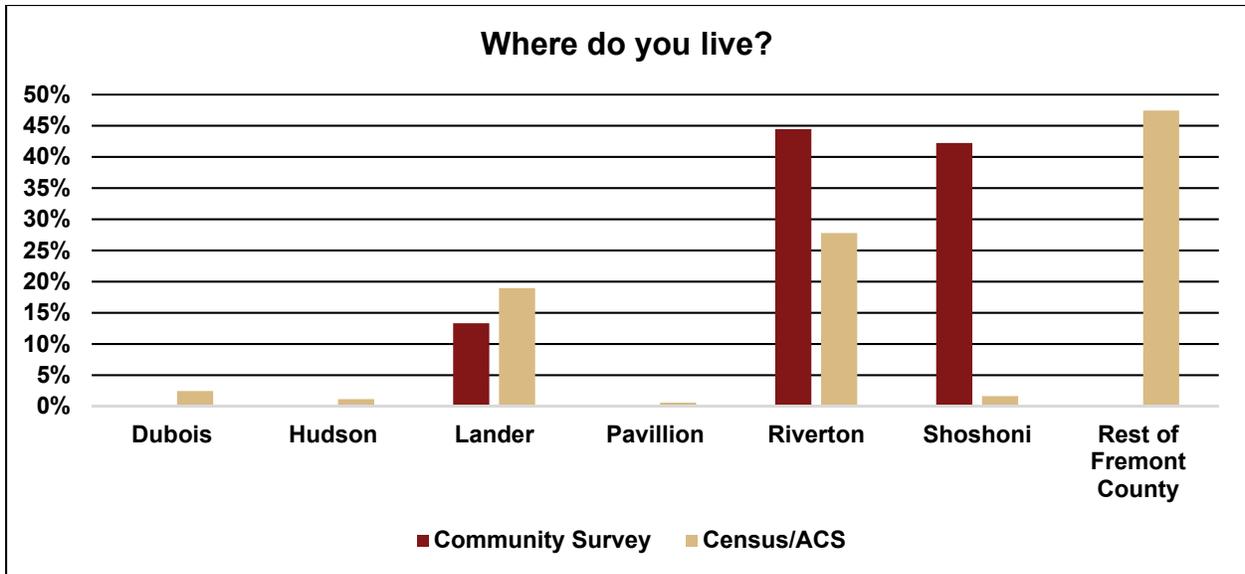
## **Information Gathering – Community Profile**

Fremont County is in central Wyoming. Like much of Wyoming, the local economy depends heavily on agriculture, tourism, and natural resource extraction. Oil and gas production represents a large part of the local tax base, and so the local economy is regularly subjected to economic “boom/bust” cycles that occur in Wyoming. The primary jobs provided by these industries represent the core value of the local economy.

### Population

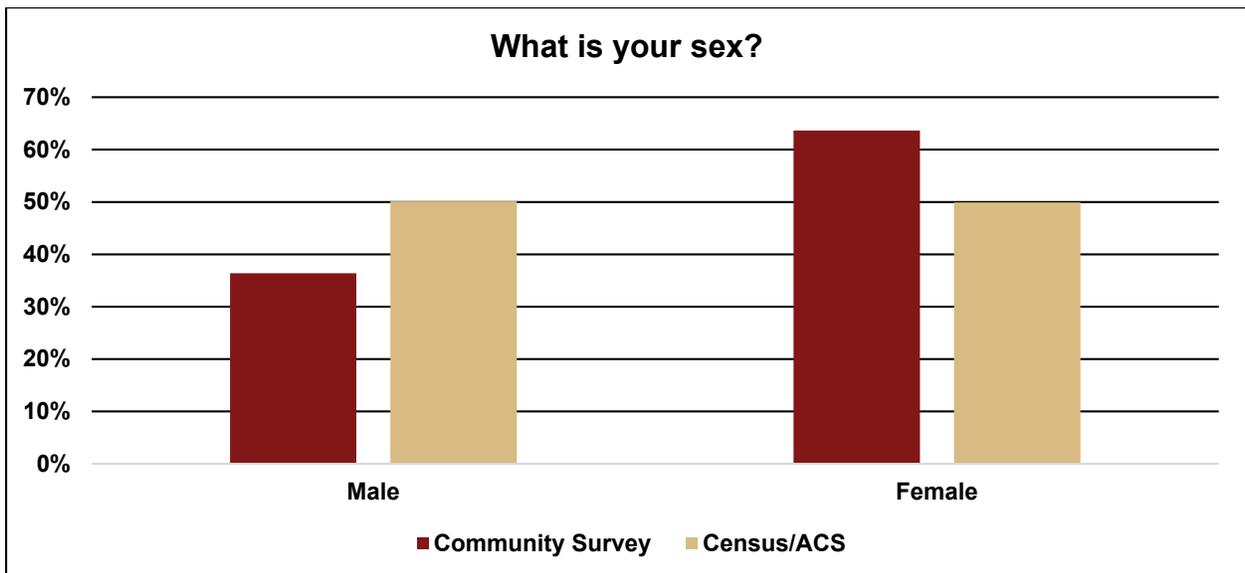
Fremont County is a large rural area (9,184 square miles) in central Wyoming. It includes mountains and high plains. The county has a current population of 39,803 residents (Census estimate as of July 1, 2017). About half (52.6%) of Fremont County residents live in a municipality: Dubois (974), Hudson (452), Lander (7,551), Pavillion (234), Riverton (11,058), and Shoshoni (652). Collectively, these towns and cities’ populations have stagnated with total population growth slower than 0.4% since 2010. However, the unincorporated areas of Fremont County have fared even worse, losing 2.8% of residents since 2010. That population decline drove a loss of 802 rural residents between 2012 and 2017, a period of time when American oil and gas industry activity sharply declined in response to global market changes.

Most of the community surveys were returned by Lander, Riverton and Shoshoni residents. Thus, town/city residents are overrepresented, and residents living in unincorporated areas of Fremont County are not represented at all. To provide a more objective profile of the county, Census Bureau/ACS data has been provided below to show how the actual population compares to the group of survey respondents. The following chart compares survey responses to Census population estimates.

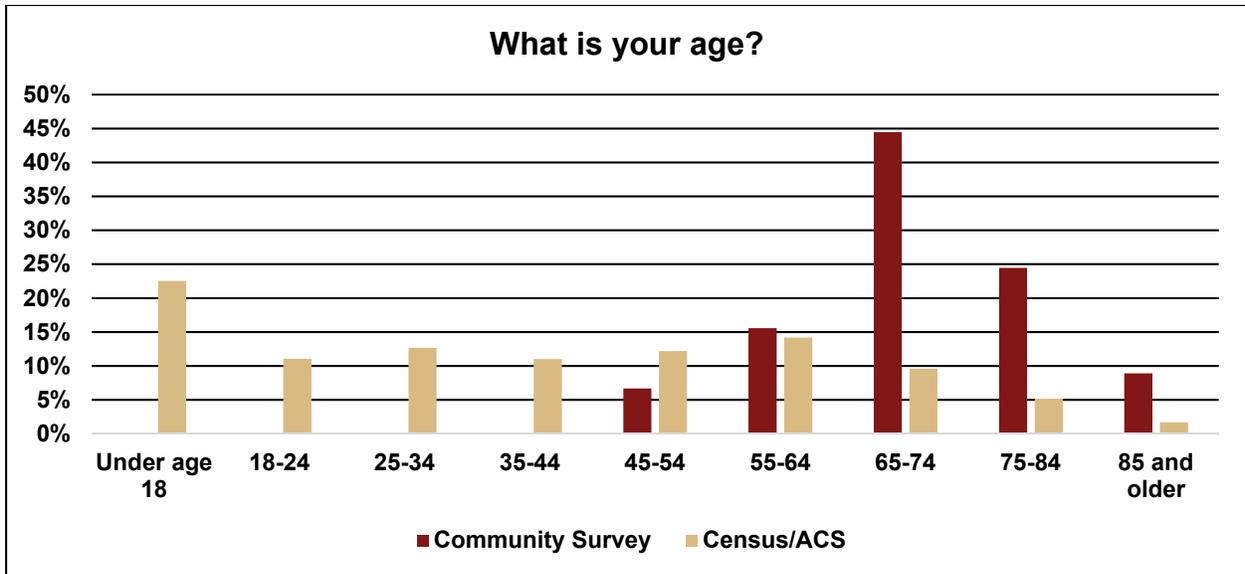


## Demographics

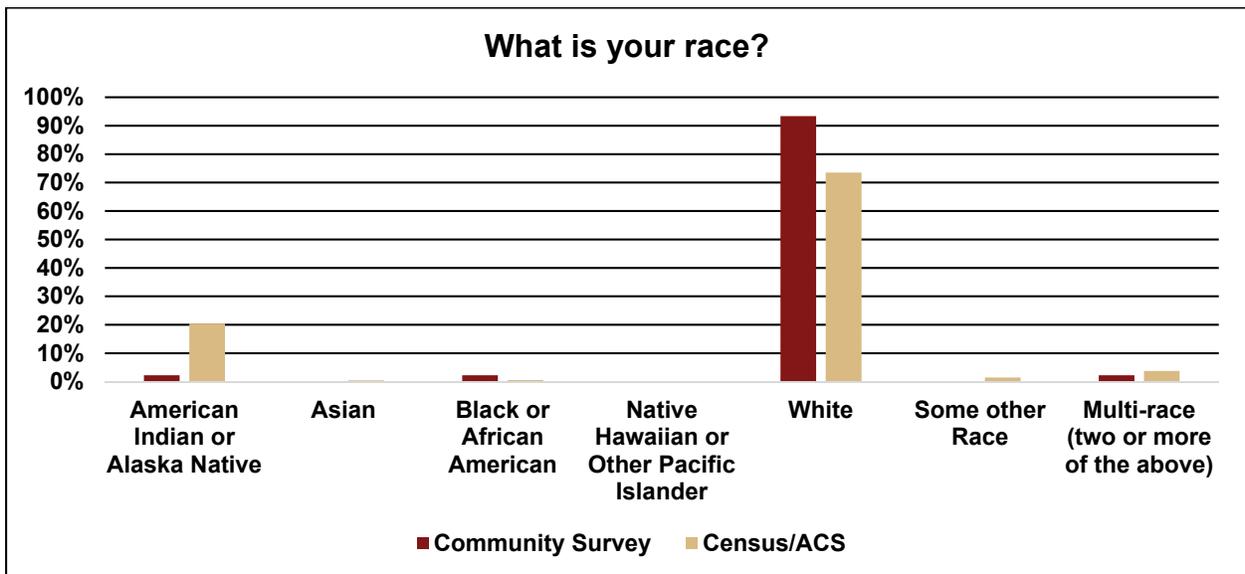
Fremont County has slightly more men living in the county (50.1%) than women (49.9%). However, far more community surveys were completed by women than men, as shown below.



Survey respondents also tended to be older adults, while the actual population has a more normal distribution of age groups, as shown below. Every age group older than 55 is over-represented in the survey and all younger groups are under-represented.



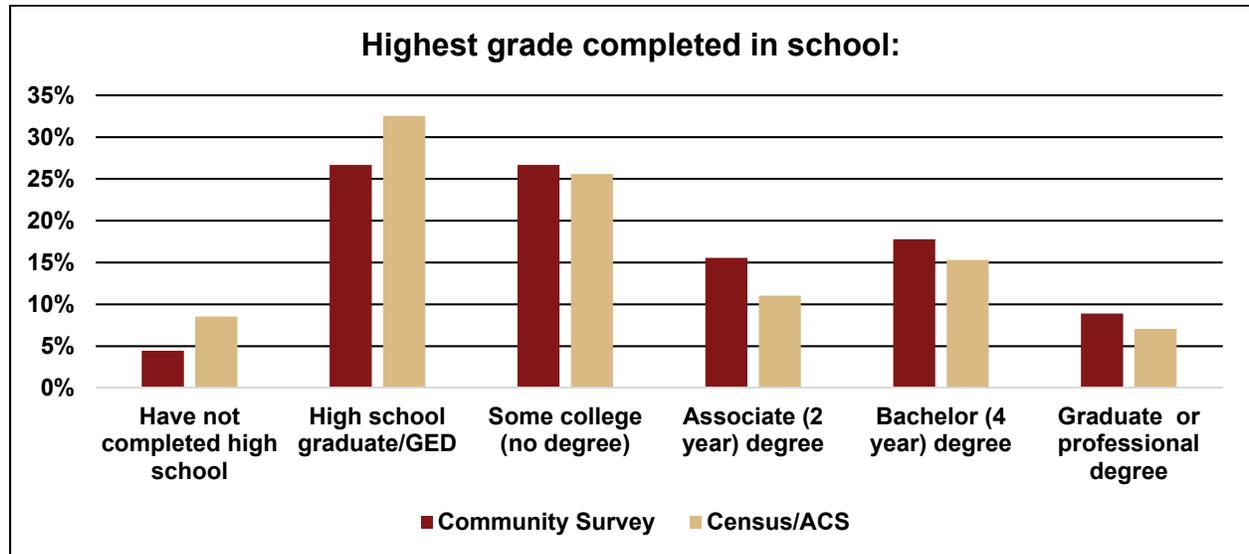
Fremont County residents are mostly (73.5%) white. There is a significantly large minority population of American Indian/Alaska Native (20.4%), but very few other minority races. The survey respondents, likewise, were mostly white (93.3%), which means that Native Americans are underrepresented in the community survey.



Similarly, according to the Census Bureau, Hispanics comprise 6.8% of the local population. A higher percentage (8.7%) of those who answered this question on the survey said that they are Hispanic or Latino. However, none of the survey respondents indicated that they speak a language other than English as their primary language. The survey was offered only in English, creating a bias in its findings. This survey bias will remain unless the survey instrument is translated to other languages and specific efforts are made to include those who do not speak English.

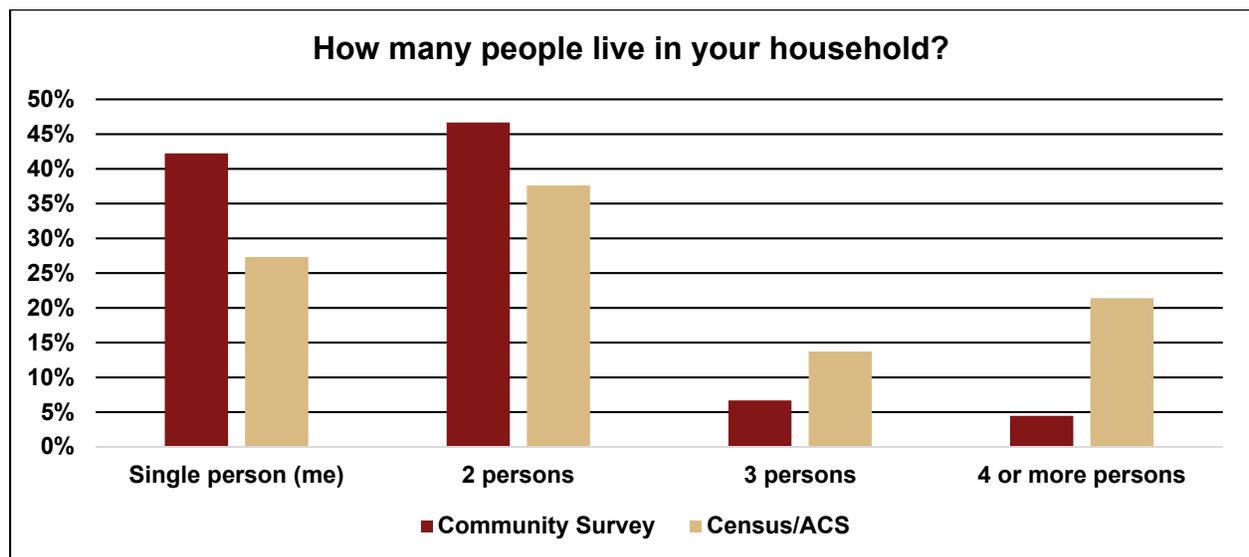
## Educational Attainment

Fremont County boasts a high percentage of high school graduates and residents who have an Associate or higher degree from college. The community survey appears to have captured a representative sampling of all educational attainment levels in Fremont County, as shown below.



## Household Size

Survey respondents were asked to identify the number of people living in their homes. For community survey respondents, their household size tended to be smaller than usual. However, the Census/ACS data tells us that more than 35% of all households have three or more persons. Further, household sizes tend to be even larger in rental-owned housing and on the Wind River Reservation. Further study is warranted to understand the factors affecting household size for those living in poverty.



It would appear that more than 90% of those responding to the community have no children. This finding is not consistent with Census/ACS data, which suggests that 27.4% of all households in Fremont County have one or more children living there.

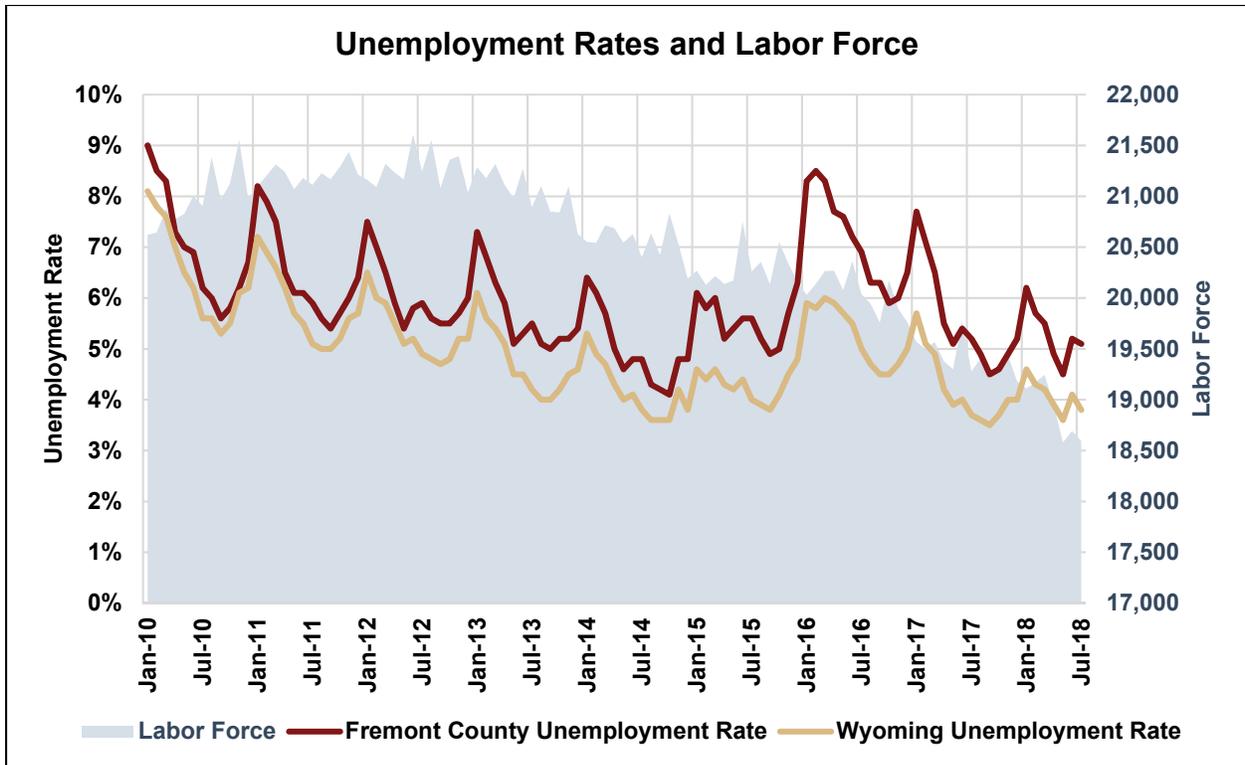
The community survey did a better job capturing the input of households that have someone who is 65 years or older.

<b>How many persons age 65 and older live in your household?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
None	32.6%
1	39.1%
2	23.9%
3	4.3%
4 or more	0.0%
<b>Total</b>	<b>100.0%</b>

According to Census/ACS data, there are 30.9% of households in Fremont County that have someone who is 65 years or older. By comparison, more than two-thirds (67.4%) of all community survey respondents had at least one person 65 or older in their household, much more than a representative sample.

### Unemployment

Unemployment is cyclical in Fremont County, mirroring the state seasonal economy. However, local unemployment tends to be higher than the state rate. Since June 2012, the labor force has steadily been shrinking. However, since the spike in unemployment in early 2016, the unemployment rate has generally been dropping. According to the Wyoming Department of Workforce Services, a big reason for the lower unemployment rates is that workers are leaving the area to find work elsewhere, and our analysis supports that conclusion. The following chart compares the size of Fremont County’s labor force (shaded area) to monthly state and local unemployment rates since January 2010.

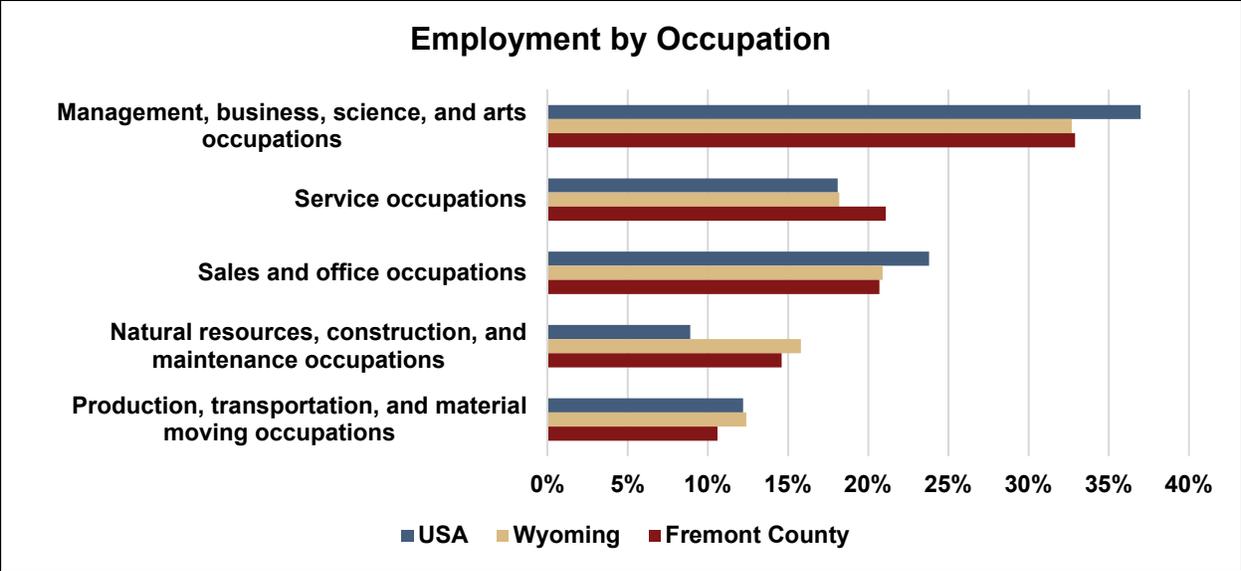


In the chart above, the left axis represents the percentage of the labor force that is unemployed (monthly unemployment rates for Fremont County and Wyoming are shown by the plot lines). The right axis identifies the number of number of workers in the Fremont County labor force (shown by the shaded area in the chart above).

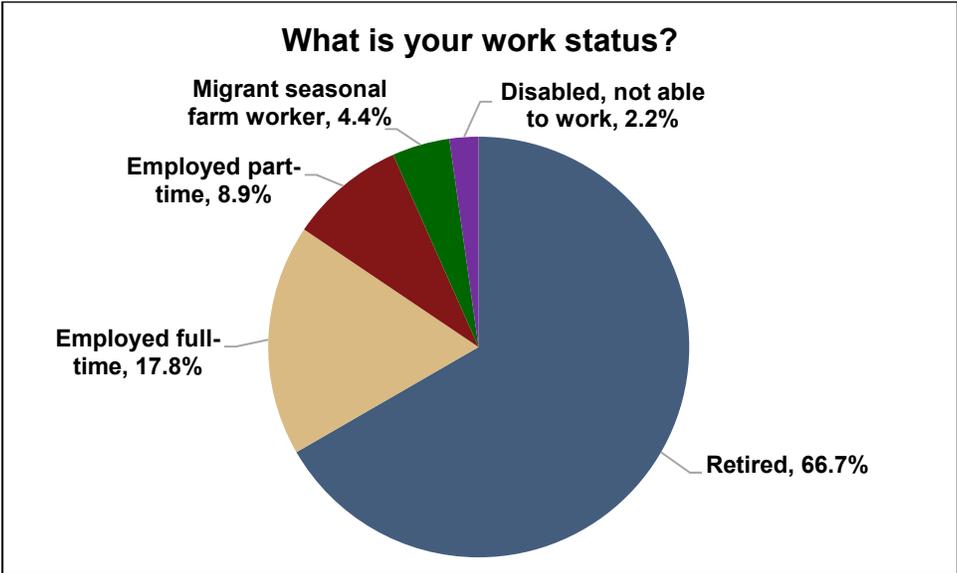
The sustained loss of jobs during the last six years is taking a toll on Fremont County. Unemployment rates remain much higher than the state rate, which has actually started to rebound from its stagnating economy. As of July 2018, Fremont County’s unemployment rate is 4.1%, higher than Wyoming (2.8%) and the nation (3.1%).

### Labor Force

Fremont County workers live near their workplace, with short commutes (averaging 18.6 minutes, compared to 26.1 minutes nationwide). The mix of occupations in Fremont County reflects the influence of local economic assets: agriculture and natural resources. The following chart compares the types of occupations found in Fremont County, compared with Wyoming and the United States.

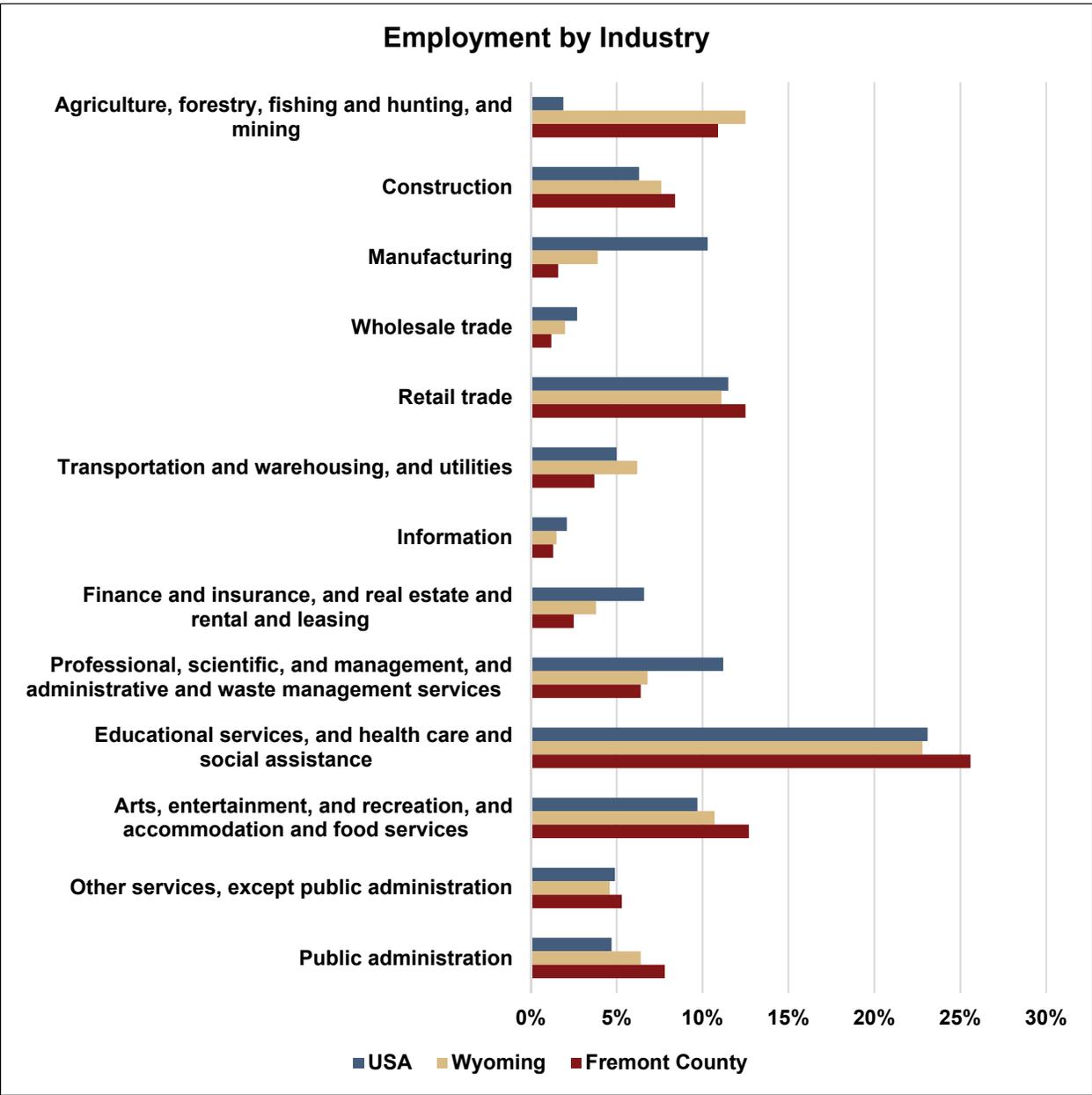


Just 26.7% of survey respondents are employed. Two-thirds of the respondents are retired, which is consistent with the large percentages of older residents who submitted a survey response. The work status of all survey respondents is shown in the following chart.



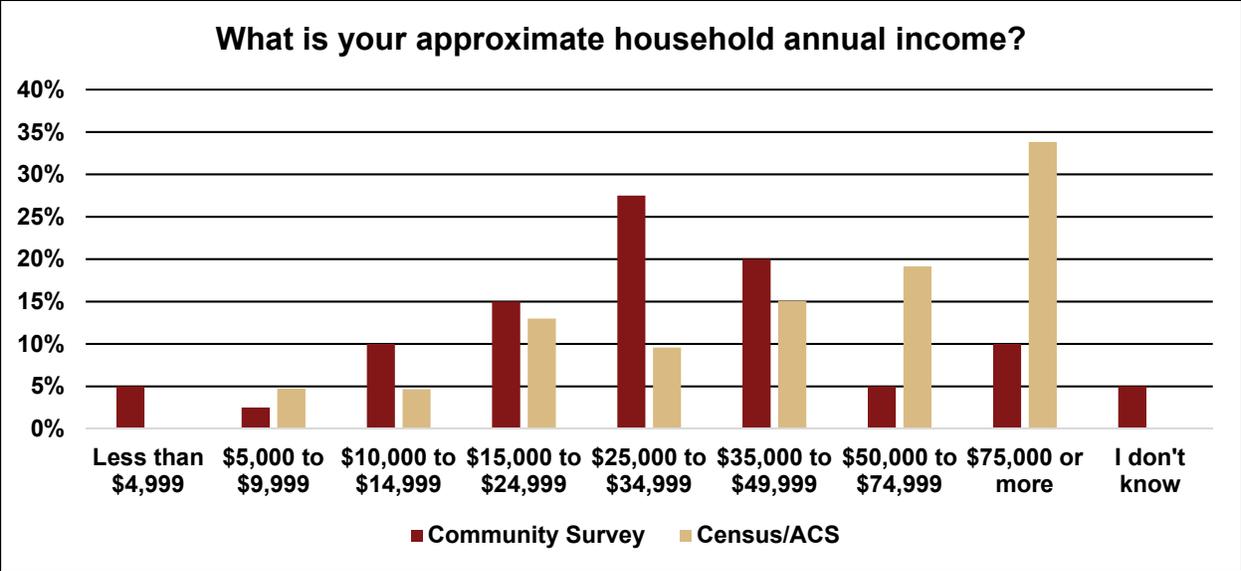
**Industries**

The largest industry sectors in Fremont County are associated with agricultural production, natural resources, tourism and travel. Several highways traverse the county, including two of the most popular routes to Yellowstone and Grand Teton National Parks (i.e., U.S. Highways 26 and 287). Additionally, public schools and local governments are some of the largest employers in Fremont County, which is typical in many parts of Wyoming. The following table illustrates the mix of industries providing jobs in Fremont County, Wyoming, and the United States.



**Income**

Many survey respondents earn far less than most Fremont County residents, although the survey was available to the entire community. Of course, stakeholders were encouraged to ask their clients to complete surveys, so the survey results are purposely targeted to reach the lower-income residents who struggle with poverty. The survey results, shown below, clearly show that the survey reached the intended audience, while also gathering a smattering of input from citizens across a broad spectrum of income.



Fremont County’s median household income is \$53,559, which is lower than the rest of Wyoming and the nation. The following table provides comparisons for various measures of income.

Income Measure	USA	Wyoming	Fremont County
Median household income	\$55,322	\$59,143	\$53,559
Median family income	\$67,871	\$73,654	\$65,403
Per capita income	\$29,829	\$30,139	\$30,152

The median divides the income distribution into two equal parts: one-half of the population has income above the median, one-half of the population falls below the median (including those with no income). Each of these income measures is calculated a bit differently by the Census Bureau, as follows:

- Household Income** – This includes the income of the householder and all other individuals 15 years old and over in the household, whether they are related to the householder or not. Because many households consist of only one person, average household income is usually less than average family income.
- Family Income** – In compiling statistics on family income, the incomes of all members 15 years old and over related to the householder are summed and treated as a single amount.
- Per Capita Income** – Per capita income is the mean income computed for every man, woman, and child in a particular group including those living in group quarters. It is derived by dividing the aggregate income of a particular group by the total population in that group.

## Crime

Wyoming has a low crime rate (19.4 crimes per 1,000 inhabitants), according to the Wyoming Division of Criminal Investigation (DCI) 2017 Uniform Crime Report. Crime rates in Fremont County are higher than the state average (24.8 crimes per 1,000 inhabitants). About 90% of those crimes are property crimes.

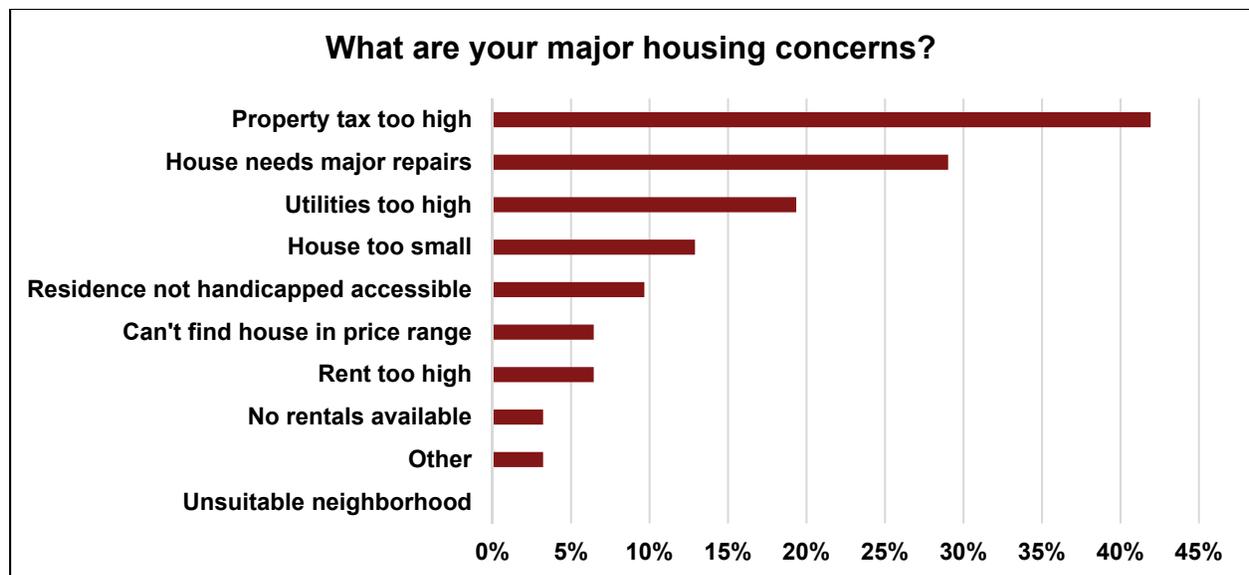
## Housing

According to Census/ACS data, 14.4% of all housing units in Fremont County are vacant, which is higher than the nation (12.2%) and the state (15.3%). With the continuing shrinking of the labor force, the number of vacancies is likely to increase. Most housing units in Fremont County are single family homes (69.3%), followed by mobile homes (18.2%). The next most common type of housing is multi-family facilities (12.5%). In contrast, other communities in Wyoming and the rest of the nation have significantly more multi-family housing units (31.9% and 20.3%, respectively).

Home values in Fremont County are higher than the rest of Wyoming and the nation. The median home value in Fremont County is \$189,600, slightly higher than the national median (\$184,700), and 5.2% lower than the state median (\$199,900).

Unlike home values, the median gross rent paid for housing is much lower in Fremont County than elsewhere. According to the Census/ACS data, the gross rent paid in Fremont County for a monthly residential rental property is \$714. Nationwide, gross rent averages \$949; in Wyoming the average gross rent is \$802 per month. Low rents keep the cost of living lower for Fremont County residents and help to ease the impact of poverty.

Most community survey respondents (75.0%) own their own homes, 18.2% rent, and 6.8% live with friends or family. All seem concerned with a mix of housing costs, as shown below.



## Information Gathering - Public Engagement

To complete this assessment, CBI engaged community leaders and the public to identify economic resources, social resources, and partnership opportunities in the community. CBI sought input from Fremont County residents through surveys and interviews with stakeholders and residents/clients.

These interviews and surveys were conducted to identify key needs, assets and services to help address local poverty. This public input helped target limited resources so that they can be used most effectively.

A general media release was prepared and distributed within the community at the beginning of the public engagement process and a community forum was held near the end of the project, to get reactions and to solicit additional input on key findings.

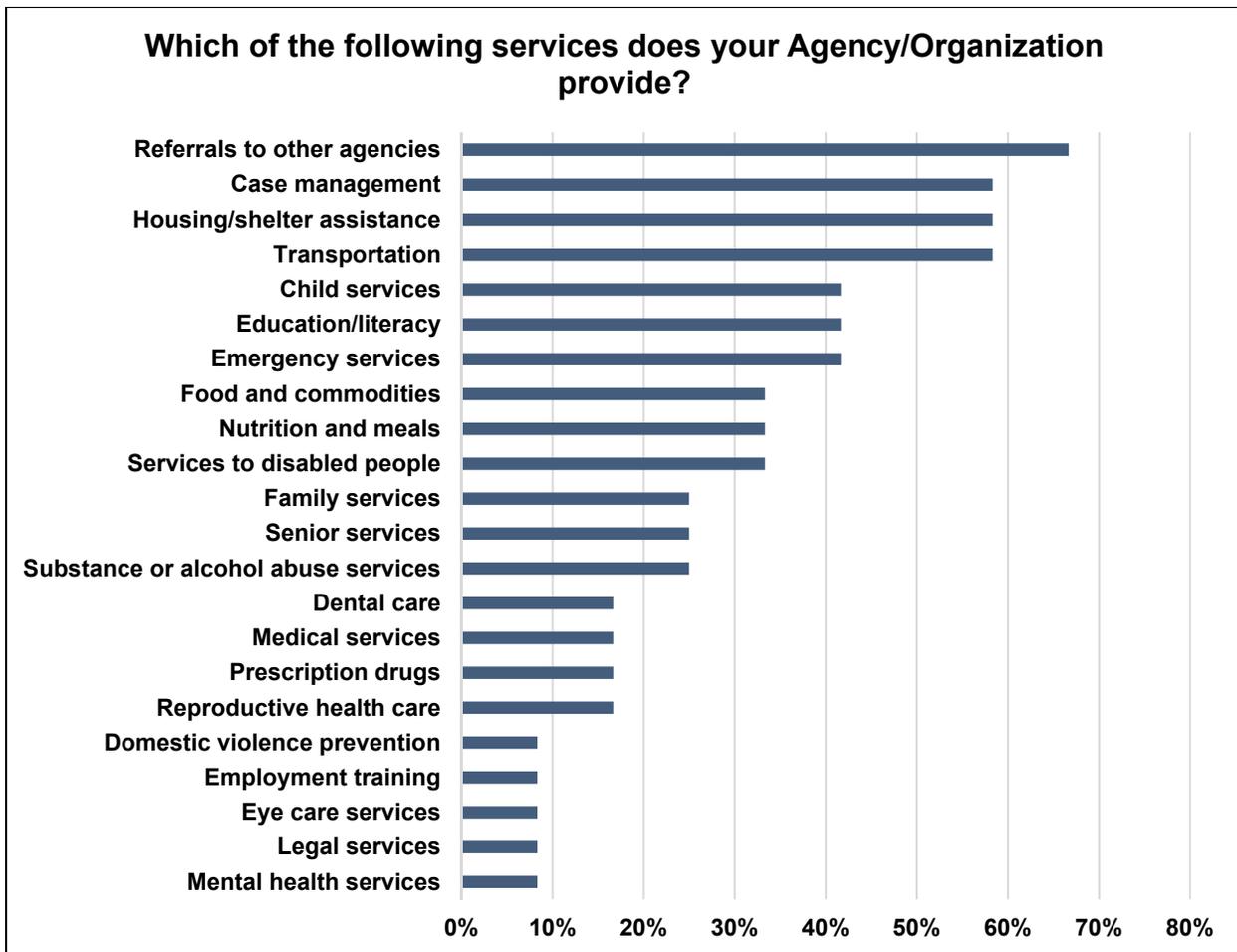
### Community Survey

The community survey was available online or as a paper copy at several locations. Agencies were asked to distribute surveys to their low-income customers/clientele. Agencies used their own Facebook and web pages to help boost survey responsiveness. Despite this effort, only 46 community surveys were gathered. Because of the poor public response, much of the profile of the community (see section above) is based on objective data from state and federal sources.

### Stakeholder Survey

CBI worked with the CSBG Board to develop a contact list for every known health and human service provider in Fremont County. Approximately 100 agencies were identified for survey, with 14 surveys being returned. Targeted stakeholders included the CSBG Board, government agencies, schools, nonprofit/community service agencies, health agencies, housing/senior housing facilities, churches and others. All providers and stakeholders were initially contacted via email. They were asked to complete and to provide their clients with either electronic or paper copies of the community survey.

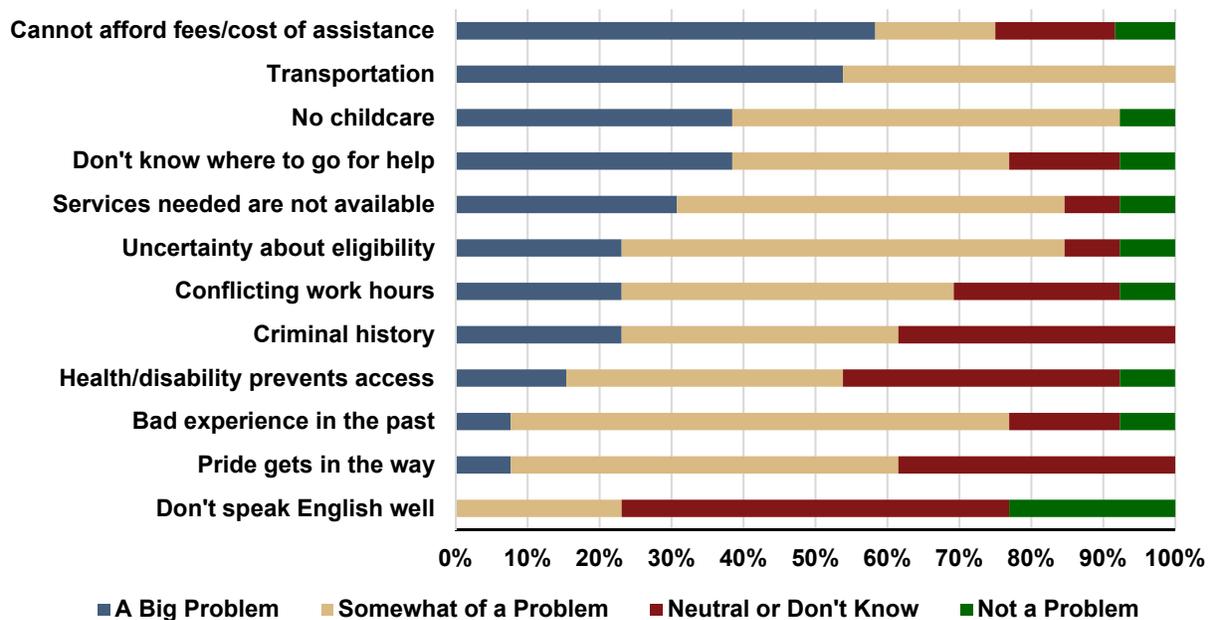
Stakeholders were asked several questions relating to the service that they provide to residents in Fremont County. While the number of units of service that are being provided is increasing, the limited scope of the survey prevents accurate analysis of this growth trend. It is not possible, for example, to determine service increases by service type, nor is it possible to make generalized observations about the change of services among agencies. However, we can identify the services that the survey respondents are providing, shown below.



Most stakeholders are unaware of duplication of efforts in Fremont County. A few stakeholders identified potential areas where duplication of services might exist. However, each example provided in the survey responses seems to indicate that multiple agencies are simply doing similar work, and not duplicating (or wasting) such efforts. For example, there may be several agencies that are providing substance abuse services, or to perhaps provide services to people with disabilities (of many different types). These are not as duplicative as they are widely distributed services designed to reach many different types of individuals.

Stakeholders identified several obstacles and barriers that their clients must overcome to receive services. Most stakeholders believe that their clients cannot afford the fees or costs of assistance, which is odd because many of these services are free or greatly subsidized. Transportation is the next biggest barrier they identified. Other key barriers include childcare and lack of knowledge of where to seek help. Similarly, the unavailability of services and client uncertainty about their eligibility for services are seen as significant barriers. However, many of these barriers can be overcome with outreach and education. All barriers are identified below.

### Which obstacles/barriers are preventing your clients from receiving assistance? (Stakeholder/Provider Survey)



Several open-ended questions were asked of Stakeholders. The outline list below identifies consensus comments and otherwise noteworthy input.

#### Employment Services Needed but Not Available:

- Need for more jobs
- Livable wages
- More job training (low cost)

#### Education Services Needed but Not Available:

- Early childhood and developmental educational opportunities
- Self-sufficiency training

#### Housing Services Needed but Not Available:

- Affordable/low income housing
- A shelter for those who are intoxicated
- Repairs and maintenance
- Discrimination remains a problem
- Safety codes for rural residences (building codes/enforcement)

#### Income and Asset Building Services Needed but Not Available:

- Financial literacy training
- Basic financial management (budgeting)

**Nutrition, Food and Commodities Needed but Not Available:**

- Good quality, nutritious food in commodities
- Service availability after 5 and on week-ends

**Health Services Needed but Not Available:**

- Mental health options
- Alcohol/substance abuse prevention
- Effective rehabilitation services
- Suicide prevention
- Sliding scale fees
- Affordable vision and dental care

**Transportation Services Needed but Not Available:**

- Public transportation needs to be more affordable
- Reliable, expanded public transportation (expand beyond current 5-mile radius, and start running on weekends)

**Community, Cultural, Social and Economic Assets Needed but Not Available:**

- Educational efforts to identify community assets and services
- Promotion of cultural events to improve networking
- Recreational activities

**If you could do one thing to improve family and individual economic security in Fremont County, what would it be?**

- Create more jobs, especially positions that pay a livable wage
- Crisis management and awareness training

**If you could do one thing to improve the well-being of families and children in Fremont County, what would it be?**

- Address drug and alcohol abuse
- Create good paying jobs
- Improve coordination between the community, families, schools and service providers

**If you could do one thing to increase community economic vitality and opportunities in Fremont County, what would it be?**

- Support economic development that brings money and jobs into the community
- Create good paying jobs
- Support air and ground transportation services

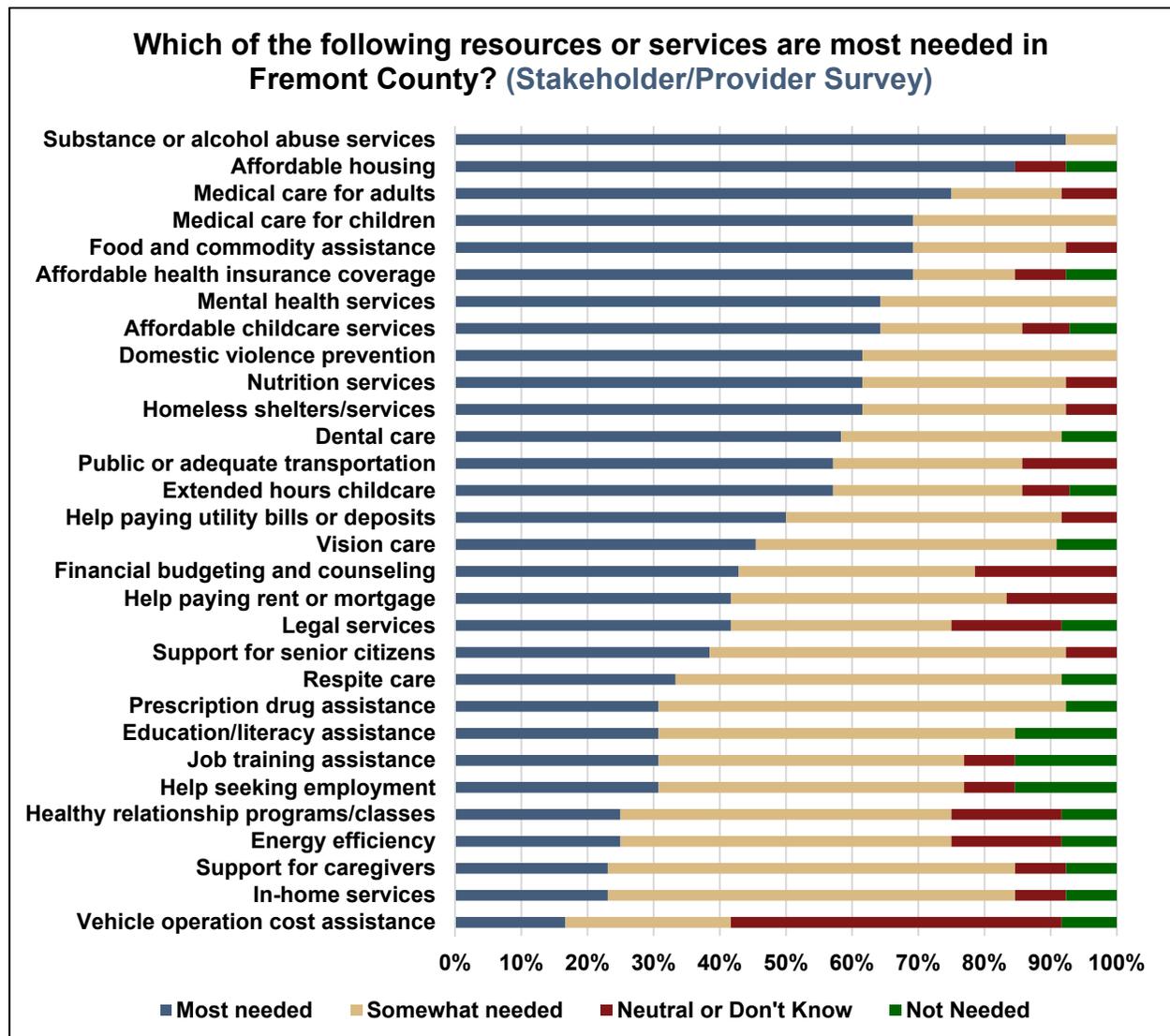
Finally, there were several survey questions that were asked of both stakeholders and clients. These responses have been combined for comparative purposes below.

## Most Needed Services

Stakeholders were asked what services were most needed in Fremont County. By consensus, most stakeholders identified the following needs, in order of priority:

1. Substance or alcohol abuse services
2. Affordable housing
3. Medical care for adults
4. Medical care for children
5. Food and commodity assistance

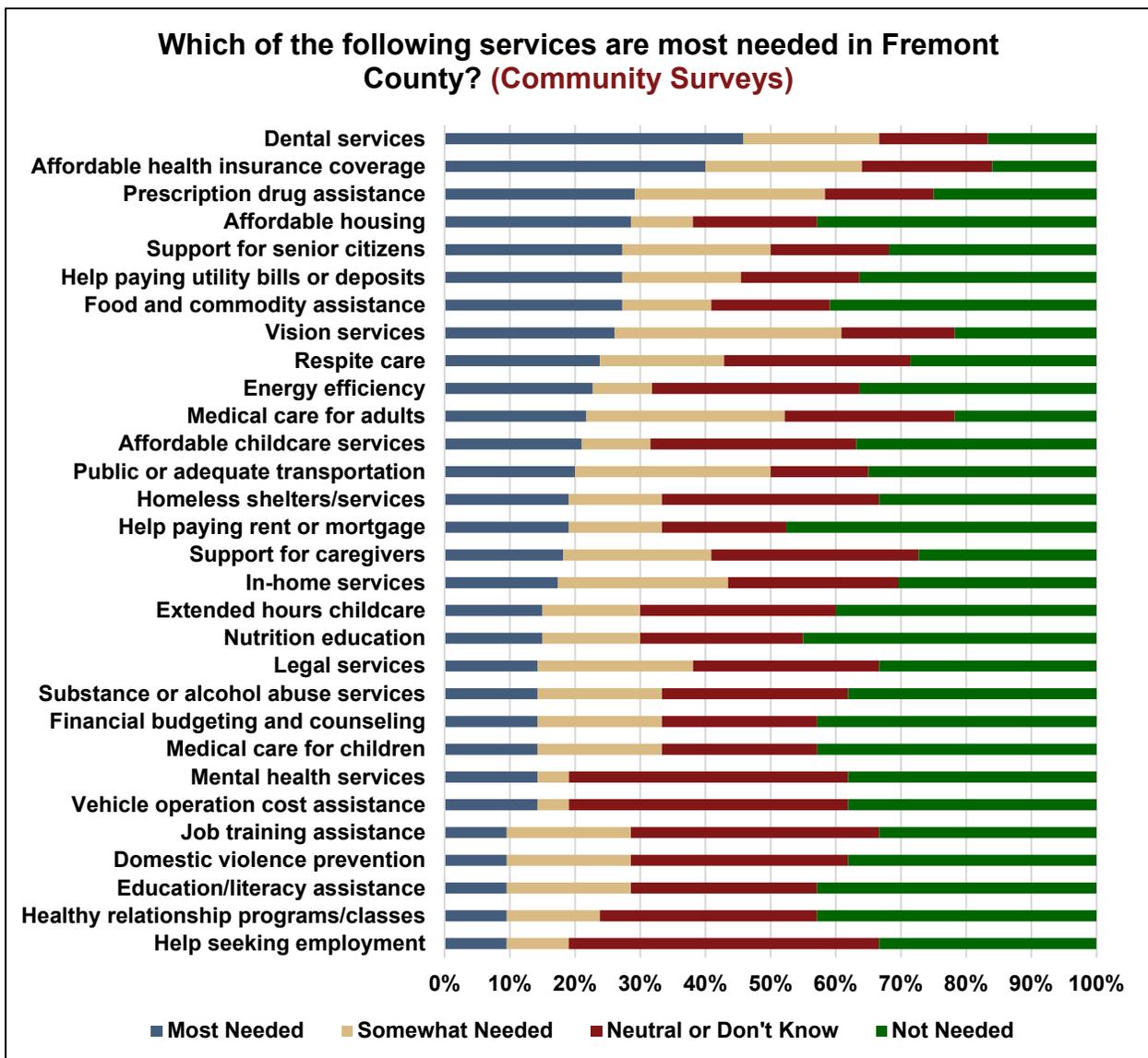
A much broader look at all services is provided in the following chart, which illustrates the extent to which each service is needed in Fremont County (according to stakeholders and service providers).



The greatest needs for services are viewed quite differently by the community in general. The top needs identified in the community survey include (in order of priority):

1. Dental services
2. Affordable health insurance coverage
3. Prescription drug assistance
4. Affordable housing
5. Support for senior citizens

The following chart identifies the level of need for several types of services.



The differences in perception between Stakeholders/Providers and the community regarding their greatest needs is not unusual. Many communities have a “disconnect” between community perceptions and service providers. For example, in Fremont County, “Substance or alcohol abuse services” are a low priority. Residents do not believe they need such services, or they believe that the available services are adequate. Many service providers, in contrast, often point to such services as THE key to addressing poverty.

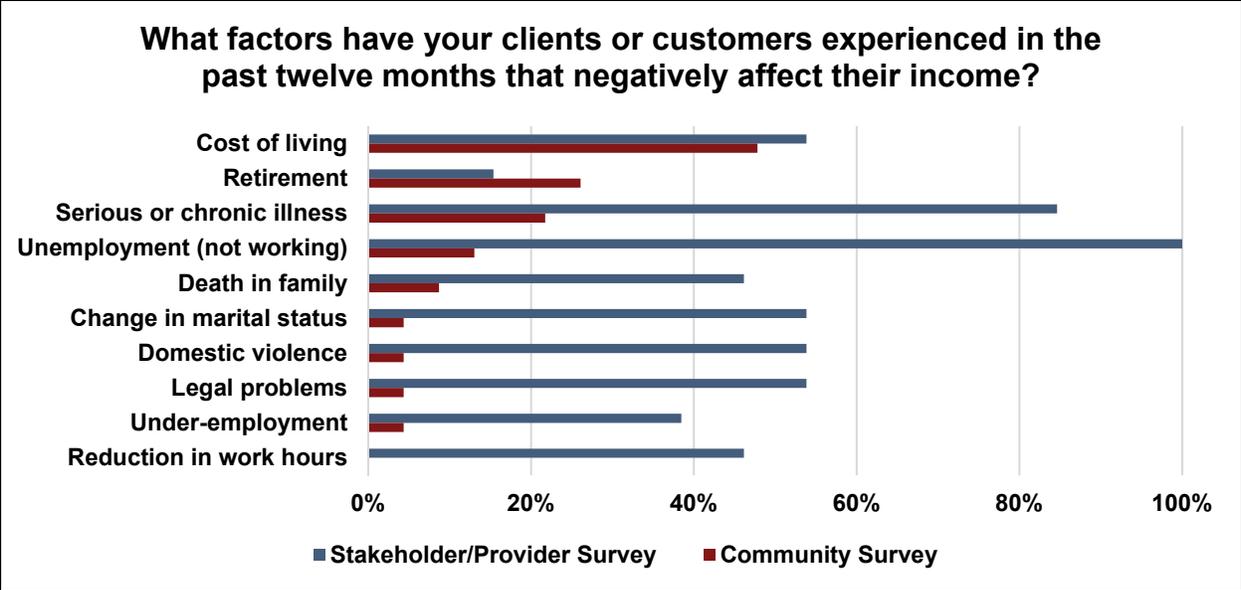
For easy comparison, the following table provides the top five needs, as perceived by the two survey groups.

Top Needs - Community Survey	Top Needs - Stakeholders/Providers
Dental Services	Substance or alcohol abuse services
Affordable health insurance coverage	Affordable housing
Prescription drug assistance	Medical care for adults
Affordable housing	Medical care for children
Support for senior citizens	Food and commodity assistance

At least two other needs are readily apparent and should be addressed by the CSBG Board: Transportation and Education/Outreach. Transportation was the number one barrier identified in this study, preventing community members from accessing needed services. The need for education and outreach is also apparent, since so many community members are unaware of available services, uncertain about their eligibility for them, and under the (probably mistaken belief) that they cannot afford such services. In fact, education and outreach may be the most important goal for the Fremont County CSBG Board for the foreseeable future. It is achievable and affordable, and will lay a good foundation for future efforts to fight poverty.

### **Changes that Impact Income**

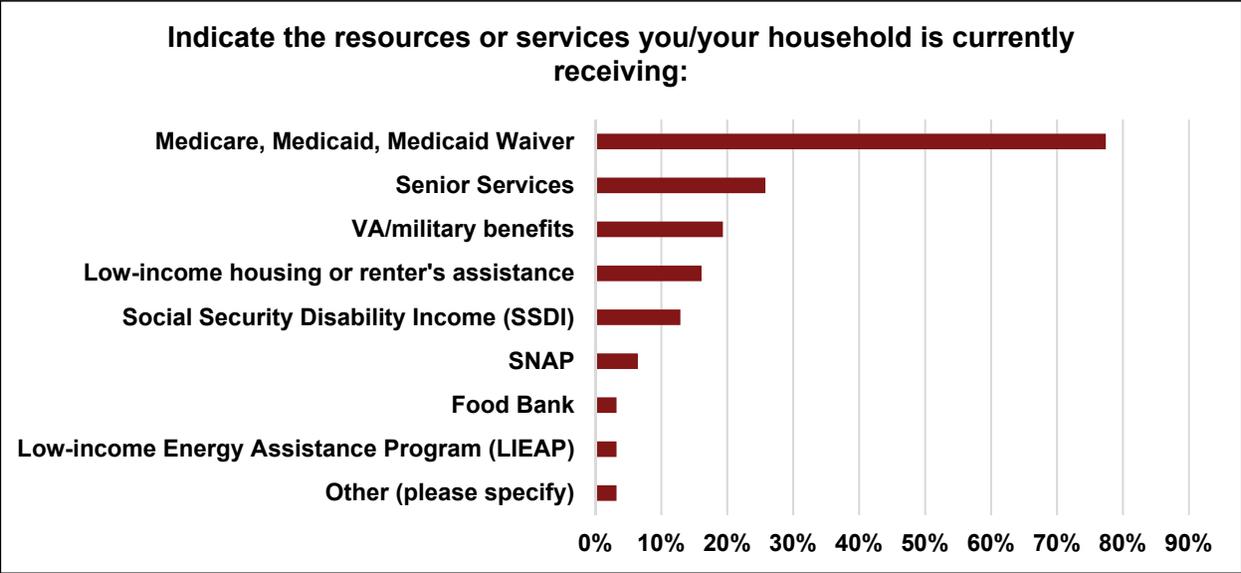
Stakeholders and clients were asked about changes that impacted residents’ income in the past 12 months. There is clear consensus that the cost of living is having a negative impact on incomes. Beyond that, community survey respondents tend to minimize potential problems, and Stakeholders/Providers seem to understand that all of these types of impacts can hurt incomes. For ease of comparison, survey results from both surveys are combined in the following chart.



Stakeholders feel that job-related impacts have a greater impact on clients than clients do. Conversely, clients cite things like the cost of living as the cause of poverty.

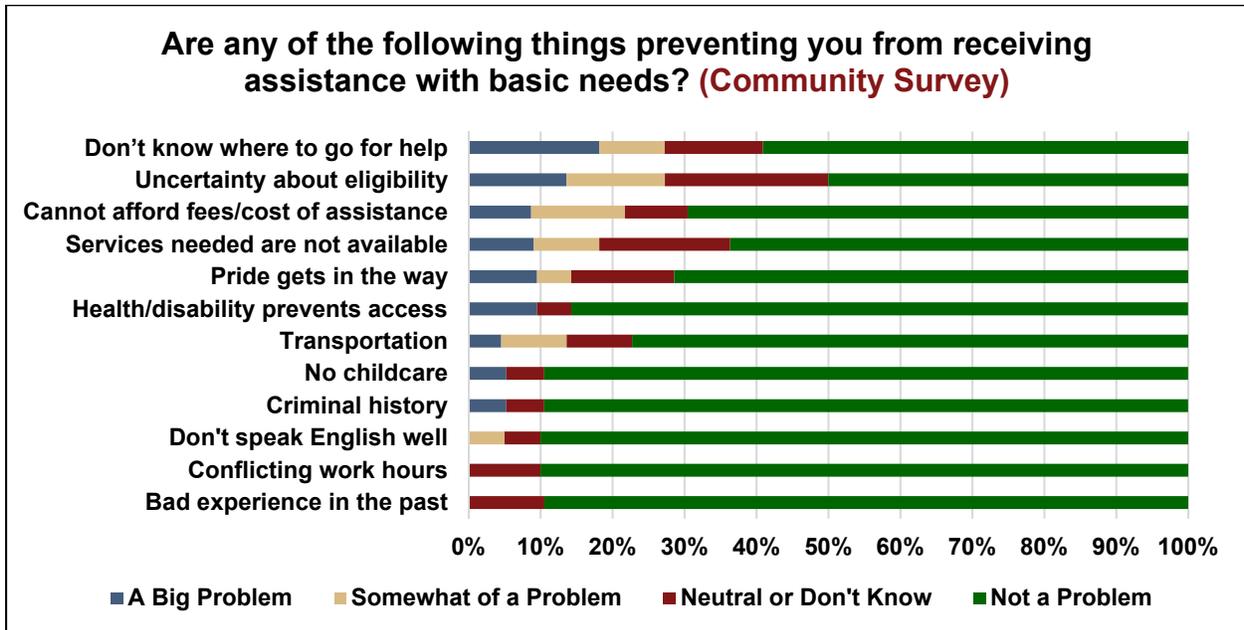
**Services Available/Factors that Prevent People from Receiving Assistance**

Stakeholders and clients were asked questions about services they receive/provide and about factors preventing them/their clients or customers from receiving assistance with basic needs. The community survey provided insight to the types of services that are available and being used in Fremont County, as shown in the following chart.

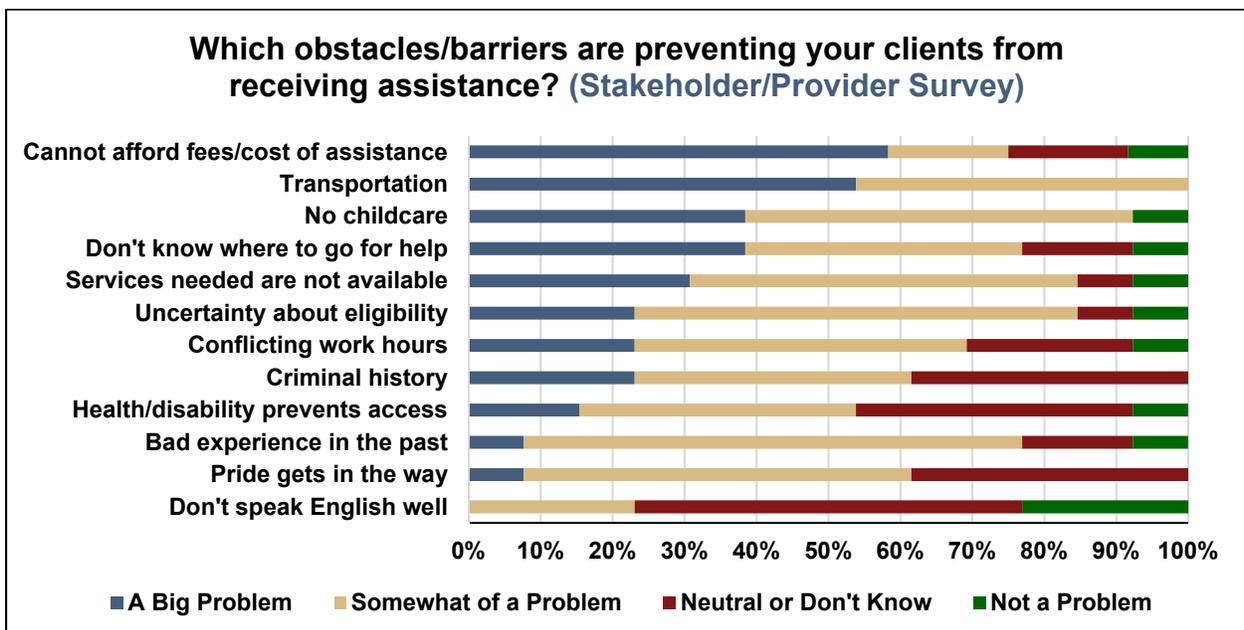


Clients reported that they do not know where to go for assistance. Some were uncertain about their eligibility, and still others thought certain services were unavailable, even though they might

be needed (additional inquiries should be made to identify the nature of these other needed services). These and similar concerns expressed by community survey respondents suggest that an educational effort may help them overcome many such barriers. The following chart identifies all barriers identified in the community survey.



Many stakeholders would tend to agree with the top barriers identified by the community. In addition, the Stakeholder/Provider survey listed Transportation as a top barrier. These are all difficult barriers to overcome, requiring substantial investment and effort. The following chart illustrates the difficulties faced by Stakeholder/Provider clients.



## Poverty Indicators

The two major questions to be analyzed in this Needs Assessment are the following:

1. What is the *current status* of poverty and the conditions with which low-income residents struggle
2. What are the *trends* in poverty and conditions that may impact low-income residents in the future?

### Poverty Rate

According to the Census Bureau, the poverty rate in Fremont County (for 2016, which is the most recent data available) seems relatively high (14.1%). By comparison, Wyoming's poverty rate is 11.6% and the nation is 15.1%. In real terms, this means that there are approximately 5,585 residents of Fremont County who are living in poverty. This represents about 1,000 families living in poverty.

Poverty Status in Past 12 Months (2012-2016)	Percent Below Poverty Level				
	2012	2013	2014	2015	2016
Overall Poverty Rate	15.2%	15.0%	14.0%	14.2%	14.1%
<i>By age:</i>					
Under 18 years	23.7%	24.1%	21.5%	20.9%	19.8%
Related children under 18 years	23.5%	23.8%	21.1%	20.4%	19.2%
18 to 64 years	14.0%	13.7%	13.0%	13.6%	13.7%
65 years and over	5.4%	5.3%	5.5%	5.5%	6.5%
<i>By sex:</i>					
Male	14.5%	13.9%	13.0%	13.1%	13.3%
Female	15.9%	16.1%	14.9%	15.3%	14.9%

Race and ethnicity appear to have a big impact on whether Fremont County residents are living in poverty. Many more minorities living in Fremont County have struggled with poverty. Whites who are not Hispanic have actually enjoyed a decline in the poverty level during the last five years. In contrast, the number of Blacks, Native Americans, and Hispanics living in poverty has risen dramatically in the last 5 years, as shown below.

Poverty Status in Past 12 Months (2012-2016)	Percent Below Poverty Level				
	2012	2013	2014	2015	2016
<i>By race:</i>					
White	13.2%	12.4%	11.0%	11.3%	10.0%
Black or African American	11.4%	33.3%	26.5%	38.9%	37.1%
American Indian and Alaska Native	21.4%	22.6%	23.7%	24.0%	26.7%
Asian	5.1%	0.0%	0.0%	0.0%	0.0%
Native Hawaiian and Other Pacific Islander	0.0%	0.0%	0.0%	0.0%	0.0%
Some other race	30.1%	31.0%	7.6%	6.5%	8.7%
Two or more races	18.7%	23.4%	23.1%	21.9%	27.1%
<i>By ethnicity:</i>					
Hispanic or Latino origin (of any race)	33.9%	33.1%	22.0%	18.9%	24.0%
White alone, not Hispanic or Latino	12.2%	11.4%	10.0%	10.5%	9.2%

A high school education (or equivalent) is a key milestone for avoiding poverty. That rule of thumb is clear in Fremont County, where those who have less than a high school education are much more likely to live in poverty than the rest of the population, as shown below.

Poverty Status in Past 12 Months (2012-2016)	Percent Below Poverty Level				
	2012	2013	2014	2015	2016
<i>By educational attainment:</i>					
Less than high school graduate	27.8%	25.0%	23.6%	22.2%	23.1%
High school graduate (includes equivalency)	13.1%	13.3%	12.4%	11.9%	12.2%
Some college, associate's degree	10.2%	10.3%	9.8%	10.1%	10.2%
Bachelor's degree or higher	3.9%	3.9%	3.3%	3.8%	4.9%

Full-time employment is the single best strategy to avoid poverty. Working part time (or part-year) helps, but those who worked full-time for the past 12 months were the least likely to be impoverished.

Poverty Status in Past 12 Months (2012-2016)	Percent Below Poverty Level				
	2012	2013	2014	2015	2016
<i>By employment status:</i>					
Employed	9.3%	8.5%	7.7%	7.7%	7.8%
Male	8.7%	7.9%	6.7%	6.5%	7.1%
Female	10.0%	9.3%	8.8%	9.0%	8.5%
Unemployed	26.7%	26.1%	23.5%	27.5%	27.2%
Male	21.5%	21.2%	22.6%	27.1%	26.8%
Female	35.2%	34.5%	25.3%	28.2%	27.7%
<i>By work experience:</i>					
Worked full-time, year-round in the past 12 months	4.4%	3.5%	2.7%	2.3%	2.2%
Worked part-time or part-year in the past 12 months	19.5%	18.8%	16.6%	17.8%	17.3%
Did not work	17.8%	18.9%	18.0%	19.3%	20.7%

Poverty rates can be much higher in families with young children, especially for female householders when no husband is present, as shown below.

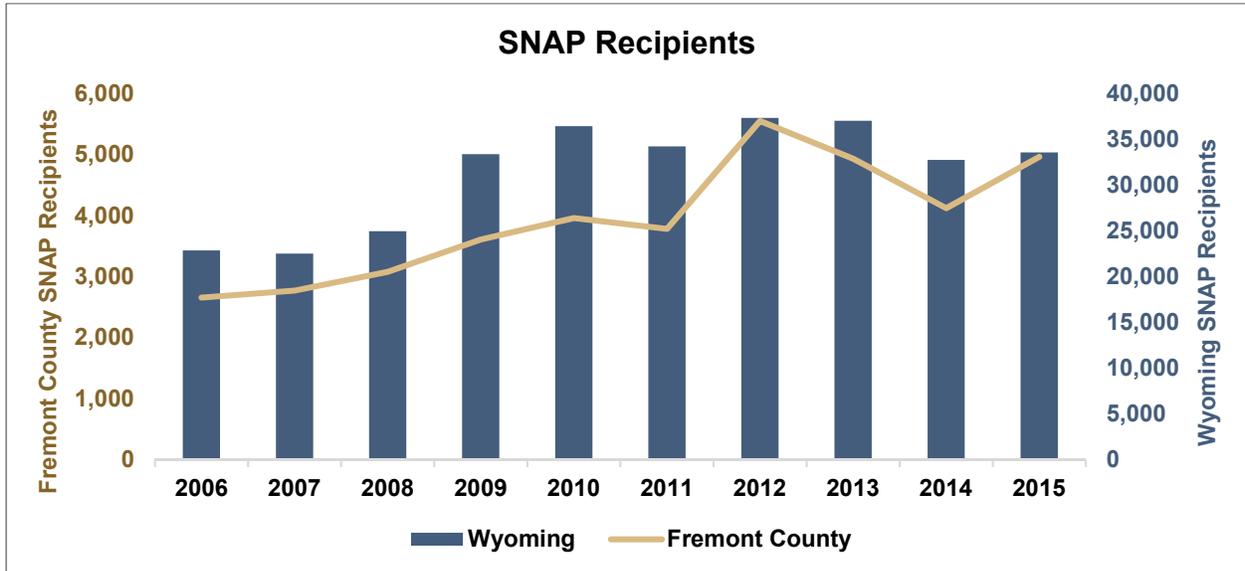
Poverty Status in Past 12 Months (2012-2016)	All families		Married-couple families		Female householder, no husband present	
	Estimate	Below Poverty	Estimate	Below Poverty	Estimate	Below Poverty
<i>By family status:</i>						
All Families	10,021	9.8%	7,560	5.6%	1,569	26.5%
With related children under 18 years	4,738	15.9%	2,994	7.5%	1,174	33.7%
With related children under 5 years	1,055	23.0%	613	11.9%	248	44.0%
With related children under 5 AND 5 to 17	1,155	21.6%	762	12.1%	294	48.0%
With related children 5 to 17 years	2,528	10.3%	1,619	3.8%	632	23.1%

Fremont County residents access food stamps via the Supplemental Nutrition Assistance Program (SNAP). Locally, the focus appears to be on getting assistance to children and young families.

Percent of households receiving food stamps/SNAP			
2012-2016 Census/ACS	USA	Wyoming	Fremont County
<i>All households:</i>	13.0%	6.0%	9.5%
With one or more people in the household 60 and over	29.2%	22.3%	27.1%
No people in the household 60 years and over	70.8%	77.7%	72.9%
<i>By household type:</i>			
Married-couple family	26.3%	24.6%	26.0%
Other family:	44.0%	45.9%	53.3%
Male householder, no wife present	8.1%	10.8%	12.9%
Female householder, no husband present	35.9%	35.1%	40.5%
Nonfamily households	29.7%	29.5%	20.7%
With children under 18 years	53.0%	59.5%	68.6%
Married-couple family	18.4%	19.6%	22.7%
Other family:	33.9%	39.0%	44.6%
Male householder, no wife present	5.6%	7.9%	10.1%
Female householder, no husband present	28.3%	31.1%	34.5%
Nonfamily households	0.7%	0.9%	1.3%
No children under 18 years	47.0%	40.5%	31.4%
Married-couple family	7.9%	5.0%	3.3%
Other family:	10.1%	6.9%	8.8%
Male householder, no wife present	2.5%	2.9%	2.8%
Female householder, no husband present	7.6%	4.0%	6.0%
Nonfamily households	29.0%	28.6%	19.3%
<i>By poverty status:</i>			
Below poverty level	50.3%	46.6%	39.5%
At or above poverty level	49.7%	53.4%	60.5%
<i>By disability status:</i>			
With one or more people with a disability	44.3%	44.6%	47.0%
With no persons with a disability	55.7%	55.4%	53.0%

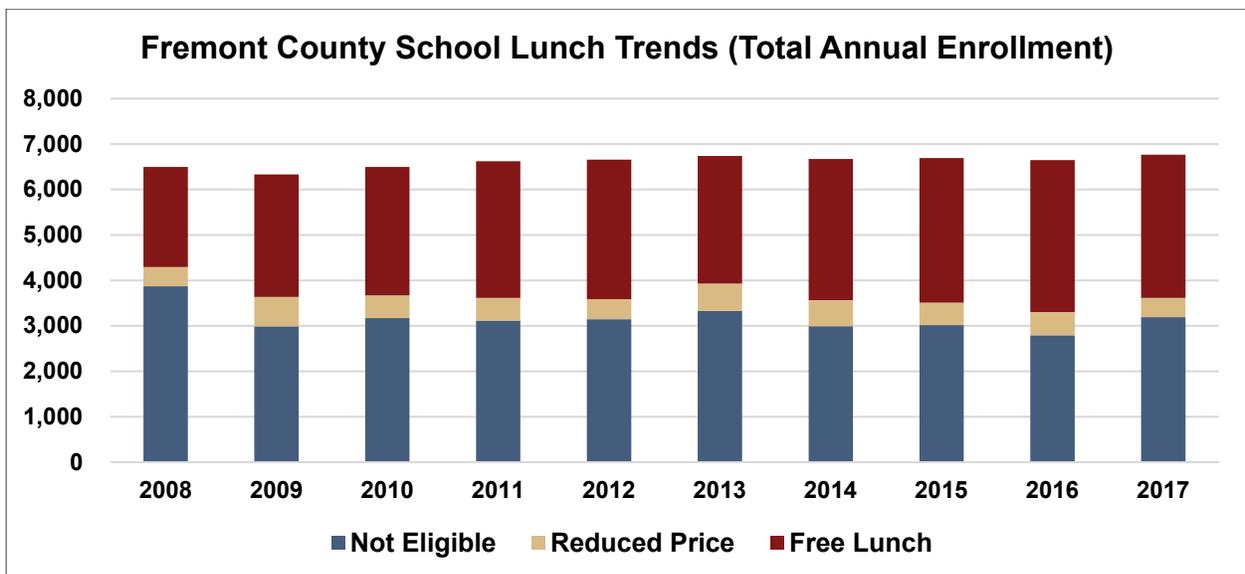
## SNAP Recipients

There are about 4,500 Fremont County residents who are receiving Supplemental Nutrition Assistance Program (SNAP) benefits. This number of SNAP recipients is roughly consistent with statewide trends for the last ten years, as shown below.



## Free & Reduced-Price Lunch Program

More than 3,000 students in Fremont County qualify for free or reduced-price lunches. For the most recent school year (2017-18), 52.8% of all Fremont County students qualify, which is significantly higher than Wyoming's rate (36.5%), even though qualifying percentage in Fremont County has been declining the last several years, as shown in the following graph.



## Appendices

- **News Release**
- **Community Survey Instrument**
- **Stakeholder Survey Instrument**
- **Presentation to the Community Power Point**
- **Community Survey Results**
- **Stakeholder Survey Results**

## **CSBG POVERTY NEEDS ASSESSMENT UNDERWAY IN FREMONT COUNTY**

March 10, 2018

\*\*\*\*FOR IMMEDIATE RELEASE\*\*\*\*

### Contacts:

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Theresa Harmati, Fremont County CSBG Coordinator, (307) 349-7768,  
[tharmati@wyoming.com](mailto:tharmati@wyoming.com)

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The Fremont County Community Service Block Grant (CSBG) board is conducting a needs assessment for low-income residents in Fremont County. The federal government requires that these assessments be conducted every three years.

By law, CSBG funds must be spent fighting poverty and improving the economic self-sufficiency of residents. The needs assessment will help the local CSBG board identify the community's top needs so that limited funds can be used as effectively and efficiently as possible.

Community Builders, Inc. (CBI), an economic and community development consulting firm based in Douglas, will be conducting the needs assessment during the next two months. One of the key elements of this process is to gather input from local residents and community stakeholders about poverty in Fremont County.

CBI is gathering input for the needs assessment by conducting surveys and personal interviews. Surveys ask about respondents to share their opinions of community needs, service programs, and many other factors that affect poverty.

The community survey is available online at:

<https://www.surveymonkey.com/r/FremontCommunity2018>

Service providers are also being asked to provide hard copies of the survey to their clients at their place of business.

Community service providers and other local stakeholders will also be asked to complete a different but complimentary survey, providing additional insight from their unique perspective of fighting poverty in Fremont County.

CBI Principal Consultant Joe Coyne encouraged everyone to weigh in. “Poverty affects all of us. It persistently gnaws away at families and the most vulnerable members of the community. It is very real and painful. From a broad perspective, we need to understand how poverty is currently affecting Fremont County residents, and we need to figure out how poverty might be changing.”

The Fremont County CSBG will use the needs assessment to prioritize its funding to make a difference in the lives of local residents. “These federal funds are very limited, and no one knows what funding will look like in the future. We want to be sure we are spending that money the most effective way possible,” said Theresa Harmati, Fremont County CSBG Coordinator

After gathering public input, CBI will conduct further analysis to answer two key questions:

1. What is the current status of poverty and the conditions with which low-income residents struggle; and
2. What are the trends in poverty and conditions that may impact low-income residents in the future?

The goal of working through this needs assessment process is to end up with a clear action plan that meets the needs of low-income residents in Fremont County.

A public meeting will be scheduled in the third week of April, at which time CBI will present its preliminary findings. The final needs assessment report will be completed by the end of April and made available to the public.

**###**

## Fremont County CSBG Community Survey

The Fremont County CSBG Board distributes Wyoming Community Services Block Grant funds to human service providers to reduce poverty, improve the general health and living conditions for residents, and to increase the economic self-sufficiency of local residents. This survey will assist us in helping people and meeting community needs. Your identity and answers will be confidential, and we are not asking for your name. You can skip any question.

All surveys will be compiled and summarized in statistical format by the consulting firm preparing the Needs Assessment. Summarized findings and select comments (with no identifying information) will be made public. Please complete this survey by March 27, 2018. You can also complete it online at:

[surveymonkey.com/r/FremontCommunity2018](https://surveymonkey.com/r/FremontCommunity2018)

**THANK YOU FOR YOUR PARTICIPATION!**

### 1. Where do you live?

- |                                    |   |  |
|------------------------------------|---|--|
| <input type="checkbox"/> Dubois    | <input type="checkbox"/> Riverton               | <input type="checkbox"/> Unincorporated area of Fremont County |
| <input type="checkbox"/> Hudson    | <input type="checkbox"/> Shoshoni               | <input type="checkbox"/> Other:                                |
| <input type="checkbox"/> Lander    | <input type="checkbox"/> Wind River Reservation |  |
| <input type="checkbox"/> Pavillion |   |  |

### 2. Are you:

- |                               |                                 |                                 |
|-------------------------------|---------------------------------|---------------------------------|
| <input type="checkbox"/> Male | <input type="checkbox"/> Female | <input type="checkbox"/> Other: |
|-------------------------------|---------------------------------|---------------------------------|

### 3. What is your age?

- |                                       |                                |                                      |
|---------------------------------------|--------------------------------|--------------------------------------|
| <input type="checkbox"/> Under age 18 | <input type="checkbox"/> 35-44 | <input type="checkbox"/> 65-74       |
| <input type="checkbox"/> 18-24        | <input type="checkbox"/> 45-54 | <input type="checkbox"/> 75-84       |
| <input type="checkbox"/> 25-34        | <input type="checkbox"/> 55-64 | <input type="checkbox"/> 85 and over |

### 4. The Census Bureau defines race as a person's self-identification with one or more social groups. An individual can report as White, Black or African American, Asian, American Indian and Alaska Native, Native Hawaiian and Other Pacific Islander, or some other race. What is your race?

- |   |  |                                     |
|---|--|-------------------------------------|
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Black or African American                 | <input type="checkbox"/> White      |
| <input type="checkbox"/> Asian                            | <input type="checkbox"/> Native Hawaiian or other Pacific Islander | <input type="checkbox"/> Multi-race |
|   |  | <input type="checkbox"/> Other:     |

### 5. Ethnicity determines whether a person is of Hispanic origin or not. For this reason, ethnicity is broken out in two categories, Hispanic or Latino and Not Hispanic or Latino. Hispanics may report as any race. What is your ethnicity??

- |  |  |                                 |
|--|--|---------------------------------|
| <input type="checkbox"/> Hispanic, Latino or Spanish origins | <input type="checkbox"/> Not Hispanic, Latino or Spanish origins | <input type="checkbox"/> Other: |
|--|--|---------------------------------|

### 6. What is your work status?

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Employed full-time           | <input type="checkbox"/> Unemployed less than 6 months, but looking | <input type="checkbox"/> Retired                    |
| <input type="checkbox"/> Employed part-time           | <input type="checkbox"/> Unemployed more than 6 months, but looking | <input type="checkbox"/> Disabled, not able to work |
| <input type="checkbox"/> Migrant seasonal farm worker | <input type="checkbox"/> Student                                    | <input type="checkbox"/> Other:                     |

### 7. What is your military status?

- |                                  |  |                                 |
|----------------------------------|--|---------------------------------|
| <input type="checkbox"/> Veteran | <input type="checkbox"/> Active Military | <input type="checkbox"/> Other: |
|----------------------------------|--|---------------------------------|

**8. Highest grade that you completed in school:**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Have not completed high school | <input type="checkbox"/> Some college, no degree   | <input type="checkbox"/> Bachelor (4 year) degree        |
| <input type="checkbox"/> High school graduate/GED       | <input type="checkbox"/> Associate (2 year) degree | <input type="checkbox"/> Graduate or professional degree |

**9. What is your approximate household annual income? (Include total of everyone living in your household)**

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Less than \$4,999    | <input type="checkbox"/> \$15,000 to \$24,999 | <input type="checkbox"/> \$50,000 to \$74,999 |
| <input type="checkbox"/> \$5,000 to \$9,999   | <input type="checkbox"/> \$25,000 to \$34,999 | <input type="checkbox"/> \$75,000 or more     |
| <input type="checkbox"/> \$10,000 to \$14,999 | <input type="checkbox"/> \$35,000 to \$49,999 | <input type="checkbox"/> I don't know         |

**10. How many people, including yourself, live in your household?**

- |  |                                    |  |
|--|------------------------------------|--|
| <input type="checkbox"/> Single person (just me) | <input type="checkbox"/> 3 persons | <input type="checkbox"/> 5 persons         |
| <input type="checkbox"/> 2 persons               | <input type="checkbox"/> 4 persons | <input type="checkbox"/> 6 or more persons |

**11. How many children under age 5 live in your household?**

- |                                  |                                     |   |
|----------------------------------|-------------------------------------|---|
| <input type="checkbox"/> None    | <input type="checkbox"/> 2 children | <input type="checkbox"/> 4 children         |
| <input type="checkbox"/> 1 child | <input type="checkbox"/> 3 children | <input type="checkbox"/> 5 or more children |

**12. How many children age 5 to 14 live in your household?**

- |                                  |                                     |   |
|----------------------------------|-------------------------------------|---|
| <input type="checkbox"/> None    | <input type="checkbox"/> 2 children | <input type="checkbox"/> 4 children         |
| <input type="checkbox"/> 1 child | <input type="checkbox"/> 3 children | <input type="checkbox"/> 5 or more children |

**13. How many children age 15 to 17 live in your household?**

- |                                  |                                     |   |
|----------------------------------|-------------------------------------|---|
| <input type="checkbox"/> None    | <input type="checkbox"/> 2 children | <input type="checkbox"/> 4 children         |
| <input type="checkbox"/> 1 child | <input type="checkbox"/> 3 children | <input type="checkbox"/> 5 or more children |

**14. How many persons age 65 and older live in your household?**

- |                                   |                                    |  |
|-----------------------------------|------------------------------------|--|
| <input type="checkbox"/> None     | <input type="checkbox"/> 2 persons | <input type="checkbox"/> 4 persons         |
| <input type="checkbox"/> 1 person | <input type="checkbox"/> 3 persons | <input type="checkbox"/> 5 or more persons |

**15. What is your household type?**

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Single person                  | <input type="checkbox"/> Single parent FEMALE | <input type="checkbox"/> Multigenerational household |
| <input type="checkbox"/> Two or more adults NO children | <input type="checkbox"/> Single parent MALE   | <input type="checkbox"/> Other:                      |
|   | <input type="checkbox"/> Two-parent household |  |

**16. Does anyone in your household have a special need or disability? (Check all that apply)**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Yes, someone who is under 18 years old | <input type="checkbox"/> Yes, someone who is 18-64 years old | <input type="checkbox"/> Yes, someone who is 65 or older |
|   |  | <input type="checkbox"/> No                              |

**17. What is the primary language spoken in the home?**

- |                                  |                                  |                                 |
|----------------------------------|----------------------------------|---------------------------------|
| <input type="checkbox"/> English | <input type="checkbox"/> Spanish | <input type="checkbox"/> Other: |
|----------------------------------|----------------------------------|---------------------------------|

**18. How would you describe your living quarters?**

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> I own my home | <input type="checkbox"/> I live with friends or family | <input type="checkbox"/> Homeless (shelter, car, temp stay) |
| <input type="checkbox"/> I rent        | <input type="checkbox"/> Group living facility         | <input type="checkbox"/> Other:                             |

**19. What are your major housing concerns? (Check all that apply)**

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Rent too high                   | <input type="checkbox"/> House needs major repairs | <input type="checkbox"/> Unsuitable neighborhood              |
| <input type="checkbox"/> Utilities too high              | <input type="checkbox"/> Property tax too high     | <input type="checkbox"/> Residence not handicapped accessible |
| <input type="checkbox"/> Can't find house in price range | <input type="checkbox"/> House too small           | <input type="checkbox"/> Other:                               |
| <input type="checkbox"/> No rentals available            |  |   |

**20. Do you have any of the following? (Check all that apply)**

- Cell phone
- Land line phone
- Smart Phone
- Computer
- Internet access at home

**21. What changes have you or your household experienced in the past twelve months that negatively affect your income? (Check all that apply)**

- Unemployment (not working)
- Under-employment (working, but am qualified for better job)
- Reduction of work hours
- Change in marital status
- Cost of living
- Domestic violence
- Serious or chronic illness
- Retirement
- Legal problems
- Death in family
- Other:

**22. Indicate the resources or services that anyone in your household is currently receiving: (Check all that apply)**

- SNAP
- WIC
- Food Bank
- Medicare, Medicaid, Medicaid Waiver
- Affordable Care Act health insurance subsidy
- Equality Care, Kid Care, or other state insurance
- Low-income housing or renter's assistance
- Mortgage assistance
- Low-income Energy Assistance Program (LIEAP)
- Social Security Disability Income (SSDI)
- VA/military benefits
- Senior services
- Youth services
- Free or reduced-price lunch school
- Employment training services
- Education and literacy assistance
- Other:

**23. Do you have health insurance or other health coverage?**

- Yes
- No

**24. Are any of the following things preventing you or your family from receiving assistance with basic needs?**

Potential Problem Areas	Most Needed	Somewhat Needed	Neutral or Don't Know	Not Needed
Cannot afford fees/cost of assistance				
Uncertainty about eligibility				
Transportation				
Don't know where to go for help				
Pride gets in the way				
Services needed are not available				
Bad experience in the past				
Conflicting work hours				
Health/disability prevents access				
Don't speak English well				
Criminal history				
No childcare				
Other:				

**25. Which of the following services are most needed in Fremont County? (Respond by checking the box that best matches each need)**

<b>Service</b>	<b>Most Needed</b>	<b>Somewhat Needed</b>	<b>Neutral or Don't Know</b>	<b>Not Needed</b>
Help paying rent or mortgage				
Affordable housing				
Energy efficiency				
Help paying utility bills or deposits				
Homeless shelters/services				
Public or adequate transportation				
Vehicle operation cost assistance				
Food and commodity assistance				
Nutrition education				
Medical care for children				
Medical care for adults				
Respite care				
Vision services				
Dental services				
Affordable health insurance coverage				
Mental health services				
Domestic violence prevention				
Substance or alcohol abuse services				
Prescription drug assistance				
In-home services				
Affordable childcare services				
Extended hours childcare				
Support for senior citizens				
Support for caregivers				
Help seeking employment				
Job training assistance				
Healthy relationship programs/classes				
Education/literacy assistance				
Financial budgeting & counseling				
Legal services				
Other:				

**Thank You!**

*Please return completed survey to the agency that provided it to you or mail it to:  
CBI, PO Box 2067, Glenrock, WY 82637*



## 2018 Fremont County CSBG Stakeholder/Provider Survey 2018

The Fremont County CSBG Board is responsible for distributing Wyoming Community Services Block Grant funds to service providers to reduce poverty, improve the general health and living conditions and increase economic self-sufficiency of county residents. The CSBG Board is conducting a survey to determine priorities for the 2018 Community Action Plan to meet the needs of low income residents.

This survey is for key stakeholders and service providers in Fremont County. Your response to this survey is very important to the CSBG Board as it works to improve the lives of Fremont County residents. Please complete this survey by March 27, 2018.

Thank you!

**1. Name of Agency/Organization:**

**2. Contact Information**

Name

Title

Physical Address

Mailing Address (if different)

Phone Number

Email

**3. How many units of service at or below the federal poverty level did your agency deliver in each of the following years? (A unit of service is any discrete measurement used for billing purposes in provision of service by your agency).**

2017	<input type="text"/>
2016	<input type="text"/>
2015	<input type="text"/>
Not applicable	<input type="text"/>
Do not know	<input type="text"/>

**4. How many unduplicated clients at or below the federal poverty level did your agency serve in each of the following years?**

2017	<input type="text"/>
2016	<input type="text"/>
2015	<input type="text"/>
Not applicable	<input type="text"/>
Do not know	<input type="text"/>

**5. What geographical areas does your Agency/Organization serve? (Check all that apply)**

- All of Fremont County
- Dubois
- Hudson
- Lander
- Pavillion
- Riverton
- Shoshoni
- Wind River Reservation
- Other counties
- State of Wyoming
- Other states/nation

**6. Which of the following categories describe the services your Agency/Organization provides to low-income clients in Fremont County? (check all that apply)**

- Case management
- Child services
- Dental care
- Domestic violence prevention
- Education/literacy
- Emergency services
- Employment training
- Eye care services
- Family services
- Food and commodities
- Housing/shelter assistance
- Legal services
- Medical services
- Mental health services
- Nutrition and meals
- Prescription drugs
- Referrals to other agencies
- Reproductive health care
- Senior services
- Services to disabled people
- Substance or alcohol abuse services
- Transportation

Other (please specify)

**7. What factors have your clients or customers experienced in the past twelve months that negatively affect their income? (Check all that apply).**

- Unemployment (not working)
- Under-employment (working, but qualified for better job)
- Reduction in work hours
- Change in marital status
- Cost of living
- Domestic violence
- Serious or chronic illness
- Retirement
- Legal problems
- Death in family

Other (please specify)

**8. Which of the following resources or services are most needed in Fremont County? Respond by checking the box that best matches your response for each service.**

	Most needed	Somewhat needed	Neutral or Don't Know	Not Needed
Help paying rent or mortgage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable housing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Energy efficiency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help paying utility bills or deposits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless shelters/services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public or adequate transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vehicle operation cost assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food and commodity assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Neutral or Don't

	Most needed	Somewhat needed	Know	Not Needed
Nutrition services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical care for children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical care for adults	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Respite care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vision care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable health insurance coverage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic violence prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance or alcohol abuse services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prescription drug assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-home services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordable childcare services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extended hours childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support for senior citizens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support for caregivers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help seeking employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job training assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Most needed	Somewhat needed	Neutral or Don't Know	Not Needed
Healthy relationship programs/classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education/literacy assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial budgeting and counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

**9. Are you aware of any duplication of services in Fremont County, where the same service is provided by more than one agency/organization?**

- No
- Yes

If yes, please explain.

**10. Are any of the following obstacles or barriers preventing your clients or customers from receiving assistance with basic needs?**

	A Big Problem	Somewhat of a Problem	Neutral or Don't Know	Not a Problem
Cannot afford fees/cost of assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uncertainty about eligibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't know where to go for help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pride gets in the way	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services needed are not available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bad experience in the past	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conflicting work hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health/disability prevents access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't speak English well	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Criminal history	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
No childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

**11. What employment services are needed but not available in Fremont County?**

**12. What education and cognitive development services are needed but not available in Fremont County?**

**13. What income and asset building services are needed but not available in Fremont County?**

**14. What housing services are needed but not available in Fremont County?**

**15. What health and social/behavioral development services are needed but not available in Fremont County?**

**16. What transportation services are needed but not available in Fremont County?**

**17. What other services are needed but not available in Fremont County?**

**18. How should Fremont County improve family and individual economic security?**

**19. How should Fremont County improve the well-being of families and children?**

**20. How should Fremont County increase economic vitality and opportunities in Fremont County?**

**Thank you!**

# Fremont County Community CSBG Needs Assessment

Preliminary Report  
2018



## Process

- ▶ Fremont County CSBG Board hired Community Builders, Inc. (CBI) to prepare the 2018 Needs Assessment
- ▶ CBI has completed its objective research and analysis
- ▶ CBI has conducted and analyzed two surveys: A Community Survey (general public and clients), and a Stakeholder/Provider Survey



## Community Survey

- ▶ Surveys were distributed via agencies and with a link published in news/media coverage
- ▶ 46 were returned
- ▶ Some bias toward those in poverty and elderly
- ▶ 17.8% are employed full-time (very low)
- ▶ 68.9% have some college education (very high)
- ▶ 7.5% report less than \$10,000 income
- ▶ 42.2% have live alone
- ▶ 32.6% have no one age 65 or older living in the household
- ▶ 75.0% own their home



## Input and Analysis

- ▶ Stakeholder input (14 provided written input)
- ▶ Analysis (objective Census data compared to Stakeholders/surveys)
- ▶ Next steps: Process feedback, finalize assessment, and Fremont County CSBG board final planning

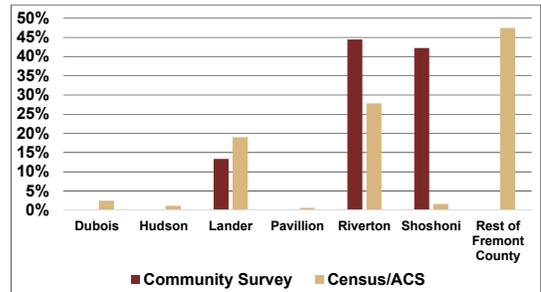


## Demographics – Census

- ▶ 39,803 in Fremont County (Census)
- ▶ About half (52.6%) of Fremont County residents live in a municipality:
  - Dubois: 974 (2.4%)
  - Hudson: 452 (1.1%)
  - Lander: 7,551 (19.0%)
  - Pavillion: 234 (0.6%)
  - Riverton: 11,058 (27.8%)
  - Shoshoni: 652 (1.6%)
- ▶ Large native American population (20.4%)
- ▶ 6.8% Hispanic population
- ▶ English spoken in nearly all homes



## Where do you Live?

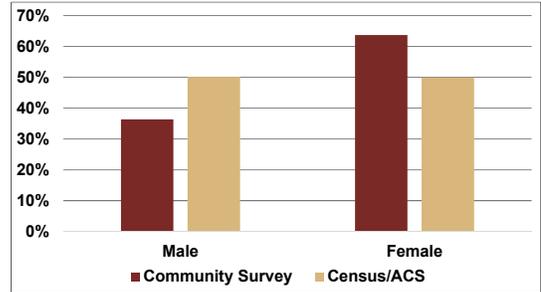


## Key Income Measures

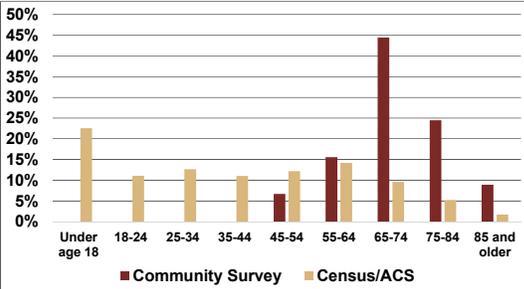
Income Measure	USA	Wyoming	Fremont County
Median household income	\$55,322	\$59,143	\$53,559
Median family income	\$67,871	\$73,654	\$65,403
Per capita income	\$29,829	\$30,139	\$30,152



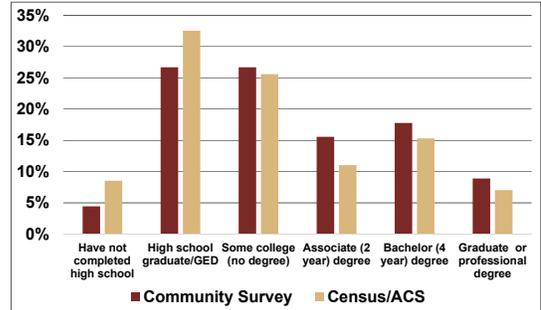
## Gender – Women filled out surveys



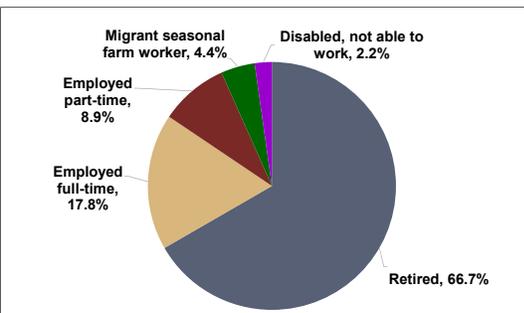
## Age (Did not solicit surveys from those under 18)



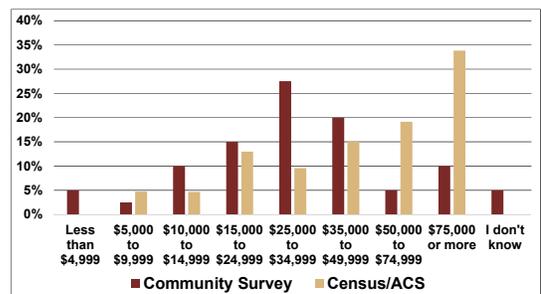
## Education Attainment



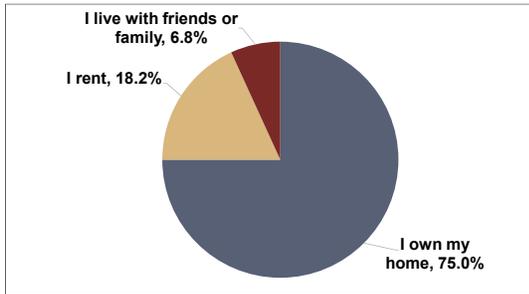
## Employment Status - Survey



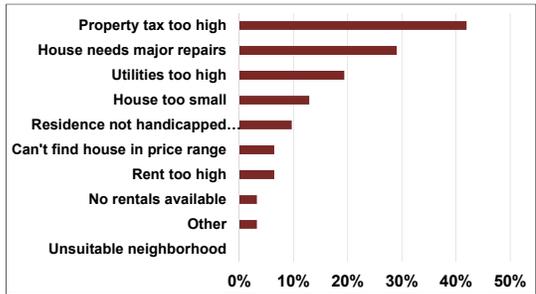
## Household Income (Survey targeted low income)



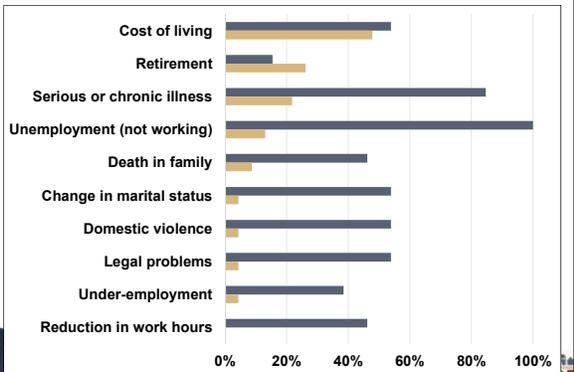
## Housing Quarters



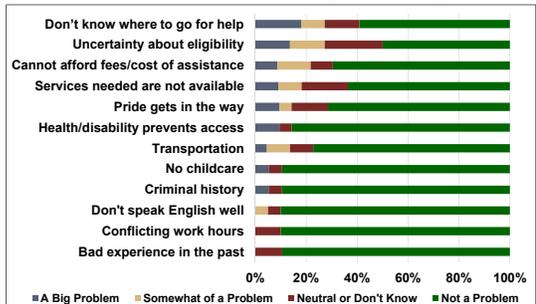
## Major Housing Concerns



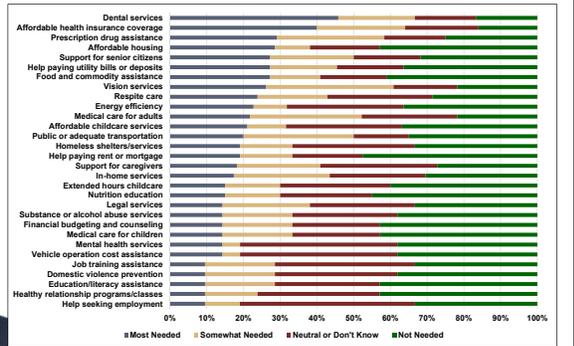
## Changes that Impact Income



## What prevents you from receiving assistance? (Community Survey)



## Which Services are Most Needed in County? (Community Survey)



Rank	Top Needs - Community Survey	Top Needs - Stakeholders/Providers
1	Dental Services	Substance or alcohol abuse services
2	Affordable health insurance coverage	Affordable housing
3	Prescription drug assistance	Medical care for adults
4	Affordable housing	Medical care for children
5	Support for senior citizens	Food and commodity assistance



## Poverty

- ▶ According to the Census Bureau, Fremont County has 5,585 residents living in poverty as of 2016, or 11.6%
- ▶ 52.8% of students (more than 3,000) are enrolled in free/reduced price lunches (WY average = 36.5%)
- ▶ Local poverty rates are higher for children, but lower for those over 65
- ▶ About 4,500 SNAP recipients (food stamp program) lower rate than WY or USA



## Initial Recommendations

- ▶ Understand that there may always be a gap between needs and available resources (i.e., can't solve health insurance dilemma locally nor with CSBG \$)
- ▶ Mental Health and substance abuse remain persistent problems
- ▶ Many survey respondents seem to be unaware of local services, or think that they will not qualify or be able to afford services, suggesting that CSBG investment in Community education and outreach would be beneficial



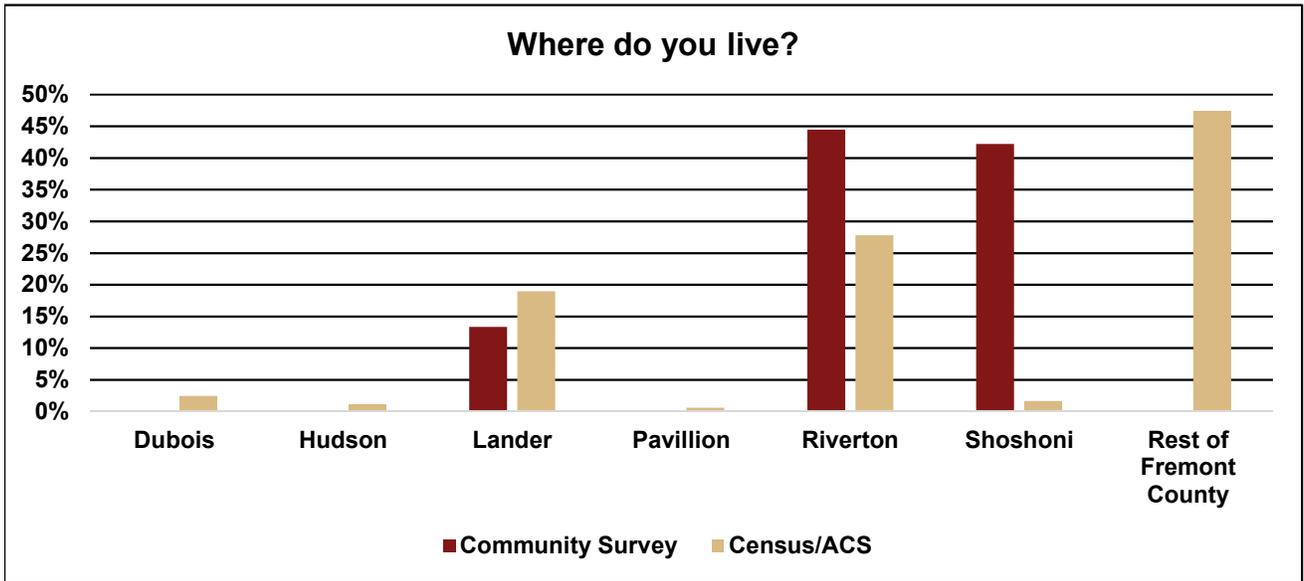
## Questions?

For more information:

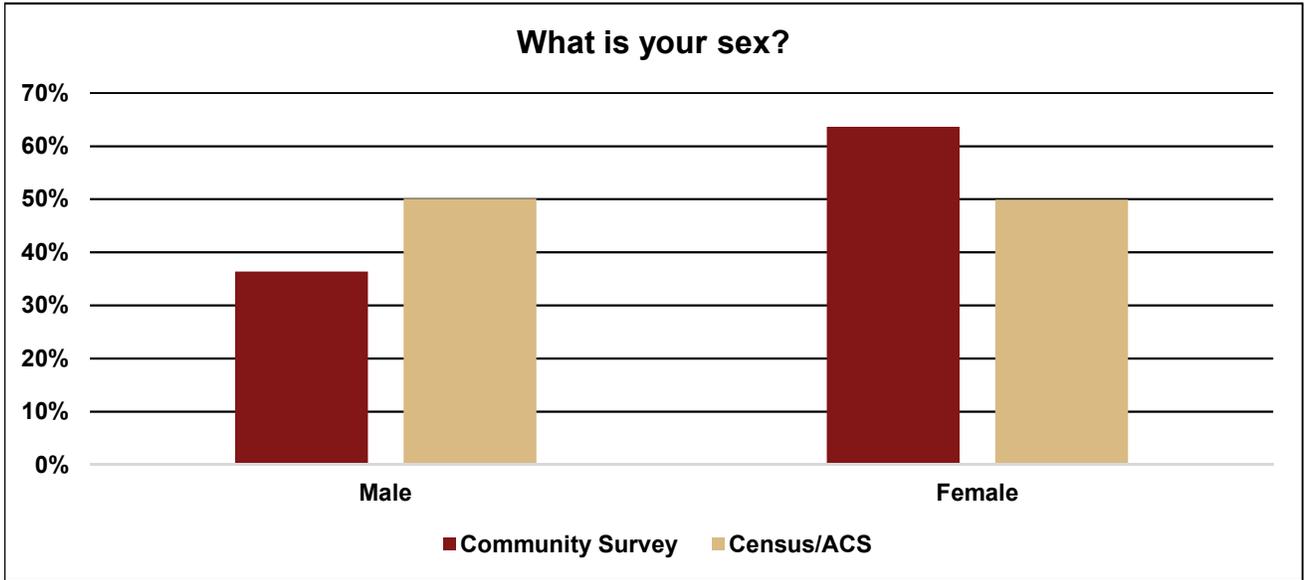
- ▶ Community Builders, Inc.  
Joe Coyne: (307) 359-1640  
Joe@consultCBI.com
- ▶ Fremont County Associations of Government/CSBG Board  
Theresa Harmati: (307) 349-7768  
tharmati@Wyoming.com



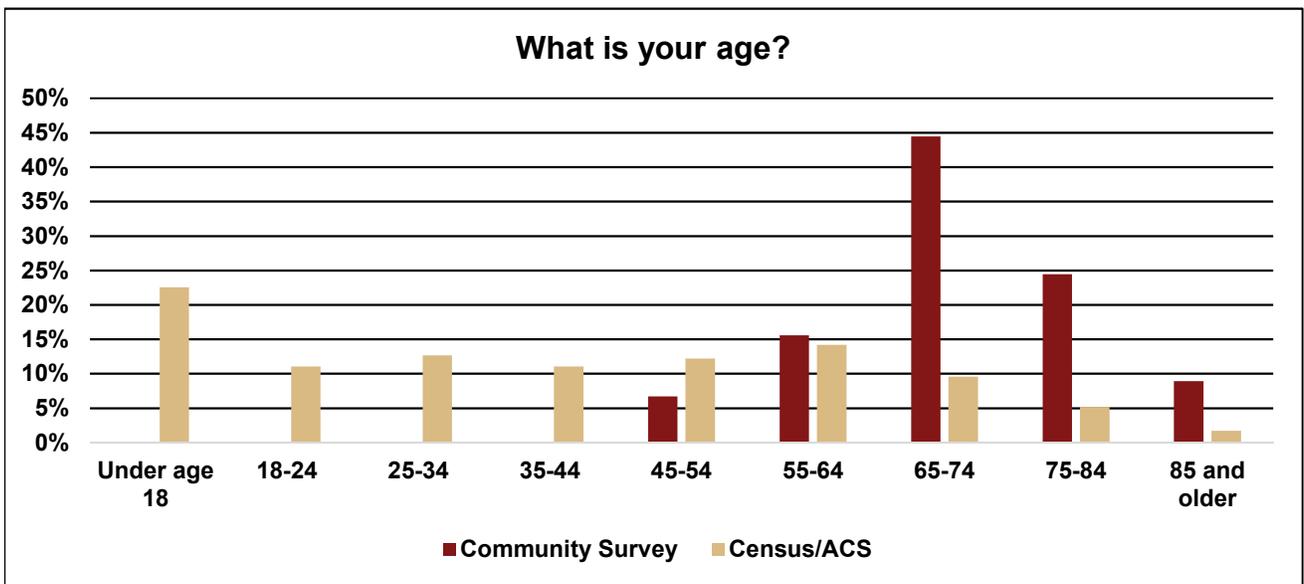
Where do you live?		
Answer Choices	Community Survey	Census/ACS
Dubois	0.0%	2.4%
Hudson	0.0%	1.1%
Lander	13.3%	19.0%
Pavillion	0.0%	0.6%
Riverton	44.4%	27.8%
Shoshoni	42.2%	1.6%
Rest of Fremont County	0.0%	47.4%
<b>Total</b>	<b>100.0%</b>	<b>45</b>
Skipped Question	1	



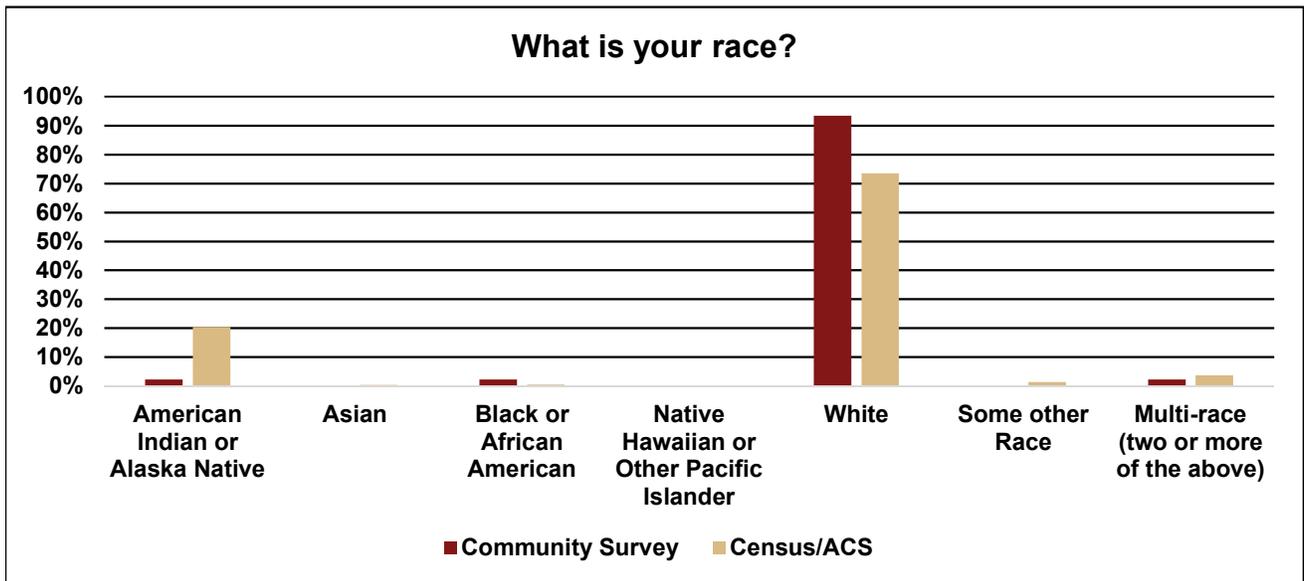
What is your sex?		
Answer Choices	Community Survey	Census/ACS
Male	36.4%	50.1%
Female	63.6%	49.9%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
<i>Skipped Question</i>	2	



What is your age?		
Answer Choices	Community Survey	Census/ACS
Under age 18	0.0%	22.5%
18-24	0.0%	11.0%
25-34	0.0%	12.6%
35-44	0.0%	11.0%
45-54	6.7%	12.2%
55-64	15.6%	14.2%
65-74	44.4%	9.6%
75-84	24.4%	5.2%
85 and older	8.9%	1.7%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
Skipped Question	1	



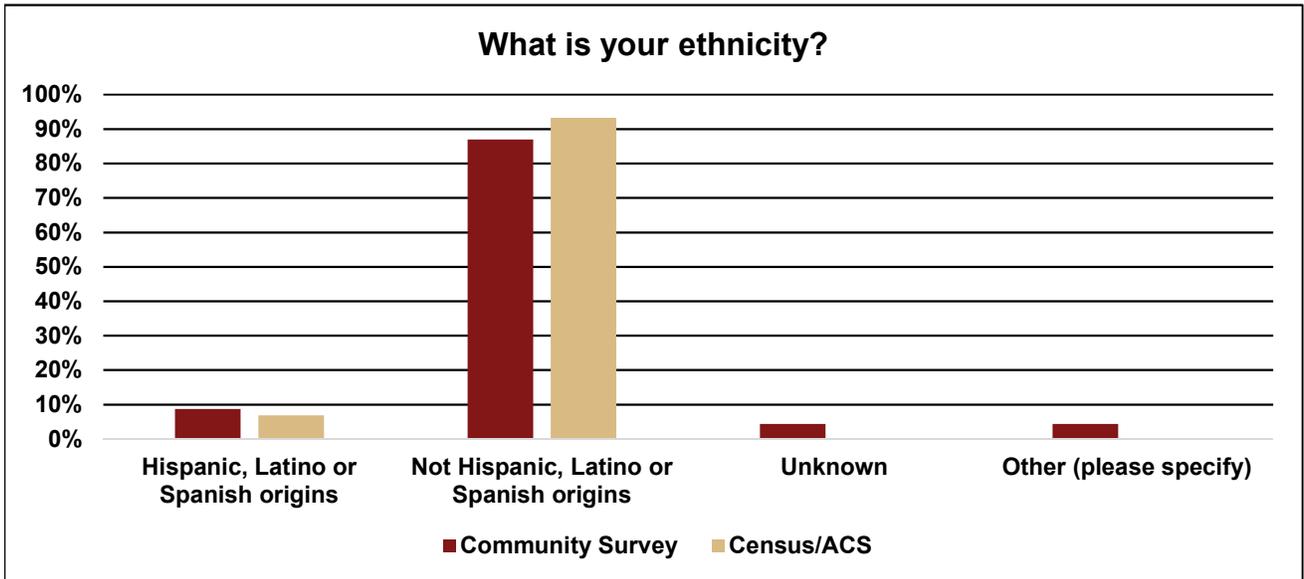
What is your race?		
Answer Choices	Community Survey	Census/ACS
American Indian or Alaska Native	2.2%	20.4%
Asian	0.0%	0.4%
Black or African American	2.2%	0.5%
Native Hawaiian or Other Pacific Islander	0.0%	0.1%
White	93.3%	73.5%
Some other Race	0.0%	1.4%
Multi-race (two or more of the above)	2.2%	3.7%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
Skipped Question	1	



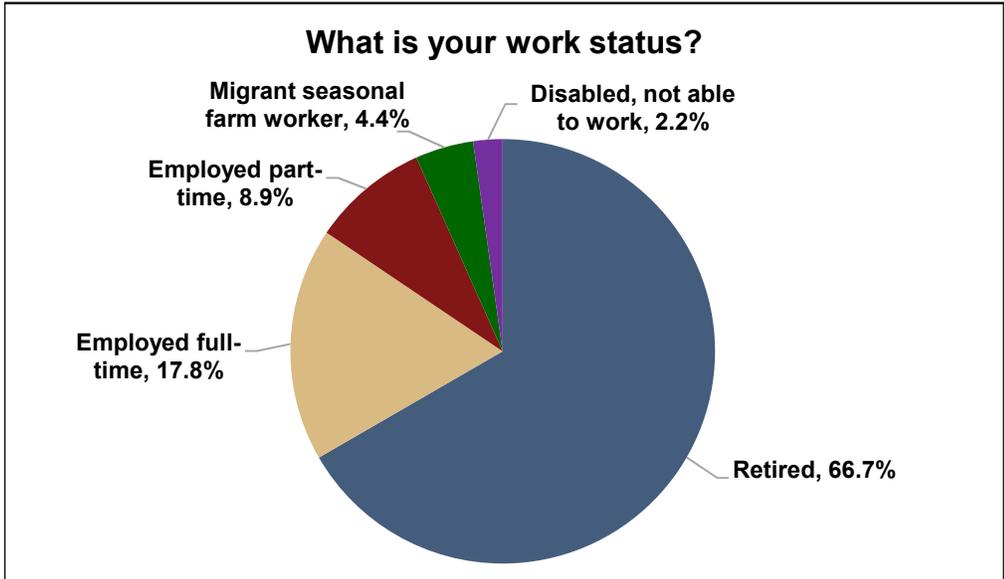
What is your ethnicity?		
Answer Choices	Community Survey	Census/ACS
Hispanic, Latino or Spanish origins	8.7%	6.8%
Not Hispanic, Latino or Spanish origins	87.0%	93.2%
Unknown	4.3%	0.0%
Other (please specify)	4.3%	0.0%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
<i>Skipped Question</i>	23	

Other (please specify)

?



What is your work status?	
Answer Choices	Community Survey
Retired	66.7%
Employed full-time	17.8%
Employed part-time	8.9%
Migrant seasonal farm worker	4.4%
Disabled, not able to work	2.2%
Student	0.0%
Unemployed	0.0%
<b>Total</b>	<b>100.0%</b>
Skipped Question	0



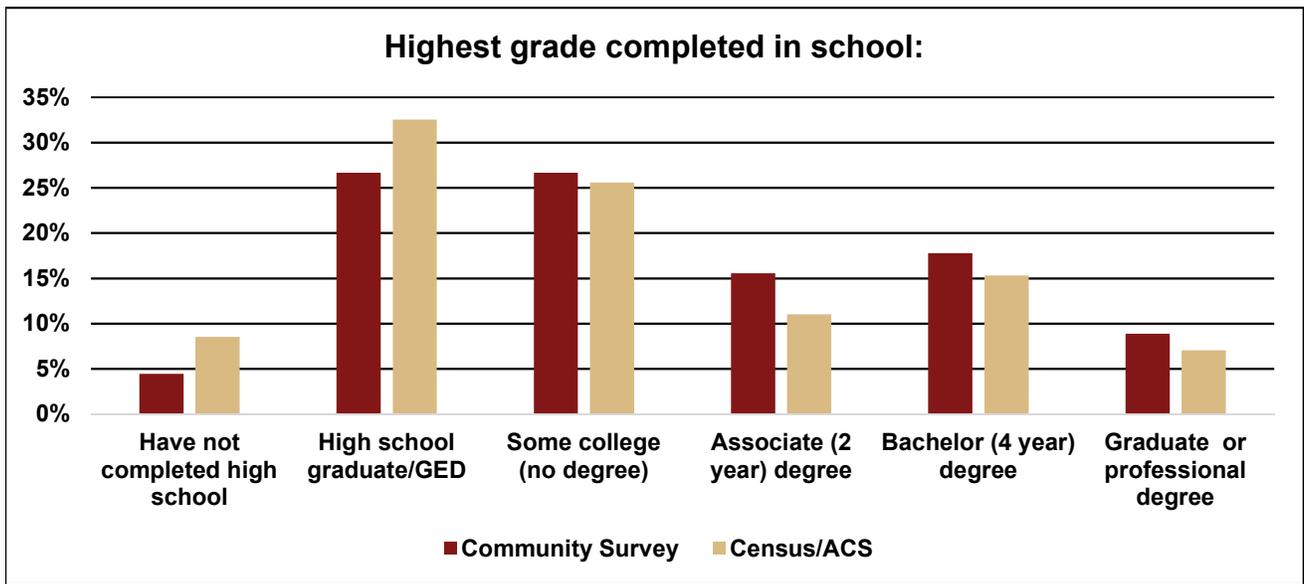
<b>What is your military status?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
Veteran	93.3%
Active Military	6.7%
Other (please specify)	13.3%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	31

**Other (please specify)**

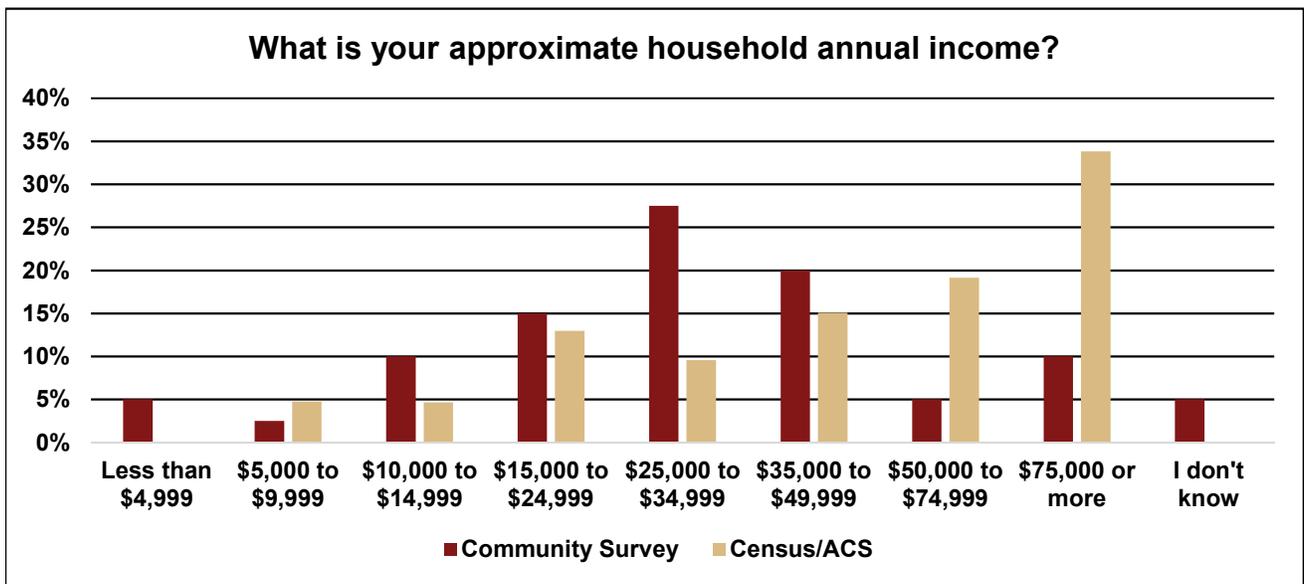
I was never in the military.

N/A

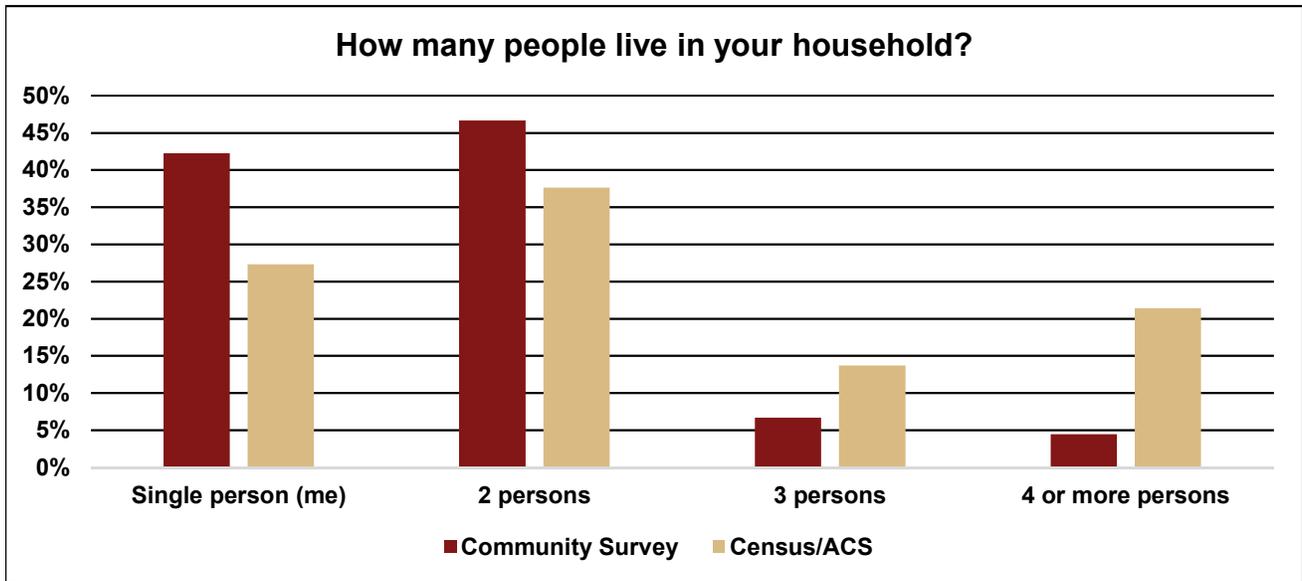
Highest grade completed in school:		
Answer Choices	Community Survey	Census/ACS
Have not completed high school	4.4%	8.5%
High school graduate/GED	26.7%	32.5%
Some college (no degree)	26.7%	25.6%
Associate (2 year) degree	15.6%	11.0%
Bachelor (4 year) degree	17.8%	15.3%
Graduate or professional degree	8.9%	7.0%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
Skipped Question		1



What is your approximate household annual income?		
Answer Choices	Community Survey	Census/ACS
Less than \$4,999	5.0%	NA
\$5,000 to \$9,999	2.5%	4.7%
\$10,000 to \$14,999	10.0%	4.7%
\$15,000 to \$24,999	15.0%	13.0%
\$25,000 to \$34,999	27.5%	9.6%
\$35,000 to \$49,999	20.0%	15.1%
\$50,000 to \$74,999	5.0%	19.1%
\$75,000 or more	10.0%	33.8%
I don't know	5.0%	
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
Skipped Question		6



How many people live in your household?		
Answer Choices	Community Survey	Census/ACS
Single person (me)	42.2%	27.3%
2 persons	46.7%	37.6%
3 persons	6.7%	13.7%
4 or more persons	4.4%	21.4%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
Skipped Question		1



How many children under age 5 live in your household?	
Answer Choices	Community Survey
None	97.8%
1 child	0.0%
2 children	0.0%
3 children	2.2%
4 children	0.0%
5 or more children	0.0%
<b>Total</b>	<b>100.0%</b>
Skipped Question	0

Fremont County Household Characteristics (Census)					
	Total	Married-couple family household	Male householder, no wife present, family household	Female householder, no husband present, family household	Nonfamily household
	Estimate	Estimate	Estimate	Estimate	Estimate
Total households	15,159	7,560	892	1,569	5,138
Average household size	2.63	3.09	3.93	4.17	1.26
FAMILIES					
Total families	10,021	7,560	892	1,569	(X)
Average family size	3.2	3.05	3.3	3.88	(X)
AGE OF OWN CHILDREN					
Households with own children of the householder under 18 years	4,158	2,759	513	886	(X)
Under 6 years only	26.4%	24.6%	36.6%	25.7%	(X)
Under 6 years and 6 to 17 years	22.5%	23.8%	18.9%	20.5%	(X)
6 to 17 years only	51.1%	51.5%	44.4%	53.7%	(X)
Total households	15,159	7,560	892	1,569	5,138
SELECTED HOUSEHOLDS BY TYPE					
Households with one or more people under 18 years	32.2%	39.9%	64.9%	75.0%	2.0%
Households with one or more people 60 years and over	42.4%	42.3%	25.1%	27.3%	50.1%
Householder living alone	27.3%	(X)	(X)	(X)	80.4%
65 years and over	12.0%	(X)	(X)	(X)	35.4%

<b>How many children age 5 to 14 live in your household?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
None	97.8%
1 child	2.2%
2 children	0.0%
3 children	0.0%
4 children	0.0%
5 or more	0.0%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	<i>0</i>

<b>How many children age 15 to 17 live in your household?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
None	93.5%
1 child	4.3%
2 children	2.2%
3 children	0.0%
4 children	0.0%
5 or more	0.0%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	<i>0</i>

<b>How many persons age 65 and older live in your household?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
None	32.6%
1	39.1%
2	23.9%
3	4.3%
4 or more	0.0%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	0

<b>Fremont County Household Characteristics (Census)</b>					
	<b>Total</b>	<b>Married-couple family household</b>	<b>Male householder, no wife present, family household</b>	<b>Female householder, no husband present, family household</b>	<b>Nonfamily household</b>
	<b>Estimate</b>	<b>Estimate</b>	<b>Estimate</b>	<b>Estimate</b>	<b>Estimate</b>
Total households	15,159	7,560	892	1,569	5,138
Average household size	2.63	3.09	3.93	4.17	1.26
<b>SELECTED HOUSEHOLDS BY TYPE</b>					
Households with one or more people under 18 years	32.2%	39.9%	64.9%	75.0%	2.0%
Households with one or more people 60 years and over	42.4%	42.3%	25.1%	27.3%	50.1%
Householder living alone	27.3%	(X)	(X)	(X)	80.4%
65 years and over	12.0%	(X)	(X)	(X)	35.4%

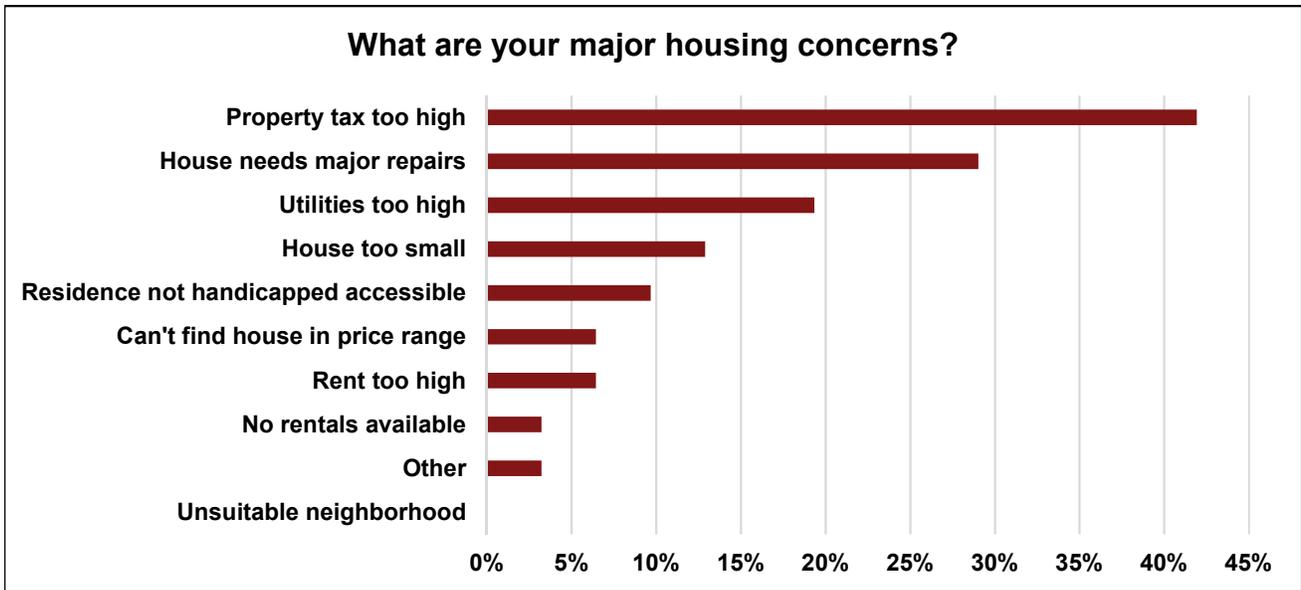
<b>What is your household type?</b>		
<b>Answer Choices</b>	<b>Community Survey</b>	<b>Census/ACS</b>
Single person	44.2%	27.3%
Two adults NO children	37.2%	31.7%
Single parent FEMALE	0.0%	10.4%
Single parent MALE	0.0%	5.9%
Two parent household	14.0%	18.2%
Multigenerational/Other	4.7%	6.6%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
<i>Skipped Question</i>	3	

<b>Does anyone in your household have a special need or disability?</b>		
<b>Answer Choices</b>	<b>Community Survey</b>	<b>Census/ACS</b>
Yes, someone under 18 years old	2.4%	1.2%
Yes, someone who is 18-64 years old	2.4%	7.4%
Yes, someone who is 65 or older	26.2%	5.9%
No	69.0%	85.6%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
<i>Skipped Question</i>	4	

<b>What is the primary language spoken in the household?</b>		
<b>Answer Choices</b>	<b>Community Survey</b>	<b>Census/ACS</b>
English	100.0%	91.7%
Spanish	0.0%	2.4%
Other	0.0%	5.8%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
<i>Skipped Question</i>	1	

<b>How would you describe your living quarters?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
I own my home	75.0%
I rent	18.2%
I live with friends or family	6.8%
Group living facility	0.0%
Homeless (shelter, car, temp stay)	0.0%
Other (please specify)	0.0%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	2

<b>What are your major housing concerns?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
Property tax too high	41.9%
House needs major repairs	29.0%
Utilities too high	19.4%
House too small	12.9%
Residence not handicapped accessible	9.7%
Can't find house in price range	6.5%
Rent too high	6.5%
No rentals available	3.2%
Other	3.2%
Unsuitable neighborhood	0.0%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	<i>15</i>



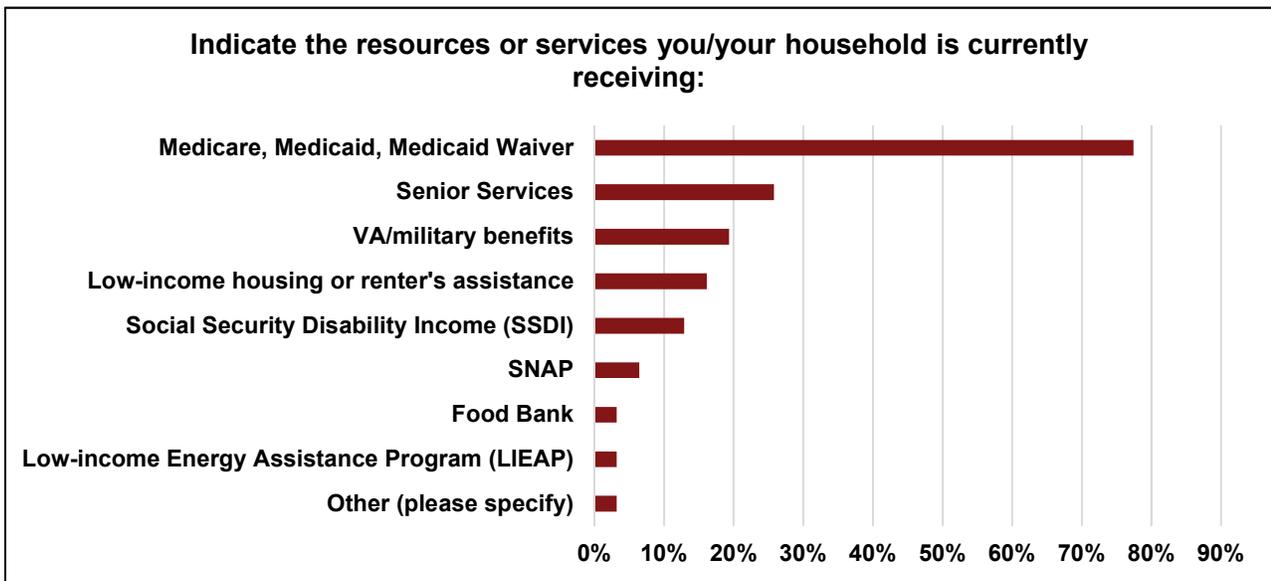
<b>Do you have any of the following?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
Cell phone	85.4%
Land line phone	48.8%
Smart phone	29.3%
Computer	46.3%
Internet access at home	43.9%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	5

<b>What changes negatively affect your income?</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
Change in marital status	4.3%
Cost of living	47.8%
Death in family	8.7%
Domestic violence	4.3%
Legal problems	4.3%
Other (please specify)	4.3%
Reduction of work hours	0.0%
Retirement	26.1%
Serious or chronic illness	21.7%
Under-employment (working, but am qualified for be	4.3%
Unemployment (not working)	13.0%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	23

**Other (please specify)**

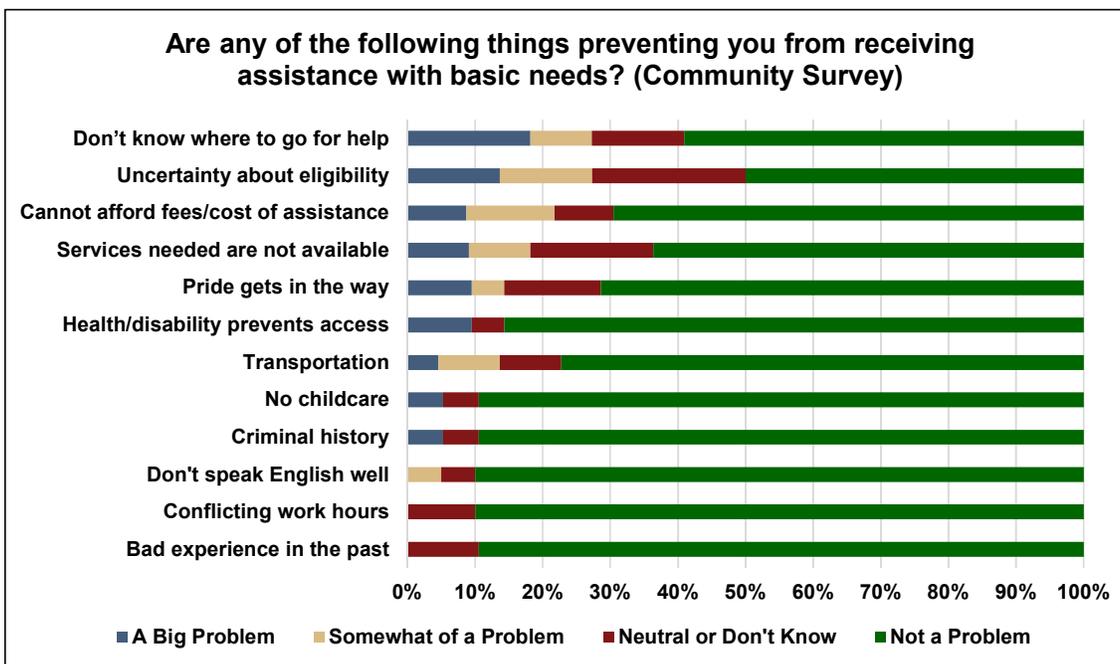
Increase in social security deductions for insurance

<b>Indicate the resources or services you/your household is currently receiving:</b>	
<b>Answer Choices</b>	<b>Community Survey</b>
Medicare, Medicaid, Medicaid Waiver	77.4%
Senior Services	25.8%
VA/military benefits	19.4%
Low-income housing or renter's assistance	16.1%
Social Security Disability Income (SSDI)	12.9%
SNAP	6.5%
Food Bank	3.2%
Low-income Energy Assistance Program (LIEAP)	3.2%
Other (please specify)	3.2%
<b>Total</b>	<b>100.0%</b>
<i>Skipped Question</i>	15



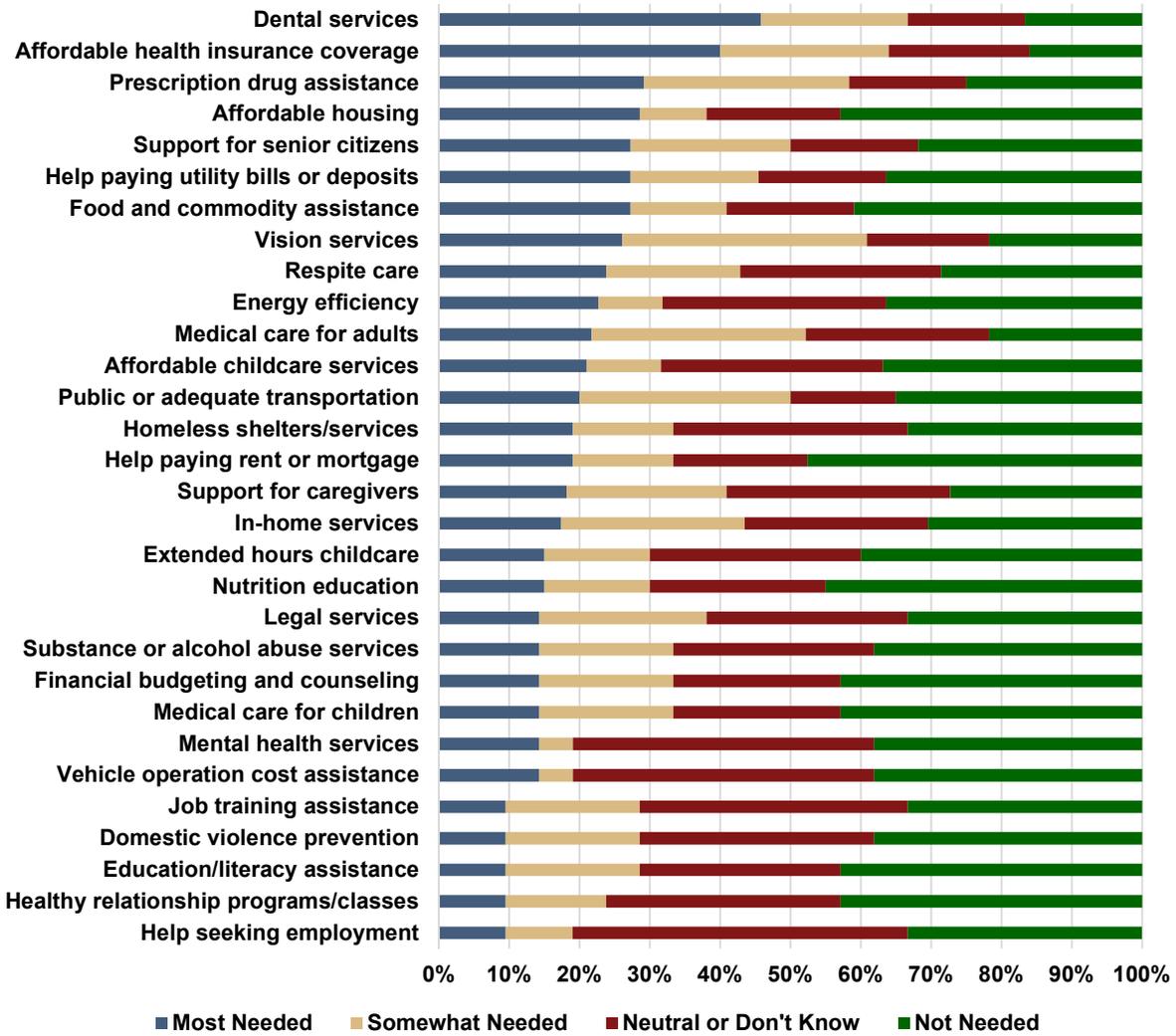
<b>Do you have health insurance or other health coverage?</b>		
<b>Answer Choices</b>	<b>Community Survey</b>	<b>Census/ACS</b>
Yes	91.4%	80.3%
No	8.6%	19.7%
<b>Total</b>	<b>100.0%</b>	<b>100.0%</b>
<i>Skipped Question</i>	11	

<b>Are any of the following things preventing you or your family from receiving assistance with basic needs?</b>				
<b>Answer Choices</b>	<b>A Big Problem</b>	<b>Somewhat of a Problem</b>	<b>Neutral or Don't Know</b>	<b>Not a Problem</b>
Bad experience in the past	0.0%	0.0%	10.5%	89.5%
Conflicting work hours	0.0%	0.0%	10.0%	90.0%
Don't speak English well	0.0%	5.0%	5.0%	90.0%
Criminal history	5.3%	0.0%	5.3%	89.5%
No childcare	5.3%	0.0%	5.3%	89.5%
Transportation	4.6%	9.1%	9.1%	77.3%
Health/disability prevents access	9.5%	0.0%	4.8%	85.7%
Pride gets in the way	9.5%	4.8%	14.3%	71.4%
Services needed are not available	9.1%	9.1%	18.2%	63.6%
Cannot afford fees/cost of assistance	8.7%	13.0%	8.7%	69.6%
Uncertainty about eligibility	13.6%	13.6%	22.7%	50.0%
Don't know where to go for help	18.2%	9.1%	13.6%	59.1%
<i>Skipped Question</i>	<i>21</i>			



<b>Which of the following services are most needed in Fremont County?</b>				
<b>Answer Choices</b>	<b>Most Needed</b>	<b>Somewhat Needed</b>	<b>Neutral or Don't Know</b>	<b>Not Needed</b>
Help seeking employment	9.5%	9.5%	47.6%	33.3%
Healthy relationship programs/classes	9.5%	14.3%	33.3%	42.9%
Education/literacy assistance	9.5%	19.1%	28.6%	42.9%
Domestic violence prevention	9.5%	19.1%	33.3%	38.1%
Job training assistance	9.5%	19.1%	38.1%	33.3%
Vehicle operation cost assistance	14.3%	4.8%	42.9%	38.1%
Mental health services	14.3%	4.8%	42.9%	38.1%
Medical care for children	14.3%	19.1%	23.8%	42.9%
Financial budgeting and counseling	14.3%	19.1%	23.8%	42.9%
Substance or alcohol abuse services	14.3%	19.1%	28.6%	38.1%
Legal services	14.3%	23.8%	28.6%	33.3%
Nutrition education	15.0%	15.0%	25.0%	45.0%
Extended hours childcare	15.0%	15.0%	30.0%	40.0%
In-home services	17.4%	26.1%	26.1%	30.4%
Support for caregivers	18.2%	22.7%	31.8%	27.3%
Help paying rent or mortgage	19.1%	14.3%	19.1%	47.6%
Homeless shelters/services	19.1%	14.3%	33.3%	33.3%
Public or adequate transportation	20.0%	30.0%	15.0%	35.0%
Affordable childcare services	21.1%	10.5%	31.6%	36.8%
Medical care for adults	21.7%	30.4%	26.1%	21.7%
Energy efficiency	22.7%	9.1%	31.8%	36.4%
Respite care	23.8%	19.1%	28.6%	28.6%
Vision services	26.1%	34.8%	17.4%	21.7%
Food and commodity assistance	27.3%	13.6%	18.2%	40.9%
Help paying utility bills or deposits	27.3%	18.2%	18.2%	36.4%
Support for senior citizens	27.3%	22.7%	18.2%	31.8%
Affordable housing	28.6%	9.5%	19.1%	42.9%
Prescription drug assistance	29.2%	29.2%	16.7%	25.0%
Affordable health insurance coverage	40.0%	24.0%	20.0%	16.0%
Dental services	45.8%	20.8%	16.7%	16.7%
<i>Skipped Question</i>	17			

## Which of the following services are most needed in Fremont County?



<b>Responding Organizations</b>			
<b>Organization</b>	<b>Contact</b>	<b>Title</b>	<b>Physical Address</b>
Cent\$ible Nutrition Program	Rebecca Green	Program Coordinator	130 Eugene Street
Christian food storehouse	Cinde Pfisterer	Director	219n 3 Street
CSBG Board	Chris Jeffres		315 Mt. Arter Loop, Lander, WY
Eagles Hope Transitions	Michelle Widmayer	Eagles Hope Transition	720 W. Main Street
Early Intervention Program	Laurene Hines	Interim Director	#9 Shipton Lane Fort Washakie
First Stop Help Center	Deanna Trumble	Director	860 S Third Street Lander Wy 82520
Fremont County Community Services Block Grant	Theresa Harmati	CSBG Coordinator	205 S. Broadway
Fremont County Good Samaritan Center	Tristean Grover	Executive Director	921 E Washington Ave
Fremont County Group Homes, Inc	Al McClelland	Executive Director	11 Minter Lane, Riverton, WY 82501
Fremont County Public Health	Teresa Nirider	RN	322 North 8th West
Habitat for Humanity, Wind River Country	Glen Mitchell	Executive Director	305 E. Main St. Riverton, WY 82501
Lander Senior Citizens Center Inc	Jane Nolde	Executive Director	205 South 10th, Lander, WY 82520
Volunteers of America-Center of Hope	Shelley Mbonu	Program Director	223 West Adams Ave., Riverton, WY 82501
Wind River Transportation Authority	Gary Michaud	Manager	2554 Airport Drive, Riverton, WY 82501

<b>Responding Organizations</b>			
<b>Organization</b>	<b>Mailing Address</b>	<b>Phone Number</b>	<b>Email</b>
Cent\$ible Nutrition Program	P.O.Box 470--Lander	(307) 332-2694	rgreen@uwyo.edu
Christian food storehouse	303 webbwood	(307) 856-6603	Cindejpfisterer@hotmail.com
CSBG Board		(307) 332-5125	jeffres3@gmail.com
Eagles Hope Transitions	PO Box 152	(307) 463-2020	michellewidmayer@gmail.com
Early Intervention Program	PO Box 610 Fort Washakie, WY 82514	(307) 332-3516	lhines@easternshoshone.org
First Stop Help Center		(307) 332-2877	firststophelpcenter@gmail.com
Fremont County Community Services Block Grant		(307) 349-7768	tharmati@wyoming.com
Fremont County Good Samaritan Center	P.O. Box 1186	(307) 856-5435	fcgsc@wyoming.com
Fremont County Group Homes, Inc		(307) 856-2643	fcghexecdir@gmail.com
Fremont County Public Health		(307) 856-6979	teresa.nirider@wyo.gov
Habitat for Humanity, Wind River Country	P.O. Box 1543 Riverton, WY 82501	(307) 857-2997	ed4wrc@gmail.com
Lander Senior Citizens Center Inc		(307) 332-2746	jane.nolde@landerseniorcenter.org
Volunteers of America-Center of Hope		(307) 856-9006	smbonu@voanr.org
Wind River Transportation Authority		(307) 856-7118	gary@wrtabuslines.com

**How many units of service at or below the federal poverty level did your agency deliver in each of the following years?**

Answer Choices	Responses
2017	57.14%
2016	57.14%
2015	50.00%
Not applicable	21.43%
Do not know	21.43%
Answered	14
Skipped	0

	2017	2016	2015	Not applicable	Do not know
14032		14945	16195		
756		Do not know	Do not know		x
66		60	60		
Grants: 2,319		Grants: 2,975		x	
1		1	1		
500+		500+	500+		X
1984		2168	1896		X
60,000		47,000	45,000	x	
				X	

**CBI Note: There is insufficient data for accurate analysis here.**

**How many unduplicated clients at or below the federal poverty level did your agency serve in each of the following years?**

Answer Choices	Responses
2017	50.00%
2016	50.00%
2015	42.86%
Not applicable	7.14%
Do not know	42.86%
Answered	14
Skipped	0

	2017	2016	2015	Not applicable	Do not know
190		195	256		
54		Do not know	Do not know		x
66		60	60		
16,957		15,552		x	
4		4	4		X
					x
					X
248		271	237		x
					x
500		500	500		

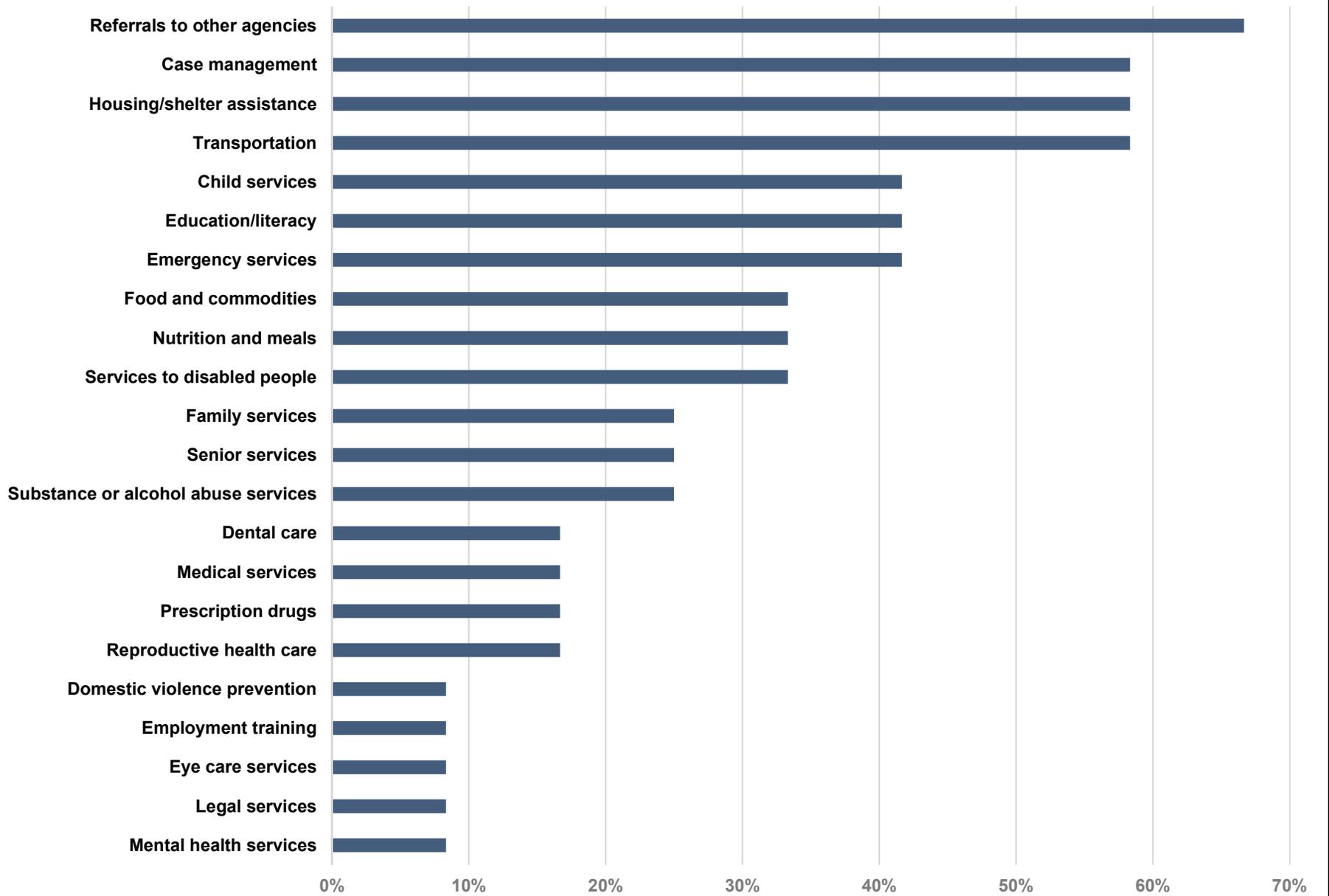
**CBI Note: There is insufficient data for accurate analysis here.**

What geographical areas does your Agency/Organization serve?	
Answer Choices	Responses
All of Fremont County	78.6%
Dubois	14.3%
Hudson	21.4%
Lander	28.6%
Pavillion	21.4%
Riverton	21.4%
Shoshoni	21.4%
Wind River Reservation	28.6%
Other counties	7.1%
State of Wyoming	14.3%
Other states/nation	7.1%
<b>Answered</b>	<b>14</b>
<i>Skipped</i>	<i>0</i>

Which of the following services does your Agency/Organization provide?	
Answer Choices	Responses
Referrals to other agencies	66.7%
Case management	58.3%
Housing/shelter assistance	58.3%
Transportation	58.3%
Child services	41.7%
Education/literacy	41.7%
Emergency services	41.7%
Food and commodities	33.3%
Nutrition and meals	33.3%
Services to disabled people	33.3%
Family services	25.0%
Senior services	25.0%
Substance or alcohol abuse services	25.0%
Dental care	16.7%
Medical services	16.7%
Prescription drugs	16.7%
Reproductive health care	16.7%
Domestic violence prevention	8.3%
Employment training	8.3%
Eye care services	8.3%
Legal services	8.3%
Mental health services	8.3%
<b>Answered</b>	<b>12</b>
<i>Skipped</i>	<i>2</i>

<b>Other (please specify)</b>
Covered by the CSBG Sub-Grantees (12 Individual Grants)
funding allocations to sub-grantees
Nutrition Education
Our main purpose is transportation. Most of our clients are low-income clients who are using WRTA for a wide array of critical services.
Utilities

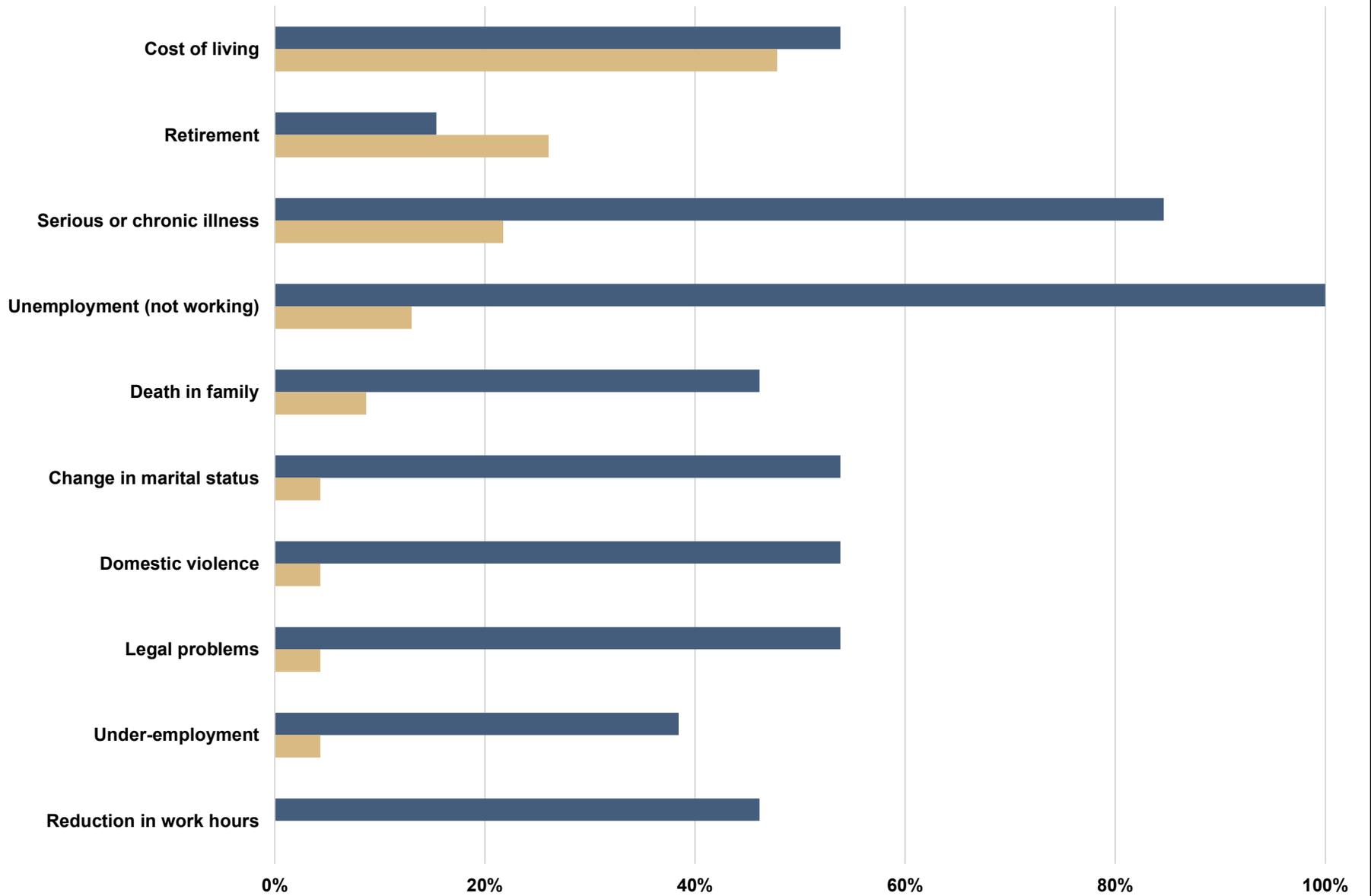
### Which of the following services does your Agency/Organization provide?



What factors have your clients or customers experienced in the past twelve months that negatively affect their income?	
Answer Choices	Responses
Affordability of childcare	0.0%
Availability of childcare	0.0%
Change in marital status	53.9%
Cost of food	0.0%
Cost of healthcare or insurance	0.0%
Cost of living	53.9%
Cost of transportation	0.0%
Cost of utilities	0.0%
Death in family	46.2%
Domestic violence	53.9%
Legal problems	53.9%
Reduction in work hours	46.2%
Retirement	15.4%
Serious or chronic illness	84.6%
Under-employment (working, but qualified for better job)	38.5%
Unemployment (not working)	100.0%
<b>Answered</b>	<b>13</b>
<i>Skipped</i>	<i>1</i>

Other (please specify)
Drug/Alcohol addiction
serious accidents
We have no direct interaction with clients.

**What factors have your clients or customers experienced in the past twelve months that negatively affect their income?**

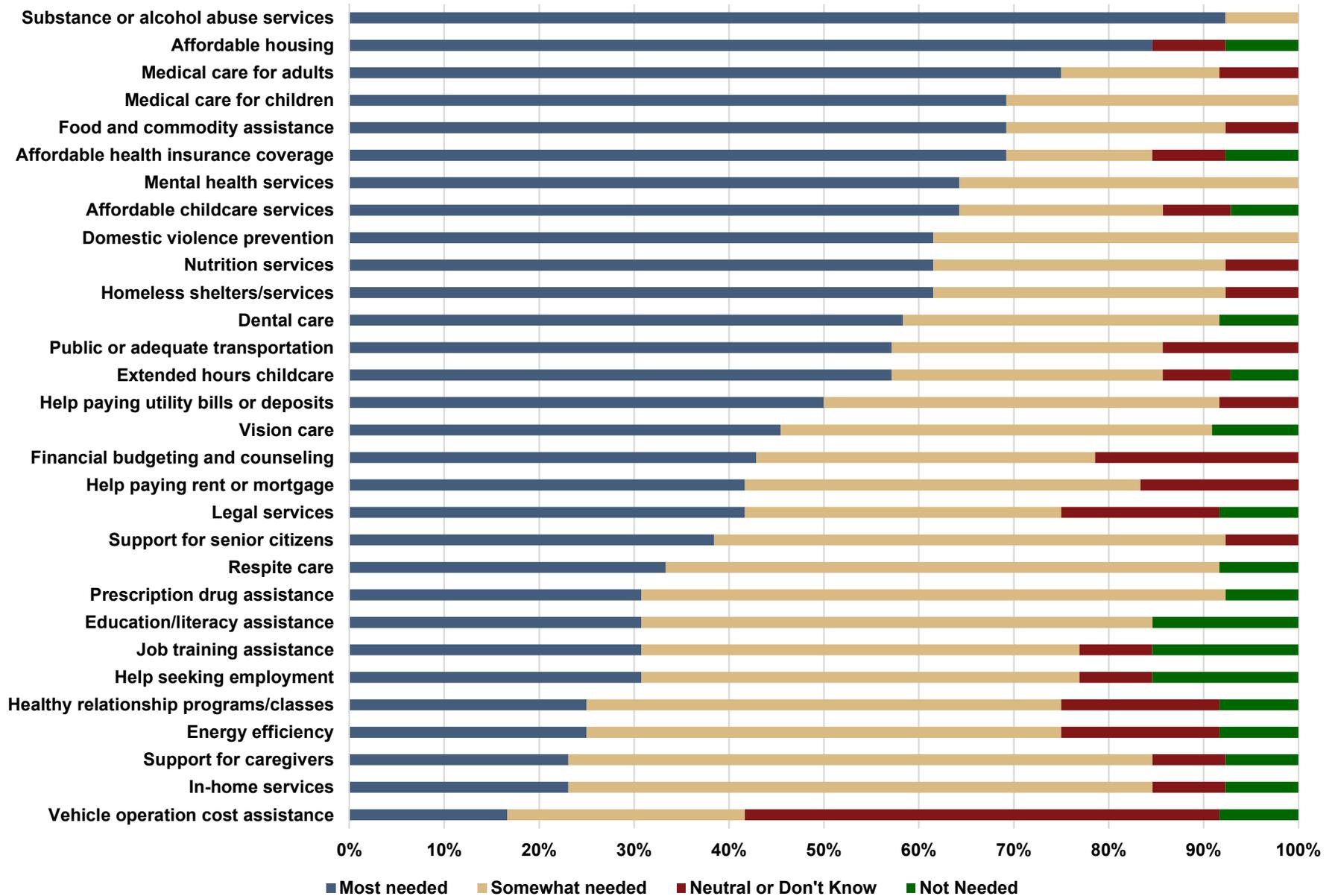


<b>Which of the following resources or services are most needed in Fremont County?</b>				
<b>Answer Choices</b>	<b>Most needed</b>	<b>Somewhat needed</b>	<b>Neutral or Don't Know</b>	<b>Not Needed</b>
Vehicle operation cost assistance	16.7%	25.0%	50.0%	8.3%
In-home services	23.1%	61.5%	7.7%	7.7%
Support for caregivers	23.1%	61.5%	7.7%	7.7%
Energy efficiency	25.0%	50.0%	16.7%	8.3%
Healthy relationship programs/classes	25.0%	50.0%	16.7%	8.3%
Help seeking employment	30.8%	46.2%	7.7%	15.4%
Job training assistance	30.8%	46.2%	7.7%	15.4%
Education/literacy assistance	30.8%	53.9%	0.0%	15.4%
Prescription drug assistance	30.8%	61.5%	0.0%	7.7%
Respite care	33.3%	58.3%	0.0%	8.3%
Support for senior citizens	38.5%	53.9%	7.7%	0.0%
Legal services	41.7%	33.3%	16.7%	8.3%
Help paying rent or mortgage	41.7%	41.7%	16.7%	0.0%
Financial budgeting and counseling	42.9%	35.7%	21.4%	0.0%
Vision care	45.5%	45.5%	0.0%	9.1%
Help paying utility bills or deposits	50.0%	41.7%	8.3%	0.0%
Extended hours childcare	57.1%	28.6%	7.1%	7.1%
Public or adequate transportation	57.1%	28.6%	14.3%	0.0%
Dental care	58.3%	33.3%	0.0%	8.3%
Homeless shelters/services	61.5%	30.8%	7.7%	0.0%
Nutrition services	61.5%	30.8%	7.7%	0.0%
Domestic violence prevention	61.5%	38.5%	0.0%	0.0%
Affordable childcare services	64.3%	21.4%	7.1%	7.1%
Mental health services	64.3%	35.7%	0.0%	0.0%
Affordable health insurance coverage	69.2%	15.4%	7.7%	7.7%
Food and commodity assistance	69.2%	23.1%	7.7%	0.0%
Medical care for children	69.2%	30.8%	0.0%	0.0%
Medical care for adults	75.0%	16.7%	8.3%	0.0%
Affordable housing	84.6%	0.0%	7.7%	7.7%
Substance or alcohol abuse services	92.3%	7.7%	0.0%	0.0%

**Other (please specify)**

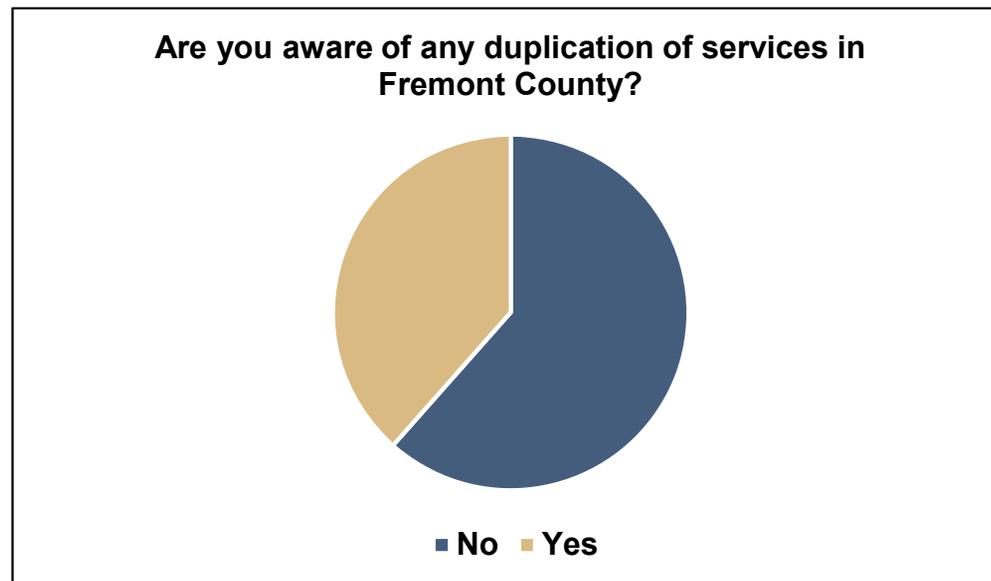
Fremont County has many wonderful services. Jobs and housing are available. The people who are low-income seem to struggle with more mental issues and financial/budgeting issues. Also, childcare is always difficult.

## Which of the following resources or services are most needed in Fremont County?



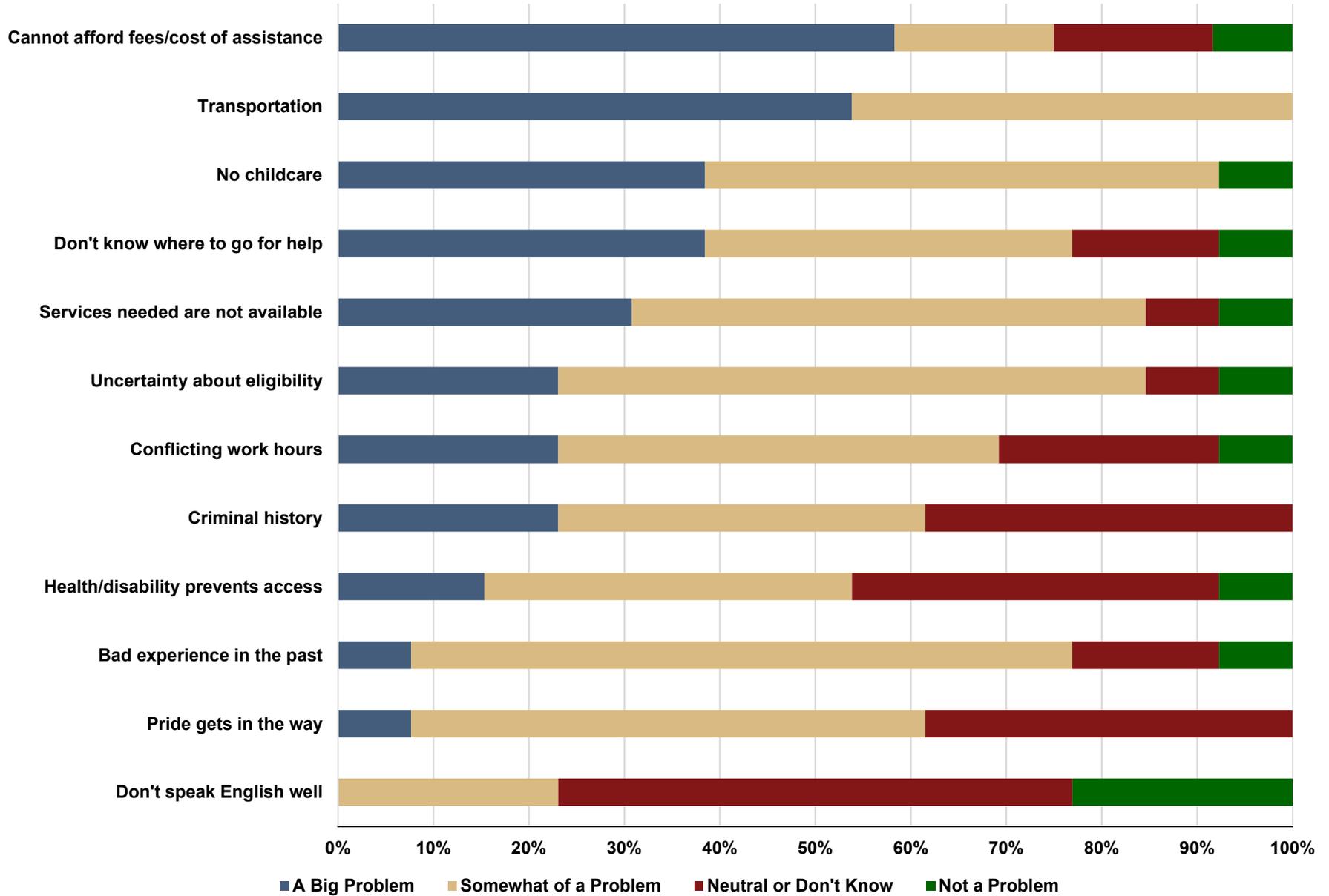
Are you aware of any duplication of services in Fremont County?	
Answer Choices	Responses
No	61.54%
Yes	38.46%
<b>Answered</b>	<b>13</b>
<i>Skipped</i>	<i>1</i>

<b><u>If yes, please explain.</u></b>
Fremont County offers home visiting to new and expectant parents to educate regarding prenatal care and post partum care. There are two other entities that offer the same services. Araphoe Tribal Health and Parents as Teachers
Same/similar services in different towns, e.g. food
There are duplicate programs for alcohol/substance abuse
There are duplication of services in some areas but often this competition increases the quality of services.
Tribal - County/State overlap



<b>Which obstacles/barriers are preventing your clients from receiving assistance?</b>				
	<b>A Big Problem</b>	<b>Somewhat of a Problem</b>	<b>Neutral or Don't Know</b>	<b>Not a Problem</b>
Don't speak English well	0.0%	23.1%	53.9%	23.1%
Pride gets in the way	7.7%	53.9%	38.5%	0.0%
Bad experience in the past	7.7%	69.2%	15.4%	7.7%
Health/disability prevents access	15.4%	38.5%	38.5%	7.7%
Criminal history	23.1%	38.5%	38.5%	0.0%
Conflicting work hours	23.1%	46.2%	23.1%	7.7%
Uncertainty about eligibility	23.1%	61.5%	7.7%	7.7%
Services needed are not available	30.8%	53.9%	7.7%	7.7%
Don't know where to go for help	38.5%	38.5%	15.4%	7.7%
No childcare	38.5%	53.9%	0.0%	7.7%
Transportation	53.9%	46.2%	0.0%	0.0%
Cannot afford fees/cost of assistance	58.3%	16.7%	16.7%	8.3%

### Which obstacles/barriers are preventing your clients from receiving assistance?



What employment services are needed but not available in Fremont County?
?
Felon friendly workplaces
Fremont County has sufficient employments services between the state, CWC, etc.
I don't know of any. We have Wyoming Workforce Development and they offer employment services
I know there are a lot of these services covered through the CSBG Grant now.11, 12, 13
Increased mass transit
Job training assistance. Many jobs in Fremont County require training and in order to receive this training the applicant has to pay for it. Most applicants can not afford this training.
more jobs
more jobs always and a big promotion of making use of the job service and more jobs listed with job service.
NA
Stable jobs for people new to work force

What education and cognitive development services are needed but not available in Fremont County?
?
Developmental education for under educated adults
Free GED services
Housekeeping skills; how to keep to a clean home, learn to do laundry, learn good personal hygiene, etc.
How to be responsible for her own actions
I believe we have what is needed, but where to get those services isn't as well known as should be.
Literacy training/education
NA
none
These service seem to be covered sufficiently in Fremont County - CDS, CES, CWC, BOCES, BOCHES, etc.
We do have these opportunities, but I think the average citizen in Fremont County doesn't always know where to obtain these services.

What income and asset building services are needed but not available in Fremont County?
?
????
Basic finance management: how to manage bills, credit card debt, and emergency planning. Do not include retirement, savings etc. Most live pay check to pay check & longterm financial planning is not realistic.
Financial literacy training
Low-income individuals often have a hard time managing/budgeting funds. Plus the casinos do not help. I think these services are very much needed, BUT the residents may not be interested in using these services.
NA
not sure

**What housing services are needed but not available in Fremont County?**

?

5 years ago housing was a serious issue in Fremont County. However, affordable housing has been added and the market has loosened up.

Affordable housing is available but not adequate. Non-discriminatory options

Affordable housing is hard to find in Fremont County. A small 2 bedroom 2 bath older home in Lander is about \$700. It's difficult for people to come up with 1st and last months rent and security deposits.

Homeless and Transitional Housing including families with children

Housing for larger families. Apartments are good but houses for large families are needed.

housing units

Low income housing that is less than 800.00 a month.

More funding for low income home construction. Desperate need for funding to repair low income homes.

Landlords need to take better care of available rentals AND renters held accountable for damages.

More homeless shelters and transitional housing.

Paying for rental deposits/background checks. Only one service that I know of helps with rental assistance but this is often not enough or they are unable to help with background checks.

Shelter when not sober

There are many low income housing apartments in Fremont County. However, several are run down, not maintained, and rather dirty. Several have problems with bug infestations and no assistance available to any housing for professional extermination. As a result, bed bugs are becoming a large problem.

What health and social/behavioral development services are needed but not available in Fremont County?
?
A mental health facility that has inpatient care would be amazing!!
Crisis Management: death, incarceration, unemployment, homelessness, etc.
I don't know if this is "services" but currently there is no safety codes for dwellings outside of the city limits. This can lead to unsafe living conditions and unsanitary neighborhoods outside of city limits.
Many of the CSBG clients have needs in this area. Fremont County has these services but it seems like often there is a disconnect between those who need the service and those who provide the services.
Mental health resources and services.
More sliding scale substance abuse and counseling services.
NA
none
none---they are available but not always used when they should be.
not sure
Suicide prevention; alcohol & drug abuse prevention and effective rehab. Tribes need to be active in taking care of their members on and off the reservation.

What transportation services are needed but not available in Fremont County?
A public transportation that is affordable. The Public transportation bus is \$2.50 one way. This is too much for a single person let alone a family to take on just to have access to business/employment around town.
affordable public transportation that is available more frequently
Easy ways to get people around town that can't do walking to everything.. WRTA and the Senior bus have helped some but there are still areas hard to access.
I know there's WRTA but they are limited. Most people cannot even get to one their bus stops because of limited transportation, nor can they afford a taxi.
more grant funding to serve outside of the current 5 mile radius
More transportation services that run during the "off" hours.
NA
No public transportation on weekends. No public transportation outside of Fremont County for medical needs. No upfront assistance with cost of transportation. Medicaid will reimburse travel costs for milage, after trip has taken place and paper work has been properly completed. This in itself can be a large barrier if clients don't read well, have difficulty following directions or does not have access to telephone on a regular basis.
None.
Public transportation is a serious need in Fremont County, which is 9200 square miles and very rural. There are a lot of low-income people who live in very rural areas that have difficulty getting transportation for services, etc. A study by the state of Wyoming indicated that 35% of residents of WRIR do not have direct transportation to get groceries. WRTA has a 90 mile loop we travel for public transit but due to limited funding we are only able to do the loop a few times a day. WRTA needs more funding to provide better services.
There is no in-town public transportation that I know of except for the Senior Bus in Lander, business hours only, M - F.
Unknown.
We do have some good transportation, but I don't think some people in Fremont County know or take the time to find out about all of the opportunities to use it.

**What other services are needed but not available in Fremont County?**

Adult Literacy

Affordable vision and dental care.

Good paying jobs.

In- patient Substance Abuse Treatment for Adult and Youth in Fremont County.

Legal Clinics

not sure

The infant/newborn medical services that have disappeared for special needs after birth. So these babies can come home. Public Health can explain these services. Help reinstate some of the health nurses who have been cut by federal gov

Year round recreational activities for all ages.

**How should Fremont County improve family and individual economic security?**

?
Creation of jobs. Motivation to work. Hold people accountable if they don't.
Crisis management & awareness
Employment that will pay a living wage
Encourage livable wages. A small around town van service small ride fees if necessary.
I don't know this is actually attainable. To improve economic security, we need more jobs in our county. But there will always be the population that struggles with individual economic security.
More educational opportunities and encouragement for youth to finish high school and go on to college.
More job training/skills.

**How should Fremont County improve the well-being of families and children?**

?

Address the addiction problems in the county

Alcohol and drug free education. Community norms of alcohol and drug free events. Community norms of non alcohol sponsored events. Alcohol, drugs and gambling are taking their toll on our community. Positive environments for families... the splash pad, the skate park, safe parks, walking paths. Brightly lit public spaces, neighborhoods. Neighborhood watch programs. Health and safety fairs for all ages, to promote safe and healthy living.

Improving the economy would be a good start. Get away from so much dependency on oil and gas production. Need for stable, long-term jobs.

Make sure schools keep their meal programs. Make sure all 0-18 children have health care.  
Safe and affordable daycare so parents can work.

More life skills, low-cost childcare.

More opportunities for family activities. Fremont County has talked about an Activity Center for years.

Provide affordable housing

Public awareness of how crisis in families affects relationships, increased stressors, increased abuse & domestic violence; and proactive approaches to handling crisis.

This is a great question. I see a bunch of families struggling with their teenagers. Many of my friends feel helpless in this area. It would be extremely helpful for the school district or Fremont Counseling to provide required seminars to parents that explains what teenagers are going through and how to parent them effectively. Also, it would be effective to provide a similar required session for the teenagers. This could have a tremendous impact on families - keeping them together and keeping the teenagers on task and out of trouble. And perhaps even improve the graduation rates. Also, the Lander schools are uninterested and ineffective (they say they are but they are not genuinely) about addressing bullying issues, etc. and this is very harmful to both the victims and the bullies.

How should Fremont County increase economic vitality and opportunities in Fremont County?
?
Answer that and you'll cure a lot of ills.
Be a little bit more liberal about what businesses want to come into our area. Seriously hunt for new businesses. Help revitalize some already existing businesses. Jobs that will last and are not fast food.
Bringing in more businesses to provide employment
Economic development and employment that pays a living wage
Keep commercial air service in Riverton. Increase financial support for WRTA that will improve transportation around Fremont County for everyone. Continue to find ways to attract primary outside dollars into Fremont County - tourism, Wyoming Catholic College, NOLS. Focus on helping local businesses/entrepreneur improve, expand and grow vs. attracting businesses. Focus on implementing government policies that support business growth.
More jobs and training. We need more businesses that need employees with little to no job experience that can help them grow.
More temporary positions, short term job committments; works better for families who have short term child care or limited transportation.
the economy is playing a huge role right now in lowering economic vitality and opportunities in Fremont County. Retirees are having a difficult time with inflation and cost of living.
We need to continue business-ready infrastructure and support for new business ventures.